**TANAJI B. PANCHAL**

Survey No. 83, Dnyaneshwar Park,

Near to Ashadeep Building,

Dighi,

Pune - 411015

Mobile: 9689078106

Email: panchaltanaji@gmail.com

**Objective:**

Seeking a challenging position as a system administrator as well as Server administrator, want to work in a progressive organization that gives me scope to enhance my knowledge and skills in accordance with the latest trends.

**Summary:**

* 6 Years’ experience in IT Industry as Desktop Support Engineer, System Engineer.
* Hands on experience on Windows Server and Linux environments.
* Well versed with software related problems, hardware and networking.
* Believes in team work.

**Educational Qualification:**

* Completed Graduation in BCA from S.R.T.M.U. NANDED in 2010.
* M.Sc. (Computer Networking) from S.R.T.M.U. NANDED in 2012.
* Completed training Successfully on RHCSA, RHCE and Unix Shell Scripting from Focus InfoTech in March 2015.
1. User and Group Administration in Windows Server/Linux server.
2. Knowledge of file permissions as well as special File permissions.
3. Installation, Configuration and troubleshooting of File Server on Windows Server/Linux i.e. FTP, NFS, SAMBA etc.
4. Installation, Configuration and troubleshooting of DHCP Server, DNS Server on Windows Server/Linux.
5. Installation, Configuration and troubleshooting of HTTPD Web Service on Windows Server/Linux.
6. Knowledge about Linux Disk administration using LVM.
7. Knowledge about Scheduling of automatic repetitive Jobs Using Crontab
8. Knowledge about Shell Scripting in Linux.
9. Knowledge of Selinux in Linux (RHEL 7).
10. Knowledge of Managing Process in Linux (RHEL 7).
11. Installation, Configuration and troubleshooting of Maria DB Database in Linux (RHEL 7)
* Knowledge of UNIX Shell Scripting.
* Knowledge Active Directory Management, Windows Server 2008, 2008 R2, Windows 2012 & 2012 R2 installation & Configuration, PowerShell Scripting.

**CAREER HIGHLIGHTS**

**Work Experience:**

**Current Employer:**

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| Organization | Zensar Technologies |
| Client/Project | Cree, Inc. (US Based Manufacturing Company) It is an American manufacturer and marketer of lighting-class LEDs, lighting products and products for power and radio frequency applications. |
| Role | System Engineer |
| Duration | 18 Nov 2016 to till date |
| Environment | Software | * Windows, Linux
* O/S: Client OS- Windows 7, Windows 8 & 10, Windows Server 2008 & 2012, RHEL, Fedora and Mac etc.
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* Active directory design, Implementation, configuration and management.
* Working on Windows Active Directory for user, computer and contacts management.
* Working on AD directory Groups and distribution list management.
* Working on Windows Server 2008, RHEL 6 & 7 installation, configuration as well as troubleshooting.
* Working on Windows Server 2012, installation, configuration as well as troubleshooting.
* Working on Windows File server, file permissions and shared drive etc.
* Working on VPN Connectivity and troubleshooting.
* Working on User account, outlook, profiles, software or sites access related troubleshooting and coordination and create documentations for each troubleshooting
* Working on User and Group Administration in Linux (RHEL 7)
* Working on LVM in RHEL 7 on Linux Server to manage the Disk.
* Working on Linux file Permissions as well as special permissions (RHEL 7)
* Working on Bit locker for Data Prevention.

**Previous Employer:**

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| --- | --- |
| Organization | Nityo InfoTech Pvt Ltd. |
| Client | Symphony Teleca Corp. Ltd |
| Role | Desktop Support Engineer(DL1) |
| Duration | July 5, 2014 to 31 March 2015 |
| Environment | Software | * Windows, Linux
* O/S: Client OS- Windows 7, Windows 8, Server OS win 2003, Win2008 ,win 2012, RHEL, Fedora and Mac etc.
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| --- | --- |
| Organization | Mind Square Technology Pvt ltd. |
| Client | Symphony Teleca Corp. Ltd (Harman Connected Services Corp Pvt Ltd) |
| Role | Desktop Support Engineer(DL1) |
| Duration | 1 April 2015 to 17 Nov 2016 |
| Environment | Software | * Windows, Linux
* O/S: Client OS- Windows 7, Windows 8, Server OS win 2003, Win2008 ,win 2012, RHEL, Fedora and Mac etc.
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**Roles & Responsibilities:**

* Worked on SLA based anytime ticketing tool.
* Worked PC assembling, Formatting, Partitioning, and troubleshooting
* Installation and configuration Local & Network printer by using the Secure Jet Printer.
* Providing IT support to more than 1000 users for Harman Pune site.
* Worked on Vendor Coordination for issue, and get resolve issue within SLA.
* Worked on User account, outlook, profiles, software or sites access related troubleshooting and coordination.
* Worked on VPN Connectivity and troubleshooting.
* Worked on Image Creation and Deployment of Windows 7 by using the Ghost Application.
* Installation of Windows 7 OS by using the WDS Server on multiple system at a time.
* Worked on SCCM Client, to install, configure and troubleshooting the Application (SCCM Client).
* Worked on Encryption and Decryption of Laptop through Check Point Endpoint Utility.
* Worked on Windows Active Directory for user and computer management.
* Worked on Windows Server 2008 installation as well as configuration.

**Previous Employer:**

|  |  |
| --- | --- |
| Organization | Magna InfoTech Pvt Ltd. |
| Client | Wipro InfoTech |
| Role | Desktop Support Engineer(DL1) |
| Duration | April 22, 2013 to July 5, 2014 |
| Environment | Software | * Windows, Linux
* Tool: Putty, RDC VNC etc.
* O/S: Client OS- Windows 7, Windows 8, Server OS win 2003, Win2008, Win 2012, Webtop, RHEL, Fedora and Mac etc.
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**Responsibilities:**

* Worked on SLA based anytime ticketing tool.
* Providing IT support to more than 500 users for Wipro Pune site.
* Working remote support, providing project related setup and critical request.
* Coordination with internal team and external team for IT support.
* User account, outlook, profiles, software or sites access related troubleshooting and coordination.
* Provide support for network printer and other devices, web meeting setup or client call.
* Know O/S: Client OS- Win XP, Win, Vista, win 7, Win 8 and Server OS Win 2003, Win 2008, Win 2012, RHEL 6.2, Fedora 16 and Ubuntu14, etc.
* Known about Network setup and troubleshooting network connecting issue.
* Protocols Known: TCP/IP, POP3, IMAP4, SMTP, FTP
* Installation configuration and troubleshooting related DNS, AD and DHCP issues.
* Operating system, software, network and hardware related troubleshooting.
* Vendor coordination, arrange engineer and get resolve issue within SLA.
* Known about Remote call using VNC, Putty and Lync (office communicator) etc.
* Interacting with users understand exact problem/requirement and provide appropriate solution related to systems, Laptops, Network, Printers, Scanner, software and Operating System related issues.
* As per requirement provide installation/up gradation, Configuration and troubleshooting of Microsoft Outlook client.
* Troubleshooting for virus/anti-virus-related problem on client machine.
* PC assembling, operating system installation troubleshooting, partitioning.
* MS Outlook: email account configuration, Archive creation, repair PST and troubleshooting.

PERSONAL DETAIL

Name : Tanaji B. Panchal

**Father’s Name :** Balaji Panchal

**Date of Birth :** 18/04/1988

**Sex :** Male.

**Marital Status :** Married

**Languages Known :** English, Hindi and Marathi.

**Nationality :** Indian