CARRICULAM VITAE

**SHUBHABRATA PATRA**

**E-mail:- shubhabrata1996@gmail.com**

**Mobile:- +918851006396**

**Tikri gaon, Sohna Road,**

**Sector-48, Gurgaon,**

**Haryana, 122018**

**OBJECTIVE**

**To pursue a challenging career to enhance my knowledge within the organization as well as my Professional growth.**

**EDUCATIONAL QUALIFICATION**

|  |  |  |  |
| --- | --- | --- | --- |
| **EXAMINATION** | **BOARD/UNIVERSITY** | **SCHOOL/COLLEGE** | **YEAR** |
| **Diploma in Computer Engineering** | **Himalayan University** | **Guru Gyan Sing Polytechnic** | **2019** |
| **Cloud Computing And IT Management** | **NIIT** | **Sector 14 Centre** | **2019** |
| **Madhyamik Pariksha** | **W.B.B.S.E** | **Purnachandrapur C. S. Bhaban** | **2013** |

**COMPUTER PROFICIENCY**

* **Hardware & Networking**
* **MCSE Certified**
* **CCNA (Trained) Switching, Routing, EIGRP, RIP, Vlan & Etc**
* **Ethical Hacking Workshop from Robonext IIT Kharagpur**

**LANGUAGES KNOWN**

* **Bengali**
* **Hindi**
* **Oriya**
* **English**

**EXPERIENCE**

* **1 year Experience from Saral Technomart as Desktop Support Engineer.**
* **1 year experience working with Team Computers Pvt. Ltd. Under AMC of NIIT Ltd. as Resident Engineer L1 (Desktop Support) from 15 June 2018 to till present.**

**JOB RESPONSBILITIES**

* **Installing, configuring Windows 7, 8, 10 and other Windows.**
* **Managing access management of user and enabling/disabling user account, resetting user ID & password in ADDS and database VSS.**
* **Troubleshooting DHCP & DNS related problem.**
* **Diagnose basic network related problem and troubleshooting accordingly.**
* **Installing Anti-Virus in the system and update through network.**
* **Installing & configuring printers. Diagnose the problem and providing the solution.**
* **Interacting with team members and vendors about technical issues of the site.**
* **Troubleshooting hardware, software, network & printers related problems.**
* **Installing, Configuration and troubleshooting of VPN and client VPN (Open VPN).**
* **Installation, configuration and troubleshooting of MS Office (Outlook, Excel, word and PowerPoint).**
* **Remote management through Team Viewer, AnyDesk & Remote desktop to solve windows and software issues.**
* **Keeping inventory track of all Desktops, Laptops, Software and Microsoft Patches.**

**PERSONAL INFORMATION**

**Name : Shubhabrata Patra**

**Father’s name : Surjyakanta Patra**

**Mother’s name : Anubha Patra**

**Gender : Male**

**Category : General**

**Date of Birth : 29/11/1996**

**Nationality : Indian**

**PERMANENT ADDRESS**

**Vill+P.O. : Purnachandrapur**

**P.S. : Dhola Hat**

**Block : Pathar Pratima**

**Dist : South 24 Parganas**

**State : West Bengal**

**Pin : 743349**

**DECLARATION**

**I here by declare that all the information are given in above to the best of my Knowledge and belief.**

**Place: :**

**Date: (SHUBHABRATA PATRA)**

**Signature of Candidate**