Dinesh T L

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**Objective:**

To become a successful professional in the field of Software Testing and to work in an innovative and competitive work atmosphere, where my skills and experience is utilized and that would foster my technical & personal growth. Contribute substantially to achieve corporate objectives within stringent deadlines.

**Professional Overview:**

I have 10+ years of IT experience with specialization in Software Testing and expertise in manual testing at different levels of SDLC and STLC. Domain expertise in, financial service (Retail Banking), Education, Insurance, Multimedia Advertising, Scientific Instruments and Logitics.

Currently associated with **MPHASIS Ltd,** Bangaloreas Module Lead.

**Summary:**

* Experience in Agile scrum, focusing on testing web, mobile applications (Android/iOS) and API with daily standups, Participate in sprint planning, retrospective and design meetings.
* Experience in Requirement Analysis, test case design, review and test plans for new and existing features, test result analysis, defect reporting, tracking and updating.
* Experience in manual, UI Testing, functional, smoke, Sanity and Regression testing on all new and existing features.
* Experience in browser compatibility testing (Chrome, Firefox and IE).
* Basic Knowledge on Automation Testing
* Experience on web service testing using Postman, Swagger
* Domain expertise in financial services (Retail Banking), Logistics, Education, Multimedia Advertising and Local Business Listing search engine.
* Good understanding of Software Life Cycle(SDLC and STLC) and Quality Process
* Having good interpersonal skills and zeal to learn new things.
* Maintain a positive attitude in the face of changes in work assignments or conditions.
* Great verbal and written communication skills, be able to interact with designers, developers, QA team members to clarify specifications, identify and resolve various issues using video conferencing, instant messaging, and other collaboration tools

**Employment Summary:**

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| --- | --- | --- |
| **Company** | **Period** | **Designation** |
| Mphasis Ltd, Banglore | Apr 2010 to Till date | Module Lead |

**Educational Qualifications:**

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| --- | --- | --- |
| **Course** | **University/ Board** | **Aggregate** |
| B.E (E & C) | VTU | 55.0% |
| P.U.C | Karnataka P U Board | 61% |
| S.S.L.C | Karnataka Secondary Board | 81% |

**Technical Skills:**

|  |  |
| --- | --- |
| **Primary Skills** | Manual Testing, Black Box Testing, Web Service Testing, Automation testing (Beginner) |
| **Platform** | Asp.net, vb.net, Java, J2EE |
| **Test Management Tools** | HP-Quality center version 11.00, |
| **Bug Tracking Tools** | JIRA, Bugzilla |
| **Project Management Tools** | Share Point, Azure Devops, GIT LAB |
| **RDBMS** | SQL –Server 2000, 2005, 2008 |
| **Browsers Used** | IE, Chrome, Firefox, Mac |
| **Operating System** | Microsoft Windows XP/NT/2000/10 |

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| **Project Profile:** |

1. **Project Name** : **Merchants Fleet**

Duration : Nov 2019 to till date

Technology : Angular 5

Team Size : 14

Tools : Azure Devops

Role : Sr QA Analyst

Merchants Fleet is the 8th largest fleet management company nationally.The Company offers fleet leasing Fleet Management, Vehicle Leasing, Car Leasing Company,Commercial Truck Leasing, Fleet Vehicle Leasing? and fleet management services including maintenance, insurance, administration, fuel cards, and delivery.

**Responsibilities :**

1. Test status reporting.

2. Scrum Meetings

3. Domain Training.

4. Test Planning

5. Daily Stand Up meeting.

1. **Project Name** : **Sterling Talent Solutions**

Duration : Jul 2018 to till date

Technology : Asp.Net

Team Size : 5

Tools : JIRA, Q-Test

Role : Test Lead

Sterling Talent Solutions is the global leader in background screening. Background checks on applicants are standard practice in almost all companies across the world. Using the advanced technology Sterling has perfected everything that business needs to hire fast with confidence. Sterling has the big picture, with a vision to make the world a safer place – in the workplace, hospitals, on the road, and in schools to name a few.

**Responsibilities :**

1. Test status reporting.

2. Scrum Meetings

3. Domain Training.

4. Test Planning

1. **Project Name** : **Fedex – APAC (MDT)**

Technology : Asp.Net

Team Size : 5

Tools : Quality Center-11v

Role : Test Lead

FedEx Global Supply Chain Services (FGSCS) APAC is incorporated into Federal Express Europe as a separate division.

