

# AARZOO

Street no 19 H.No B-132, Yadav Encalev Vikas Nagar, Uttam Nagar New Delhi

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## CAREER OBJECTIVE

Customer service manager seeking an opportunity to use my customer service and management skills to improve customer satisfaction.



## EXPERIENCE

- **D D Motors Maruti Suzuki** *01/03/2016 - 08/06/2018*  
Service Advisor Home visit  
Customer Service/Support & Technical Experts/Support & Vehicle  
Attending/Delivery.Facing All Type Of Customer Complaint & Satisfaction
- **Worked in TATA MOTORS 1/½ Year** *01/01/2015 - 21/11/2015*  
As Technician  
Service Department On Docking Station  
And Technical Support
- **Worked in McDonald's 1 Year** *30/05/2014 - 12/02/15*  
As a Crew Member  
Crew Member / Delivery Squad Member  
Greedy to customer/Hospitality and order takers / Lobby Support
- **Worked in All sec India Pvt.Ltd 8 Month** *20/02/2013 - 10/10/2013*  
As a Telli-caller  
Telly Calling / Customer Service
- **AM Automobiles Maruti Suzuki** *25/06/2018 - 20/01/2019*  
Service Advisor/Floor In charge/ Final Inspection  
Handle All Type Of Work Related To On Floor ( Customer Service & Technical  
Experts/Support) Vehicle Attending/Delivery & Facing All Type Of Customer  
Complaint
- **Cars24** *28/01/2019 -*  
Car Experts  
Now I'm Working With Cars24 As a Car Evaluation Engineer



## EDUCATION

- **Jodhpur National University**  
Diploma in Automobile Engineering, 70%  
2012-13
- **Indra Gandhi National open University (Ignou)**  
Pursuing Graduation in 2nd Year,
- **Nios**  
12th , 62%  
2013
- **CBSE**  
10th, 60%  
2010
- **Soft Dot Institute of Technology And Management**  
Basic Computer And Web Designing, 80%  
2011



## TECHNICAL SKILLS

- Basic Knowledge Of Computer & Web Designing
- Maruti Suzuki Basic Training Test



## PERSONAL PROFILE

- Date of Birth : 04/03/1995
- Marital Status : Unmarried
- Nationality : Indian
- Known Languages : English/Hindi
- Hobby : Listening to Music & Driving



## DECLARATION

I hereby declare that the above mention information is correct up to my knowledge and I bear the responsibility for the correctness of the above mention particular..

Date :

Place : New Delhi