**Professional Summary**

* 6+ years of professional experience in IT.
* Skilled in Regression Testing, Mainframe, and Mobile Testing.
* Ability to oversee and manage individuals while ensuring timely completion of project deliverables.
* Experience includes managing client concerns and providing after-hours support for clients.
* Good knowledge on AEM Testing.
* Domain Knowledge: Banking and Hospitality (Restaurant and Hotel).

Technical Skills

|  |  |
| --- | --- |
|  **Operating System** | Windows, UNIX , Z/OS |
| **Database** | SQL Server |
| **Tools** | Pcomm, BMC Remedy, Jira, Service Now, Bluezone , Putty and Telnet.  |

**Professional Experience**

Project #1

|  |  |
| --- | --- |
| **Organization Name :**  | Cognizant Technology Solutions  |
| **Client Name:**  | Reputed Bank in US |
| **Project Name :**  | Centralized Production Support |
| **Project Duration :**  | 05/14 – 12/14 |
| **Role/Title:**  | Team Member and Team Lead |
| **Work Location:**  | Kolkata, India |
| **Project Description** | Along with the daily deliverables, was involved in operations too.Attended sessions with the clients to understand their requirement and processing them. Worked in Proof reporting where daily reports had to be created and were supposed to match with the accounts and rectify them and if needed users were notified too.Worked in Test Region where running the jobs, creating OPERCHNG for production, handling requests and modules were supposed to be moved from test to qual and then to production. One more important support where I was involved in handling deadlock situation which was very critical from production point of view. |
| **Responsibilities** | * Analyze requirements from business requirement document and functional specifications.
* Preparing scenarios for different types of transactions in Proof Reporting.
* Prepared and reviewed test cases and scripts for Test Region.
* Preparing and updating documents weekly for the team members.
* Managing teams from Kolkata and Chennai location.
* Roster management for the complete team to ensure all the shifts are managed properly.
* Bi-weekly calls internally for betterment of the project.
* Leading the transition phase to Inautix.
* Supervising the complete transition process to Inautix.
 |

Project #2

|  |  |
| --- | --- |
| **Organization Name :**  | Cognizant Technology Solutions |
| **Client Name:**  | Reputed Bank in US |
| **Project Name :**  | Test Environment Management |
| **Project Duration :**  | 01/15 – 08/15 |
| **Role/Title:**  | Team Member |
| **Work Location:**  | Kolkata, India |
| **Project Description** | The scope of the project is to test the data before implementing in the production through the batch processing. In this project we have three environments where we test the data for banking application and then provide it to the testers for testing. The three environments for testing are being created for the testers and testers perform the load testing for these data. This application consists of certain batch jobs which were used to run in lower environment for testing purpose to obtain the Gold code. |
| **Responsibilities** | * Involved in Testing Environment Management, Release Management and Change Management.
* Part of the CA7 Scheduling Team.
* Coordination and communications with the Application team SME’s, Release Management, and offshore team
* Monitoring CIS inbound files and batch cycle management pending during onshore timings for different environments
* Support during cycles for any job / Abends.
* Monitoring Application Specific Data Capture for different environments
* Performing Data Unloads and loads for different environments
* Performing Data Captures and Restores for different environments
* Performing preparatory activities before batch cycle for different environments
* Monitoring & Processing requests for batch cycles for different environments
* Correcting  Abends, if any, during batch runs
 |

Project #3

|  |  |
| --- | --- |
| **Organization Name :** | Cognizant Technology Solutions |
| **Client Name:** | Wyndham |
| **Project Name :** | AEM Upgrade |
| **Project Duration :** | 09/15- present |
| **Role/Title:** | Team Lead |
| **Work Location:** | Kolkata, India |
| **Project Description** | AEM tool was migrated to a new version, hence detailed testing was required from author to end user also for mobile app both in android and iOS. Also was required to compare it with the previous version to check for the same functionality. |
| **Responsibilities** | Ø  Testing using AEM Tool.Ø  Test Execution using JIRA.Ø  Involved in Requirement analysis, Test estimation and test planning, Coordinating with the team for distributing work & providing clarifications. Ø  Involved in Functional Testing, Integration Testing.Ø  Mobile App Testing.Ø  Involved in defect reporting, defect tracking and defect reproducing.Ø  Attending defect triage call with Client, BA, DEV and QMO leads.Ø  Mobile App Testing. |

Educational Profile

* B.Tech with specialization in Computer Science  (2009 – 2013) from Meghnad Shah Institute of Technology with 7.39 CGPA.
* 10+2 (2007-2009) from National High School with 68.33%.
* 10th Standard (2006-2007) from Hartley’s High School with 74% .