The prime objective of APAC MDT is to offer customers comprehensive and strategic supply chain solutions and management, incorporating FedEx transportation and IT integration in order to support the specific needs of customers.

**Responsibilities :**

1. Test status reporting.

2. Scrum Meetings

3. Domain Training.

4. Test Planning

1. **Project Name** : **CCTNS**

Technology : Asp.Net

Team Size : 6

Role : Test Lead

The aim and vision of this e-Governance project is to become a professional, citizen-centric, technology-driven service through web portal application.

CCTNS is an e-Governance project aimed at providing an end to end solution to all police requirements. CCTNS was conceived with a view to provide an Enterprise Level Solution to the department. It has modules like; Finance, Administration, Crime, Law &Order, Arms &Licenses, FSL, FRO, Motor Transport, etc.. The successful completion of this project would take the police to much higher level of efficiency, near total transparency, all mechanical work would become redundant, better investigation, qualitative change in planning, tracking of incidents/facts/details would be flawless.

**Responsibilities :**

1. Mentored team with application knowledge.
2. Test Plan and Effort Estimation preparation.
3. Testing status reporting.
4. Daily Client Meetings/ Weekly status calls
5. Defect reporting.
6. **Project Name** : **VALIC** **– USA**

Domain : Insurance - Mobile Application

Technology : Java

Role : Test Lead

Team Size : 3

VALIC has more than half a century of experience helping Americans plan for and enjoy a secure retirement. It takes a personal approach to retirement plans and programs, offering customized solutions for individual needs. VALIC products are built on deep market knowledge. VALIC’s strategic vision is to transform VALIC’s core internet service channel to produce a more effective client connection through interaction technology. As part of this strategic vision, a smart phone application will be made available in iPhone and Android devices, to help clients access their account information from their phones and also connect to their financial advisors.

**Responsibilities :**

1. Mentored team with application knowledge.

2. Test status reporting.

3. Daily Client Meetings/ Weekly status calls.

4. Bug Report extraction using Quality Center 11v

1. **Key Bank**

Key Bank is one of the well known players in Retail Banking sector offering all kinds of financial support for Small Scale industries and Consumers. This project is about migration of their existing **7.5v “UNICA” CRM** package version to its latest version **8.5v** with a slight range of enhancements in functionality. This covers following areas of the Operations Management; **Plans, Campaigns**, **Projects**, Alerts & Messages, Terms &Tasks, Calendars, Approvals and Reports.

**Technologies:** Java/J2EE

**Tools:** Quality Center 10.00, Web Sphere

**Platform:** LINUX

**Role :** Sr Test Engineer

**Team Size:** 4

**Responsibilities :**

1. As a Sr. Test Engineer, performed several kinds of testing involving Functional, Regression, GUI Testing, Integration, System Testing.

2. Test status reporting.

3. Daily Client Meetings/ Weekly status calls

1. **Mazda Upgrade – USA**

Mazda Motor Europe is the main client for this project and it uses the CRM application in Siebel platform 7.5 currently for 14 European markets, this CRM (Call center application) provide support the CAC agent to interact with customer to deal with cases and started in 2004 from UK and Germany (Siebel 7.5 Automotive). At present this Siebel CRM application is used in 10 markets in different countries. Since 2008, system management and operation by outsourcing partner EDS. Since increase in customers, Mazda forced to use and store more data which is currently is not possible due to complexity in the system. To overcome this, Mazda come out with the strategy to upgrade the current Siebel 7.5 to Siebel 8.1

**Technologies:** Java/J2EE

**Tools:** JIRA (Defect Management tool)

**Platform:** Windows XP

**Role:** Sr Test Engineer

**Team Size:** 5

**Responsibilities :**

1. As a Sr. Test Engineer, performed several kinds of testing involving Functional, Regression, GUI Testing, Integration, System Testing.

2. Test status reporting.

3. Daily Client Meetings/ Weekly status call.

1. **CIT - USA**

### CIT is a leading global finance company with approximately $80 billion in managed assets, providing financing of all kinds for businesses and consumers. CIT has had an unyielding focus on financial solutions for nearly 100 years.

