SAGAR L K

Contact Details

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Objective and Professional Summary:

Prudent and maintaining exactitude to the current role bringing 3+ years of experience meeting customer needs via Sales Organiser and Business Development associate roles. Skilled in listening to customers, meeting productivity targets and maintaining current knowledge of company offerings. Offering empathy, reliability and enthusiasm for satisfying customers.

<u>Skills</u>

- Operating System Windows XP, Windows 7, Windows 8.
- Microsoft office.
- Customer Service
- Team Player
- Trainer
- C++

Work History

<u>Mysore Decathlon (March 2017 – December 2019) – Banglore Decathloan</u> (January 2020- September 2020)

Tenure: 2017 to 2020 as sport leader (Product expert of particular sport).

• Successfully contributed total turnover of 8% share to the store ambitions.

- Handled the stock inventory of product, for particular department and shrinkage control.
- Active member in conducting Events and brand promotions.
- Ambitions achieved successfully :
 - 91% in 2017
 - 100% in 2018
 - 71% in 2019
- Handled Data Collection related to service problems and clarifying the customer's complaint, determining the cause of the problems, selecting and explaining the best solution to solve the problems, expediting correction or adjustment, following up to ensure resolution.
- With the hard work and passion for work, successfully contributed in making the store achieve the 5th best position in allover Karnataka store.
- Handled Logistic for backups.
- Played an enthusiastic trainer role for basketball and football couching.
- Contribute to team effort by accomplishing related results as needed.
- Organize workflow to meet customer time frames.

Education

Course	Name of University	Board /University	Year of Passing	Percentage
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Graduation	Bcom	University Of Mysore	VTU	2020	54.00 %
12 th	CBSE	Kendriya Vidyalaya Mysore	CBSE	2016	52.00%
10 th	CBSC	Kendriya Vidyalaya Mysore	CBSE	2014	80.00%

DECLARATION

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.