BARUN BAJPAI

 **Safe Agile & ITILV3 certified.**

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**Competencies & Experience:**

**Current Company: Atos-Syntel:**

Total 9+ year’s (Technology+ KPO) industry experience, wherein 5 Years’ Invested in Investment banking operation (Accounting & settlement of securities), worked for big investment banks (JP Morgan, Merrill Lynch, Blackrock etc).

As well having good knowledge of BNFS and RLT vertical & have worked in L2 and L3 level infra support project, and Testing and enhancing the mainframe application.

**Area of expertise:**

* Help Desk Ticketing System ( SNOW, REMEDY)
* I have supported 200+ Boxes of windows and Network Issue
* Tier1 and Tier2 & Tier3 Level troubleshooting
* Build Experience of Windows server, 2008, 2012
* Build, Design, and Patching
* Active Directory ,User Management,
* Networking
* Build and Manage Virtual Machine, back up
* Bash Scripting

**Technical/ Computer Skills:**

|  |  |
| --- | --- |
| Operating System | Windows 7/8/10, Linux/Unix/, Z/OS |
| Networking | LAN, WAN, DHCP, DNS, TCP/IP, VPN, SWITCHES, ROUTERS |
| Patching Activity | Monthly Patch Management |
| Security and Vulnerability | Windows firewall, Antivirus |
| Monitoring Tools | Nagios, Solarwind |
| Incident management | Service now, Remedy |
| Job scheduler | ASG- ZEKE, CA7 |
| Database | MYSQL, SQL |
| O365- License Assigning Activity | Has to give Licensee as per Profile |

**Current Role**:

System Engineer:

* Have to work on network & Server tickets
* Virtual Machines/Servers
* Managing Server Roles (Files and Print Server)
* Active Directory Users and Computers
* Have to fix Down Windows Services.
* Have to perform patching activity on Server.
* Have to perform Server Commissioning/Decommissioning activity.
* Have to troubleshoot- if routers /switches went down alerts came in Solarwind.
* Performance monitoring and troubleshooting.
* Day to day administration and maintenance of network infrastructure.
* Training junior team members

**Role**:

Application support Analyst (2015-16)

* Comparison of our batch programs with app dev programs and making necessary changes in the clone.
* Recompiling of mainframe programs Migration of mainframe programs to different test levels depending
* Resolving JCL Abends
* Debug the COBOL programs to find root cause for fixing issues by using INTERTEST debugger Tool
* Raise QC request for required changes in program
* Followed escalation procedures for job failures to perform job restarts.
* Have to monitor batch cycles for daily, weekly, monthly, quarterly, yearly jobs and reports.
* Have to ensure timely completion of batch cycles and all the transaction processing regions are up on.
* Have to monitor the production batch job flow through ZEKE and ZEBB to insure successful job.
* Have to support the Service Restoration Team process. Document and analyze problem details.
* Have to monitor remedy queue and resolving the incident tickets within the SLA time.
* Have to Ad hoc request to Schedule Particular Jobs

**Role**:

Jr.BA (2010- 2015)

* Worked for all kinds of securities- like Derivatives, Bond, Equity, Foreign Exchange, Swaps
* FOREX operations related risk analysis & operation – on all countries’ currencies FX deals, & Trade.
* Swift Messages (MT103, MT202, MT103C & Free Format) – Associated Risk calculation & operation.
* Tools- OMS, MCH, GTM, IMAGE, INSTRUCT, INSTRUCTLITE.
* Had to handle all responsibilities involving in Cash Management, Foreign Exchange, Clean Cash.
* Prepared Reports on Fund transfers, Fees, Margins, Collateral Payments, 3rd party FX pooling (netting).
* S.W.I.F.T. messages including MT200, MT202, MT210, MT599, MT299, MT321, MT103 and MT304..
* Performing support function pertaining to the overdraft queries, support reconciliation and claims team.
* Adept with application viz. Global Transaction Manager (GTM), Multi-Currency Horizon (MCH),
* Banking System (IBS), INSTRUCT, Inquiry Management Tool (IMS). Bloomberg, Reuters
* Maintenance of desktop
* OS installation

**Accomplishments:**

* Appreciated numerous times and earned recognitions by Clients/Manager for efficiency and performance
* Winner in Inter College Electronics Quiz-“BRAIN VIGOUR” and Extempore.
* Winner of STRECH award and SPOT Recognition at Syntel.

**Education:**

* MBA Finance - ISBM University – 65%
* BE- Computer Science- 65%
* BSc. Kanpur University- 51%
* 12th - 56%
* 10th - 63%

**Personal Info:**

* Date of Birth:    July 05, 1982
* Hobbies:  Travelling, Driving, and Playing Games.
* Location: Pune