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PADMANABAN M

BUSINESS ANALYST

EDUCATION

B.E (CSE), Annamalai University,
Chidambaram, Tamil Nadu
(Aug-2008 to May-2012)

SKILLS

POWER BI

MICROSOFT SQL SERVER

TABLEAU

EXCEL

MICROSOFT OFFICE

LANGUAGES

ENGLISH

TAMIL

TELUGU

KANNADA

COURSE

Business Analytics Nanodegree
Udacity / Oct'2020-Dec'2020

- 1: Interpret a Data Visualization
- 2: Analyze NYSE Data
- 3: SQL Project
- 4: Build Data Dashboards

LINK

LinkedIn
<https://www.linkedin.com/in/udacitystudent310/>

ABOUT ME

Around 7+ Years of Experience in Data Analyst, Business Analyst, Data Management, Big data Analyst, Business intelligence and Data Visualization using with Microsoft SQL Server, SQL Server Reporting Services Tool, Advanced Excel, Power BI, Tableau and Office Tools (Word, PowerPoint, Teams).

WORK EXPERIENCE

Business Analyst

IHX Private Limited / Bengaluru / Jul 2021 – Present

1. **Power BI dashboard** – Building and publishing business related dashboard using by SQL, Excel, Direct Query, DAX, Power query, Power Pivot, Created Rich visualized Pie and Line Charts, Tree Map, Tabular and Matrix Reports Using Power BI Desktop. (Internal, Clients, Top Management and etc.)
2. **Business related reports (Daily/Weekly/Monthly)** - Preparing business related report based on client and management requirement for improving the business and status
3. **Business related presentation** - Preparing the business related presentation to Hospitals, Insurer, Corporate, Internal team and etc.,
4. **Claim Document Classification Project (Daily/Weekly/Monthly)** - Helping team to improve the Classification process (Sharing Analysis Data, Sharing Claim Documents, Monitoring and etc.)

Business Analyst

Medi Assist Healthcare Service Private Limited / Bengaluru / Sep 2018 – Jun 2021

1. **Power BI dashboard** - Building and publishing business related dashboard using by SQL, Excel, Direct Query, DAX, Power query, Power Pivot, Created Rich visualized Pie and Line Charts, Tree Map, Tabular and Matrix Reports Using Power BI Desktop (Provider Dashboard, IHX Finance Provider, IHX Insurer, IHX Adoption, SPP Insurer, IHX Hourly Adoption, Heat Map, I3 Dashboard, Matrix and etc.,) - (Internal, Clients, Top Management and etc.)
2. **Business related reports** - Preparing business related report like Monthly Adoption report, IHX Utilization, Payer transaction, Provider TAT Report, Document Classification, Branch analysis, Branch focus list, IR data and etc., (Daily/Weekly/Monthly/Yearly)
3. **Business related presentation** (IHX monthly review, IHX branch analysis, Insurer desk, Cheat sheet and etc.)
4. **Claim Digitization Project [I3, Arya, Matrix, AAE and Viking]** (Data Query Report, Rejected Query, Analysis report, Accuracy Query, TAT Report, Funnel Query and Report and etc.)
5. **Tracking, consolidating and managing all business related data** (Claims data, Appointment data, Overall Provider data (MA/MAHS/Govt.Bussiness/Insurer), Claim source data, and etc.)
6. **Mailer communication to providers on daily bases** (DYK, Profile Configuration, Cashless hospitalization management and, ADHOC Requirement) – Using bulk mailer tools
7. **Claim Document Extract** (Extracting claim documents and sharing to management and Clients)
8. **Hospital Visits for IHX demo and resolving issues** (Enrolling new hospitals, Payer configuration, Auto Tabulation on CSV bill, IHX related issues and etc.,)

Data Analyst

Medi Assist Healthcare Service Private Limited / Bengaluru / Jul 2015 – Aug 2018

1. Lead management through VYMO – handling day to day transactional activities in VYMO lead management tool
2. Policy benchmarking and competitor analysis
3. Preparing portfolio performance dashboard for large corporate
4. Preparing and managing presentations and MediBuddy tutorial decks.
5. Web MIS reports (BI Report, Claims Analysis Report, DCI Report, TAT Report)
6. Coordinating with internal departments for all the business related information on an on-going basis
7. Managing critical data and information
8. Working closely on all the business requirements from senior management team
9. Ensuring all the standard decks, proposals and other collaterals are up to date and available in the shared path for sales team

Management Information System

Sercu Global Service Private Limited / Chennai / Jun 2014 – Jun 2015

1. MIS reporting by using MS Excel at operational and client level.
2. Generate timely and accurate reports for analysis. Creating MIS/ Dashboard report and presenting it to the concern Department.
3. Implement and analysis data to create daily, weekly, monthly, and quarterly reports
4. Dialer: Import / Export client data into aspect dialer on daily basic

Customer Support Executive

Sercu Global Service Private Limited / Chennai / Jul 2013 – May 2014

1. Handling customer queries via calls at Sulekha help desk
2. Ensuring the resolution provided within TAT for all the customer requests
3. Preparing daily, weekly and monthly performance report and share with client
4. Attending monthly review meeting with client