**RESUME**

 **T. Abdhul Rahuman**

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* **Unix & Linux SME, Project Manager, Data Centre Manager, Virtualization and Cloud Infra SME.**
* **Current Functional Area**: Project Manager, AWS Cloud, UNIX & Linux SME, Technical SPOC for Data Centre Management.
* **Key Skills:** Unix & Linux, AWS Cloud, VMware and Virtualization, Storage and Backup, Data Centre Manager, Project Management, Service Delivery Management, Customer & Contract Management, People Management, Vendor Management, Risk Management, Network Cyber Security Management, DC infrastructure creation and migrations.

**Education:**

* B-Tech in Computer Science
* Diploma in Computer Science Engineering,
* Pursing PMP,

**Other Qualification(s)/ Certification(s)/ Programme(s) Attended:**

* Linux - Having 13 years excellent practical experience,
* AWS – Having 8 years handson experience,
* People and Project Management – Having 7 years experience,
* SCSA - Sun Solaris Certified System Administrator,
* HP UNIX Certified Administrator,
* ITIL – V3 Certified,

**Summary of Skills and Experience:**

**Having more than 13.11 years’ of rich experience in Multiple Role, Unix & Linux SME, Cloud & Infra SME, VMware, Technical Manager, Project Manager, Data Center Service Lead, Virtualizations, Disaster Recovery site plan and execution, Storage and Backup recovery, Datacenter Creation, Migrations, Service and Operation management.**

**IT Skills:**

|  |  |
| --- | --- |
| **Skill Type** | **Skill Name** |
| **Server Models** | HP Superdome 2, RX8640, 2600, 2300, 7400, BL860, BL840,IBM Power Series – P-540, P-580 & P-740Sun Fire and Midrange Servers M4800, M9600. M7500, E240, E250, E440, E450, E480, E880 and E890,  |
| **Storages** | HP-EVA, XP and 3PAR, MSA, IBM DS-6000 & DS-8000Sun 6140, 6130, 6540, T3, A1000, 6000, |
| **Backup Software** | BHP DP, Net backup, Legato Networker, Tivoli,  |
| **Server OS** | Linux, AIX, HP-Unix, Sun Solaris 9 & 10 and AWS Cloud, |
| **Volume Managers** |  Linux LVM, VERITAS Volume Manager (VxVM), HP VM, Solaris LVM, |
| Virtualization |  VMWare, Solaris Zone, Container, HP Unix Virtualization, KVM  |
| **Packages** |  Send mail, DNS, NFS, NIS and Samba,  |
| **Cluster - HA** |  IBM HACM, HP Service Guard, Solaris Cluster & VERITAS Cluster |
| **Cloud** |  HP Hellion, AWS, |

**Experience:**

**Org: Virtusa Polaris Consulting Pvt Ltd - Chennai**

Oct 2017 to Present

**Job Profile: Technical Manager and Project Manager, Cloud, Unix, Linux, VMWare & Infra SME.**

**Achievement:** Handling around 8 Project as Infra Project Manager and Cloud and Infra SME for various domains Unix & Linux, ORAAS DB, Storage and Backup, Web Sphere, VMWare, Virtualization Windows, Change Management and LDAPs,

Worked as Technical Manager, Architect, Project Manager, Data Centre Service Delivery Manager, Unix, Linux & Infra SME for Franklin Madison Group (USA) and Citi Bank Ltd individual will be part of Cloud infra operation and supporting more than 2850 Servers and Storages including PROD Data Centre and Disaster Backup Recovery site servers which are including various OS Platform for Financial and Insurance Management.

 **PRINCIPAL DUTIES AND RESPONSIBILITIES**

* Infra Technical Manager, Project Management, People Management, Vendor Management, Infra Management, Productivity Improvements, Delivery leadership & Account Management
* Participation in formulating Global Sourcing Strategy & RFPs, RFI and RFQs
* Requirement Gathering, Technical Solution Designs, Reviews, Build and Implementations, Transition to BAU Operations.
* Experienced in Leading Large Teams (48+) spread across Onsite & Offshore, Different Geographies.
* Cloud Infrastructure and Data Centre Management, Incident Management, Change Management,
* Having rich experience in WebShpere administrations, Unix Administrations like HP-Unix AIX, Linux, Solaris, HACMP, NIM, LPAR, VIO, Dlpar, VXVM, VCS, SVM, ZFS,
* Cloud Deployment & Delivery Leadership for Virtual Private Cloud setup in India (Multi-tenant Cloud of AWS and Virtualization)
* Cluster - High Availability setup and administration on IBM HACMP, Sun Cluster, HP Service Guard, Veritas Cluster and LVMs,
* Package and Tools handled JIRA, RTC, RLM, Jenkins, GIT, App dynamic, Yum, NTP, SSH, Samba, