# Career Summary

* Dynamic professional with more than 9.5 years of experience in IT project development, operations and project leadership in Retail and Auto finance Industry. Was a part of Zensar UK(London) for around two years.
* Google certified Associate Cloud Engineer.
* Delivered a Project on GCP.
* Completed a POC on GCP.
* Proven in extensive client engagement, team management, project planning, effort estimation and project delivery experience.
* Engaged in requirements gathering from clients, system design, translating requirements in functional and technical specifications, preparing use cases and ensure alignment with development team and business.
* Experienced in various legacy migration projects.
* Experienced in cash balancing, Electronic Payment card (credit, debit and prepaid card) processing, POS systems, Card authorization, settlement, integration with merchant and acquirer systems.
* Lead multiple diverse projects of significant complexity including scoping, planning, execution, implementation, including legacy modernization/migration efforts.
* Experienced in taking the ownership of new requirement from its starting to end. Experienced in every phase of SDLC.
* Delivered project needs on time and within the agreed acceptance criteria using different methodologies and automations. Experienced working in waterfall, hybrid and agile methodology.

# Core Competencies

* Full cycle project delivery, Management, Resource utilization, Effort estimation.
* Technology: Cloud Storage, Big query,IAM,Data Studio,App Engine,SQL,Cloud Composer,Stack driver,

 Data Studio

* Technology: Core Java ,Python Basics
* Technology: Mainframe - DB2, COBOL,JCL, MQ,CICS ,Webservice
* Cloud Platform:GCP
* Personal Computer utilities: Microsoft windows, Excel, Word, Visio, PowerPoint, Outlook, Lotus Notes.
* Project management tools: JIRA, Service NOW
* IDE Tools -Endevor, CA-7, File Manager,Intertest

# Work Summary

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| **Duration** | **Organization** | **Designation** |
| Nov2013 to till date | Zensar Technology | Technology Specialist |
| September 2010 to Nov2013 | Mphasis  | Software Engineer |

# Academic Summary

* B.E. COMPUTER from UPT University, in 2009
* 12th standard (HSC), with Distinction.
* 10th standard (SSC), with Distinction.

# Achievements

* Monthly summit award winner in Mar 2012 in Mphasis.
* Got several appreciations from clients.
* Got quarterly award twice in Zensar in different categories.

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| **Project1 :In Progress** |
| Organization | Zensar Technology |
| Project  | Migrate Oracle based system on GCP |
| Client | John Lewis Partnership |
| Technology | Cloud Spanner, Working on other parts |
| Project Description | Migrate Oracle based system on GCP.Lot of issues identified in recently developed system so client asked to explore options available in GCP. Some functionalities traversing whole database resulting performance issue. |
| Roles | Team lead  |
| Responsibilities | * Analysis is in progress.
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| Duration | November2019 till now |

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| **Project2:** |
| Organization | Zensar Technology |
| Project  | Branch Sales BI Dashboard on GCP |
| Client | John Lewis Partnership |
| Technology | Cloud Storage, Big query,IAM,Data Studio,App Engine,Java,SQL |
| Project Description | Built a BI Dashboard on Google Data Studio by integrating it to Google Big Query.The sales data is being received as a CSV file in cloud storage bucket which triggers a job to batch load the data in Big Query.Developed an App Engine Java project to read the data daily from Big Query data-set and dump the required data for visualization in report data-set of Big Query, this steps helped in reducing the cost and query processing along with restricting the user access of confidential fields.The app engine application is scheduled by a Cron job for daily processing.The dashboard is automatically updated every day with branch sales data. |
| Roles | Team lead  |
| Responsibilities | * Analyzed existing system and created HLD to convert it on GCP.
* Analyzed all concepts of GCP which required getting this POC done.
* Lead Development.
* Presented this POC to key stake holders (Practice team, Sales Team, Client).
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| Duration | January 2019 -November2019 |