### Areas of Focus include;

. Corporate Finance – Lending, Leasing, Small business loans.

. Consumer Finance – Consumer loan programs and student loan express.

. Trade Finance - factoring and other trade and financial solutions retail chain.

. Transportation Finance – provides a broad range of financial solutions to the transportation industry.

. Vendor Finance – financing for customers of manufacturers and distributors.

. Anti-Money Laundering and Compliances

**Technologies:** ASP.Net, ORACLE

**Tools:** Mercury Quality Center-10.0, WEBLOGIC 9.0

**Platform:** Windows XP

**Role:** Sr Test Engineer

**Team Size:** 6

1. **Avis Re\_Design – USA**

Avis Rent A Car System and its subsidiaries operate the world's second largest general-use car rental business, providing business and leisure customers with a wide range of services at more than 1,700 locations in the United States, Canada, Australia, New Zealand and the Latin American/Caribbean region. The company is a wholly owned subsidiary of Cendant Corporation (NYSE:CD)  and has marketing

agreements with Avis Europe. Avis Budget Group (ABG) is in the process of re-engineering and re-designing the avis.com website.

**Technologies:** Java/J2EE, STRUTS, EJB2.0, SERVLETS, JSP and ORACLE

**Tools:** RADAR (Defect Management tool)

**Platform:** Windows XP

**Role:** Sr Test Engineer

**Team Size:** 13

**Responsibilities :**

1. As a Sr. Test Engineer, performed several kinds of testing involving Functional, Regression, GUI Testing, Integration, System Testing.

2. Test status reporting.

3. Daily Client Meetings/ Weekly status calls

1. **KEENAN – USA**

**Questionnaire:**

Questionnaire is an internet based Online Survey Tool available for Keenan Clients (School Districts) which captures all the responses for the School District Data along various lines of business, i.e. Loss Control, Risk Management / Underwriting. This project is about doing enhancements to the existing Questionnaire application for the period 2008. Founded in 1972, Keenan has grown to the 17th largest Insurance Broker in the United States. It has a network of offices located throughout California and a staff of more than 600 insurance specialists.

**Technologies:** STRUTS, SPRING, EJB2.0, SERVLETS, JSP and ORACLE

**Tools:** Bugzilla, WEBLOGIC 9.0

**Platform:** Windows XP

**Role:** Sr Test Engineer

**Team Size:** 3

1. **VICTAULIC – USA**

Victaulic, the world leader in mechanical pipe joining systems, was founded in New York City in 1925 to market a radical new concept in the piping industry — a mechanical bolted coupling that would engage into grooves and use a gasket seal.

The grooved piping method — which dramatically reduces the amount of installation time as compared to welding, threading or flanging — is now used extensively for HVAC, plumbing, fire protection, water and wastewater treatment, oil field operations, mining, industrial processes, power plants, military and marine systems, and other demanding fluid-handling applications

**Technologies:** Java, STRUTS, SERVLETS, JSP and ORACLE

**Tools:** Bugzilla, WEBLOGIC 9.0

**Platform:** Windows XP

**Role:** Sr Test Engineer

**Team Size:** 4

1. **FINACLE – 9.0v & 10.0v**

Finacle Core banking solution is a comprehensive, integrated yet modular business solution that effectively addresses the strategic and day-to-day challenges faced by banks. The solution has an integrated CRM module enabling banks to offer a rich and differentiated value proposition to customers. The layered Service Oriented Architecture (SOA), web-enabled technology and 24 X 7 operations ensure multi-channel, multi-country and multi-currency implementations. It includes modules like; Enterprise CRM, Consumer Banking**,** Corporate Banking, Trade Finance, Anti-Money Laundering and Compliances, Wealth Management, etc…

**Technologies:** JAVA/J2EE, STRUTS, JSP, ORACLE

**Tools:** RADAR

**Platform:** Windows XP

**Role:** Test Engineer

**Team Size:** 8

**Responsibilities :**

1. As a Test Engineer, performed several kinds of testing involving Functional, Regression, GUI Testing, Integration, System Testing.

2. Test status reporting.

**Contact Details:**

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**Personal Details:**

Father’s Name : Lingesha TC  
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Marital Status : Married  
Languages known : Kannada, English, Hindi   
Achievements : Participated in State Level Hockey Tournament, Athletics and Badminton.   
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