**Akshatha**

**Software QA Specialist I**

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**OBJECTIVE:**

Looking for innovative and challenging software testing Environment, which can fully utilize my capabilities and to be dynamic software professional, building good logics to be globally competitive following the perfect principles of time and quality techniques.

**PROFFESSIONAL SUMMARY:**

* Reliable quality assurance analyst with 5+ years’ experience in selenium Automation and Manual Testing (Manufacturing, CRM, E-Commerce and Telecom Domain) and responsible for the implementation of long-term quality strategies.
* Extensive experience in Web Application Testing, Mobile Application Testing (Android and iOS), SOAP/REST Web Services Testing and API Testing.
* Handle and resolve critical quality problems using research abilities
* Having good exposure to SDLC, STLC and Defect Life Cycle.
* Expertise in analysing specification, Writing test cases, test case execution and Defect Tracking.
* Proficient in analysing and designing the SRS (Software requirement Specifications), Functional design documents to formulate test plans, Test strategies and Test cases for Testing for various applications to ensure proper business compliance.
* In-depth knowledge of Software Testing Methodologies such as Functional Testing, Black Box testing, Integration Testing, System Testing, Smoke Testing, Regression Testing, Acceptance testing (UAT) and proficient with various Bug tracking and test case management systems like Jira.
* Hands on Experience in Agile Methodology.
* Good Knowledge API testing using Swagger and Postman, BDD Framework(cucumber), Jmeter.
* Ability to maintain good inter-personal relations.
* Good work ethics, detail oriented, quick learner, hardworking, team oriented, flexible and adaptable to all kinds of environments.
* Undertaking DevOps Certification Course (Tools: Git, CI/CD pipeline, Jenkins, GCP(Google Cloud Platform), Docker, Kubernetes, Ansible, puppet, Linux).

**SKILLS:**

* Agile framework and tools: Scrum, JIRA, Confluence
* Browsers: Internet Explorer, Mozilla Firefox, Chrome, Safari
* OS: Windows, Mac
* Bug tracking tools: JIRA, Bugzilla, Visual Studio (VSTS)
* Test Management tool: Zephyr, HP ALM, Visual Studio (VSTS)
* Agile: Scrum, Waterfall
* IDE: IntelliJ IDEA, Eclipse
* Version control system: Github, SVN
* Continuous integration tool: Jenkins
* Build automation tool: Maven
* Programming Languages, testing tools and frameworks: Java, Gherkin, Selenium WebDriver, TestNG, AutoIT, Cucumber, Postman, Swagger.
* Platforms: Windows, Linux, MacOS, CentOS
* Mobile application Testing: Android, iOS
* Tools: Android SDK, X-code, iTools
* SOAP/REST Web Service Testing
* DB: SQL(SQL developer), Oracle 11g
* Internet Technologies: HTML, JSON, XML, WSDL, Schema.
* Others: Oxygen XML editor, File poster, MS-Excel, Ms-Word, Charles Proxy, Drill

**ACCOMPLISHMENTS:**

* Streamlined QA processes to increase efficiency and deliver testing before release deadlines with zero high severity defects.
* Led efforts to automate good number of test cases.
* UAT and Production Validation support outside regular business hours, which led to the successful delivery of the product.
* Adaptable to any kind of project- worked on long term, high complexity projects as well as shorter projects with several changes.
* Underwent extensive training in Agile Methodology and Bronze certified in Lean six sigma.

**WORK EXPERIENCE:**

**Software QA Specialist I**

**Jabil Circuits, Penang, Malaysia - May 2018 to Present**

Project: iFactory JGP Manufacturing Suite

Tested Web application and API’s which is used to process and monitor Jabil’s production system.

* Understanding the Requirements and creating test cases via HP ALM and Visual Studio (VSTS) based on user stories.
* Write complex test automation scripts using Selenium WebDriver and Java.
* Executed test cases via automated and manual testing methodologies.
* Tested API’s using Postman and Swagger tools.
* Filed detailed bug reports in VSTS, identified workarounds and verified fixes by confirmation testing.
* Attend scrum meetings regularly.

**Software Test Engineer**

**Synchronoss Technologies India Pvt Ltd, Bangalore, India - July 2014 to May 2018**

Project 1: AT&T Indirect eCommerce and White Label Portal

Client: AT&T

Project 2: Frontier Indirect and White Label Portal

Client: Frontier

Project 3: Mobile Content Transfer

Clients: Globe, Target, Switch, TracFone

Project 4: Smartcare

Clients: Charter, Mediacom, Cox, Cable Vision, Cable One

Performed web application, mobile application and web service testing for various projects.

* Following the SDLC process, use requirements documents for developing test scenarios and test cases using zephyr.
* Involved in review and analysis of the requirements as stated in the Business document with BA’s and Development team.
* Document and maintain test data, data validation and automated test scripts
* Involved in Identifying working test data before every release cycle.
* Create XML’s based on XSD and validated the XML’s as per the Schema definition.
* Testing each API request & response as per mapping document and end to end flow test (XML and JSON Request and Responses).
* Create and execute SQL queries.
* Create and track bugs and generate bug reports using Jira
* Attend project meetings and communicate with project team including project manager, development, business partners about testing deliverables and any issues that may hinder meeting testing deadlines. Also provide regular test status reports and defect reports.
* Ensure successful delivery of final content by the testing deadline including test sign off reports, any outstanding defects and how they would be handled.
* Upon testing completion, identify test cases that would be added to the regression test suite, both manual and automation.
* Write and execute complex test automation scripts using Selenium WebDriver and Java
* Work successfully with geographically dispersed teammates.
* Work on multiple projects at same time and deliver high quality results within project timelines.
* Perform QA and UAT Testing and production validation during releases.
* Train newly hired employees and assist fellow team members with debugging failed test cases.
* Easily adapt to changes including project changes, timelines and resources.

**EDUCATION:**

**Bachelor of Engineering in Electronics & Communication (ECE)** from Vishveswaraiah Technological University Belgaum, Karnataka (73%) in the year 2013.

**Higher Secondary** from Jawahar Navodaya Vidyalaya Chara, Udupi (CBSE Board - 74%) in the year 2009.

**High School** from Jawahar Navodaya Vidyalaya Chara, Udupi (CBSE Board - 80%) in the year 2007

**PERSONAL DETAILS:**

Date of Birth - 27th July 1992

Gender - Female

Languages Known - English, Hindi, Kannada, Konkani and Tulu

Nationality - Indian

Marital Status - Married

Permanent Address - #220, 9th Main, 1st Block, BSK 1st Stage, Srinagar Bangalore-560050

I hereby declare that all the details furnished above are true to best of my knowledge.

**Akshatha**

**Date:**