



Zeeshan Mustafa

C. R Das Road, Ward No. 7, PO & District – Dhubri, Assam - 783301

Phone: (+91) 9996237191 email: zeeshan.mustafa93@gmail.com

WORK EXPERIENCE

Backup Administrator /// Apr 2017 -> Now

HCL Technologies Ltd. – IOMC

As a backup administrator a few of the day to day tasks included media management, failed backup troubleshooting and rerun, restoring data, backup queue management, device monitoring, failed backup reports, faulty drive replacement, incident queue management, working on incidents.

A few of the on demand tasks included:

- Library and drive firmware upgrade.
- Policy creation.
- Adding/Removing servers to/from under backup rotation.
- On demand backup.
- Ad-hoc backup.
- Priority backup.
- DR testing.

A few of the notable task that I have had an opportunity to be a part of:

- NetBackup upgrade.
- Media server migration.
- Migration of servers from one backup environment to another.
- Commissioning new tape library.
- Resetting and reconfiguring tape library.

Graduate Engineer Trainee /// Oct 2016 -> Apr 2017

HCL Training & Staffing Services

Completed a 6 months training program where we were deployed as trainees in different projects available in HCL Tech. As part of the OJT (On Job Training), primary task was shadowing a resource and learning the work.

EDUCATION

Bachelor of Technology (Information Technology) ///

2012 -> 2016

Graduated from Maharishi Markandeshwar University, Ambala, Haryana, with a CGPA of 8.

10+2 /// 2010 -> 2012

Completed high school from Miles Bronson Residential School, Guwahati, Assam with an aggregate of 72 %.

HSLC /// 2009 -> 2010

Completed class 10th from Bethel Baptist Mission School, Dhubri, Assam, with an aggregate 70.6 %.

PROFILE

Team oriented individual having an experience of 2.5 years as a Backup Administrator with a demonstrated history of working in the information technology and services industry. With a fair share of enthusiasm and dedication the goal is to continuously enhance my knowledge, skills and experience by getting involved in a challenging work environment and utilize them for personal and organizational growth to the best of my ability.

SKILLS

- Backup Administration
- Media Management
- VTL Management
- Backup/Restore Troubleshooting
- Backup Report Creation
- Incident/Change Management
- SOP Creation
- Trainee KT
- Time Management

TOOLS USED

- Netbackup 7.5
- Netbackup 7.7.3
- Arcserve Backup 17.0
- Arcserve UDP 6.0
- Arcserve UDP 6.5
- SNOW
- OpsCenter
- Library Consoles (Quantum i80, i3, i500, i6k, DELL ML6000, Quantum DXi6802)

LANGUAGES

- English
- Hindi
- Assamese
- Bengali

LOCATION

Flexible/ready to relocate.