**P V S S MEGHANA**

**OBJECTIVE**

I’m a Marketer and a digital person by choice. Marketing comes naturally to me. I define myself as ambitious, adaptable, self-motivated, confident and down to earth person which basically means that I’m smart and fun. I like to challenge myself with organizations new goals all the time and have a habit of delivering awesome tips most of the time. Basically, I’m Han Solo, minus the Good Looks.

**EXPERIENCE**

Customer Representative to Associate Inbound Recovery| Synchrony, Hyderabad, Telangana| 2020-02 – 2020-08

* Worked and handled all the financial transactions via cheques by customers.
* Processed thousands of cheques per day and stood on top in my team.
* As an Associate Inbound recovery, handled customer queries on their account and dealt with very confidential data of customer’s accounts.
* Learned to be more patient and how to build relation with customers.
* Maintained up-to-date knowledge of the process and had given my best service to the customers.

Senior Executive | Sri Vipanana Marketing pvt ltd | Hyderabad, Telangana | 2019.

 - Handled all the front line work starting from client's interaction to business marketing.

 - Learned to be well organised in work as well as maintaining healthy client relationship.

Internship with Bajaj Finserv, | Bajaj electronics, Hyderabad, Telangana | 2015-10 – 2015-12

* Learned how to grab customer’s attention and give customers the best plan according to their requirements.
* Contributed my skills on giving best practices and service to the customers for optimal results.

**CONTACT**

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**SKILLS**

* Digital marketing
* Business management
* Relationship Management
* Customer Service
* Time management and Interpersonal skills

**EDUCATION**

* Master of business Administration | CMR Technical campus – Hyderabad | 2017 – 2019
* Bachelor of business management | Gandikota Business School – Hyderabad | 2013 – 2016
* KG – 10th (SSC) class | Naagarjuna high school – Hyderabad | passed out in 2011

**CERTIFICATIONS**

* Digital Marketing workshop

**PERSONAL PROFILE**

Gender - Female

State - Telangana

Date of birth - 21-06-1996

Languages Known - English, Telugu, Hindi