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|  | **RAGHAVENDRA K S** Contact : **8747026006** E-mail : **ragu.suresh@gmail.com**Address :#283,6th A cross  2nd Block , BSK 1st Stage,  Srinagar, Bangalore -560050 |

**10+years of experience in areas of logistics, Warehouse management’s, Quality assurance in E-Commerce Industry.**

CAREER OBJECTIVE:

My objective is to adopt a career that allows me to effectively utilize my existing knowledge and skills, as well as provides me continuous learning opportunities to acquire new skills.

PROFESSIONAL SUMMARY:

* Excellent Implementation knowledge in Logistics, Warehousing & Inventory.
* Competent in Order processing, Ground operations, customer service skills & MIS reports.
* Work planning, order processing material flow shipping & management support.
* Overseeing integrity and accuracy of all the products leaving the warehouse during the active shifts.
* Document and report all the damaged product using appropriate paper work and procedures.

**Work Experience**

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| **Organization** | **Designation** | **Duration**  |
| ECOM EXPRESS | Assistant Manager | June 2019 – May 2020 |
| FIRSTCRY.COM | Assistant Manager | May 2018 – June 2019 |
| MYNTRA.COM | Senior Executive | Sept 2014 – May 2018 |
| SHAHI EXPORTS (unit 12 Knits division ) | Nominated Quality Assurance | March 2009 – Sept 2014 |
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## Education

* Graduation in Bcom from St.Aloysius International University,Bangalore in 2009.
* 2nd PUC from , Senior Secondary St.Aloysius

International University Bangalore in 2006.

* DIPLOMA in FASHION DESIGNING AND BOUTIQUE MANAGEMENT from Indian Institute of Fashion Technology, Bangalore in 2004.
* SSLC from Sri. Venkateshwara High School, Hassan in 2003.

##  ADDITIONAL QUALIFICATION

* GARMENT MERCHANDISING from Govt. Institute of Textile Technology BANGALORE in 2006.

## COMPUTER SKILLS

* Basic Windows 7
* MS Office, Knowledge of Internet, Email

**WORK HISTORY**

1. Company name : **ECOM EXPRESS**

Designation : Assistant Manager

Department : LAST MILE Operation

**Job profile**

* Handling Last mile from order receiving from Hub to DC.
* Handling 9 DC with achieving 75 to 85% dispatch to customer from each DC.
* Monitoring in Clearing RAD UD shipment on next day to customer.
* Follow upping in collecting EDS & RVP from customer and reshipping to concern consigner on daily basis.
* Hiring manpower in dedicated DC as on season sale.
1. Company name : [**FIRSTCRY.COM**](http://myntra.com/)

Designation : Assistant Manager

Department : SCM

**Job profile**

* Handling entire out QC process from orders fulfilment to orders dispatch.
* Handling daily Productivity reports & Issues from customer end.
* Initiating to executive about orders flow and customer issues and avoiding customer complainants in order to maintain issues from customer end.
1. Company name :[**MYNTRA.COM**](http://myntra.com/)

Designation : Sr. Executive

Department : SCM

**Job profile**

**OUTBOUND**

* Maintaining all outbound processing.
* Involved as a sending right orders to customer.
* Involved as a key member in the rolling out of the goods.
* Monitoring and Supervising QCs productivity.
* Coordinating with the team leader to solve the major defects of the product within SLA Time.
* Taking extra care by doing QC and packing for jewellery’s and cosmetic.
* Resolving customer complaint within given time period and escalation handling over phone and email.

**Inventory**

* Warehouse Supervising of day today activity.
* Planning, Organizing and Controlling of Warehouse over-all operations.
* Manage stock control receipt, storage, put-away and timely delivery of goods
* To educate the team to follow FIFO system and supervise the activity to have 99% achievement.
* To check the put away and proper placing in Aisles.
* Making GRN in system & Put-away for vacant location.
* Attend shift brief and communicate arrivals information of the Goods & High Priority’s
* Allocating manpower Dept wise & motivating. .
* Co-ordinating with tech team & providing new idea’s to improve the system.
* Maintaining all Documents & Reports.
* LMC Last mail conations.

**Maintaining of MIS:**

* Accurate record maintenance of daily picker productivity & consolidation productivity details.
* Clear the pending orders within 15 hours or EOD.
* Check the daily picker performance gets good accuracy. (Average pick production).
* Maintain the entire storage are clean & hygiene
* RTV details for weekly & monthly.
* Weekly & monthly consolidated report for Inventory and Quality.
1. Company name : **SHAHI EXPORTS** (unit-12 Knits division)

Designation : Nominated QA

**Job profile**

* Maintaining all types of Quality control in all stages of production.
* Handling Buyers till the final stage of the goods.
* Quality Assurance, involves from PRE PRODUCTION Size set to final inspection.
* Experience in handling following BUYERS:
	+ GAP/OLDNAY
	+ SAMS MEXICO
	+ IZOD
	+ COLUMBIA
	+ CK JEANS
	+ CHARMING SHOPP
	+ KIABI/ PIMKIE (TAPPLES)
	+ WALMART

**Personal Information**

**Fathers Name**  **:** Suresh K. S

**Date of Birth** **:** 3rd Oct 1984.

**Marital Status :** Married.

**Nationality**  **:** Indian.

**Languages Known :** English, Hindi, and Kannada.