# Work Details

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| **Project 3:** |
| Organization | Zensar Technology |
| Project  | JL Financial System |
| Client | John Lewis Partnership |
| Technology | COBOL, JCL,DB2,CICS |
| Project Description | Operation Support (Second Line or Level 2 and Third Line or Level 3) for all the applications hand over by John Lewis Operation team under agreed Manage Service Model. (Application: JL Supplier Ordering, Debits and Invoice Passing, Wastage and Adjustment system, Direct Receiving System, Sales processing ,Marginetc) |
| Roles | Team lead  |
| Responsibilities | * Legacy system migrating to new system so playing SME role for multiple phase of rewrite.
* Reports creation for clients
* Dual-shore co-ordination
* Point of contact for functional and technical matters
* Incident/Problem resolution
* Overnight Callouts Support
* Peak Planning
* Involve in New Branch Opening tasks
* Coding/testing for Change request/Service improvement
* Knowledge Management
* Regular Support and Development
* Regular monitoring of incident logs, email hit accounts, system performance etc.
* Investigate any incidents identified. Refer to known error database for workarounds/resolution.Update Incident Logs with required information and actions required under super vision of SME
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| Duration | July2014 -December2017May2018-January 2019 |

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| **Project 4:** |
| Organization | Zensar Technology |
| Project  | Payment Projects in JLP/UK with Zensar-(Pune/London) |
| Client | John Lewis Partnership |
| Technology | COBOL, JCL,DB2,CICS |
| Project Description | Payment projects were initiative to make customer card details more secure to align with UK regulatory. Enabling contactless at Johnlewis Branch till was also enabled as part of this Project. |
| Roles | SME,Designer,Developer and Tester |
| Responsibilities | * Translating Business requirement into technical specifications
* Dual-shore co-ordination
* Point of contact for functional and technical matters
* Providing warranty support post project implementation.
* Coordinating with all payment projects.
* Review and validate other team member’s designs and code.
* Providing fixes to the issues identified in testing phase.
* Instrumental in High level requirement understanding, provide feedback for creating Estimates.
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| Duration | Jan 2018-April2018 |

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| **Project 5:** |
| Organization | Zensar Technology |
| Project  | JLP OCCO-Base |
| Client | John Lewis Partnership |
| Technology | COBOL, JCL,DB2,CICS |
| Project Description | OCCO is an application migration project where the application running on all the systems need to be migrated to OCCO system.Sterling package will replace the DCD functions responsible for fulfilling customer orders from John Lewis.This includes availability and reservation functions during order capture as well as order management and fulfillment functions after the order has been placed. |
| Roles | Developer and Tester |
| Responsibilities | * Instrumental in High level requirement understanding, provide feedback for creating Estimates.
* Coding programs and unit testing as well as integration testing as per the requirement.
* Review and validate other team member’s designs and code
* Actively involved in Onsite communication, learning new process standards and other related activities.
* Instrumental in integration testing and creating Test Results after the completion of the deployment.
* Documented work done.
* Knowledge transfer to new joiners (functional & Technical)
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| Duration | November 2013-July2014 |

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| **Project 6:** |
| Organization | Mphasis an HP company |
| Project  | CARS-GMAC |
| Client | General Motors Acceptance Corporation (GMAC) |
| Technology | COBOL, JCL, VSAM, DB2,IMS,CICS |
| Project Description | GMAC is a bank holding company which has different systems to manage the different aspects of the bank. This is an Automobile banking domain project which deals with entire lifecycle of banking systems for automobile loans and leases. This project contains set of applications performing different functionalities Right from opening a new loan contract till closure. It provides the service for the US and Canada dealers. |
| Roles | Developer and Tester(UT and IT) |
| Responsibilities | * Instrumental in High level requirement understanding, provide feedback for creating Estimates.
* Creating Change Requests.
* Creating design documents.
* Coding programs and unit testing as well as integration testing as per the requirement.
* Review and validate other team member’s designs and code
* Actively involved in Onsite communication, learning new process standards and other related activities.
* Instrumental in integration testing and creating Test Results after the completion of the deployment.
* Documented work done.
* Knowledge transfer to new joiners (functional & Technical)
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| Duration | September 2010 –November 2013 |

# Personal Details

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| Full Name | Kunwar Naveen Singh |
| Date Of Birth | 30 July 1985 |
| Nationality | Indian |
| Marital Status | Married |
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