##### **ASWINI DURAI**

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##### **Career Objective**

To meet customer expectation by following effective software testing technique and to deliver quality product by strictly adhering to process and timelines

**Career Summary**

Experienced Software Development Engineer with hands on experience in Automation Testing, functional testing with windows, web applications in Banking and HealthCare.

* 5 years of experience across Agile Methodologies and Waterfall Model. Have Extensive Experience in working with client in Agile Methodologies.
* Proficient in different phases of Testing like Functionality Testing, System Integration Testing, Regression Testing and beginning level in Automation Testing.
* Has 1 years of experience in Developing Automation Test scripts at beginner’s level and enhancements activities as part of Automation.
* Experienced in Automation using Selenium WebDriver, CITS.
* Expertise in ALM and JIRA on test case management.
* Expertise in analysing Business requirements, Functional requirements, System specification and Use case documents, and able to estimate Testing Effort
* Proficient in Test Scenarios, Test Cases & design review, Identifying and preparing Test Data and Test Coverage Matrices .Helped in preparing Test Plans.
* Performed Bug and Defect reporting using reporting tools such as Quality Centre.
* Participated in all scrum meetings and Daily Stand-up calls.
* Participated in Process tasks like Daily Status Reports, Weekly status Reports.
* Good communication and presentation skills
* Ability to interact with developers and product analysts regarding testing status and maintain detail QA documentation

**Technical Skills**

**Hardware/Platforms: OS:** Windows

**Language:** Java, HTML

**Project Management Tools:** HP Quality Centre and JIRA

**Documentation Tools**: MS Word, MS Excel and MS Power Point

**Server/IDE**: Eclipse, IntelliJ

**Testing Methodologies:** Waterfall model and Agile Model

**Database**: SQL

**Soft Skills:**

* Around 5 years of experience in Quality Assurance
* Ability to work for long hours and deliver results within reasonable timeframe to ensure client satisfaction
* Excellent Communication and Writing Skills
* Ability to Learn new technologies
* Ability to handle multiple tasks simultaneously with equal attention
* Ability to work independently as well as in team.
* Managing the time and meeting the expectations of the project.
* Ability to grasp the things quickly and implement them faster.
* Always proactive and always accepts new challenges.

**Project Overview**

##### **Project #1:**

*Title*  AmeriHealth Caritas Family of Companies

*Client*  North Carolina Implementation

*Tools* Facets, Tidal QA, SQL Server, WinSCP, IntelliJ

*Period* Nov 2019 – Till Date

##### **Project Description:**

AmeriHealth Caritas is the nation's leader in providing comprehensive health care solutions. The organisation provides various health insurance plans and wellness solutions. I also processes the claims, Medicaid, Medicare and various beneficial health programs for the people across United States. This also performs the Administrative Services.

##### **Role and Responsibilities**

* Directly worked with client from offshore in Waterfall Methodology
* Participated in all related meeting including daily stand up calls.
* Performed manual testing along with the automation testing.
* Ability to identify the reusable codes and use them appropriately
* Worked on identification of risks if any during the testing life cycle and planed for mitigation and contingency based on discussions with the Onsite
* Responsible for a new application created from the scratch of the project.
* Performed testing in Facets, Navinet, Tidal and SQL for completion of the test execution process.
* Responsible in communicating the observations/Defects identified during the execution to onsite & development team.
* Tracked all new requirements / change in requirements of the project & ensured the timely delivery of different testing milestones and quality delivery of different testing artifacts & 100% process compliance activities
* Developed automation test scripts for the requirements and tracked the same for regression purpose to reduce the defects.
* Analysis, Test Conditions, Test Cases as part of manual testing.
* Create and execute Test cycles in JIRA for each user stories.
* Identification, Mapping, tracking and closure of defects performed as a part of defect management.
* Creating and updating automation test scripts using Selenium and Java in Intellij.

##### **Project #2:**

*Title*  Non-Insured Health Benefits

*Client*  Express Scripts - Canada

*Tools* IntelliJ, SQL Server, Jira, CITS

*Period* Oct 2018 – Oct 2019

##### **Project Description:**

##### Express Scripts Canada encompasses certain aspects of pharmacy benefits processing and payment of claims and extends to registration, verification, audit and recovery where deemed appropriate. It has the authority and responsibility to ensure that claims paid for services provided to clients. ESC is not an insurance company but is mandated to receive, verify and proceed with payment of, as applicable, all claims submitted electronically or manually by providers and clients through the Program.

The NIHB Program provides eligible clients with coverage for pharmacy benefits not insured by private, public or provincial/territorial health care plans and covers a range of prescription drugs and over-the-counter medications listed on the NIHB Drug Benefit List. NIHB is intended to contribute to better health outcomes in a fair, equitable and cost-effective manner, while recognizing the unique health needs of First Nations and Inuit clients.

##### **Role and Responsibilities**

* Directly worked with client from offshore in Agile Methodology
* Participated in all scrum related meeting including daily stand up calls
* Creating and updating automation test scripts using Selenium and Java in Intellij and CITS (cognizant Tool)
* Performed manual testing along with the automation testing.
* Ability to identify the reusable codes and use them appropriately
* Worked on identification of risks if any during the testing life cycle and planed for mitigation and contingency based on discussions with the Onsite
* Responsible in communicating the observations/Defects identified during the execution to onsite & development team.
* Tracked all new requirements / change in requirements of the project & ensured the timely delivery of different testing milestones and quality delivery of different testing artifacts & 100% process compliance activities
* Developed automation test scripts for the requirements and tracked the same for regression purpose to reduce the defects.
* Analysis, Test Conditions, Test Cases as part of manual testing.
* Create and execute Test cycles in JIRA for each user stories.
* Identification, Mapping, tracking and closure of defects performed as a part of defect management.

##### **Project #3:**

Title Access Request Management

Client Bank of America

Tools Oracle SQL Developer, HP ALM (QC), Eclipse

Period Feb 2015– September 2018

##### **Project Description:**

ARM is an application that maintains the security of the application through following number of workflow by monitoring the access level of the users. Validation and verification process carried out to identify the level of access to be provided to each users. Manual and Automation testing was performed. Project has sub projects which includes backend data validation and migration flow.

**Role and Responsibilities**

* Analysis, Test Conditions, Test Cases and Test Data for the Unit testing, System testing, Regression testing as well as Deployment checkouts.
* Delegated task among team members, monitored overall progress, and provided status report to upper management
* Representing the QA team in various meetings to discuss status, defects for my functional area, impact analysis and provide inputs to project deadlines at both project and release level
* Understanding the business & technology of the client system for providing them with quality deliverables.
* Implementing standard methodologies like Peer Review Process, Test Readiness Process and Test Case Standards
* Involved in providing Testing effort.
* Provide DSR and WSR to the reporting manager and client.
* Created test case for enhancements in the story using selenium-java.
* Analysis and verification of the data from backend.
* Responsible & Involved in project activities from Requirement analysis to SIT sign off for the assigned Project.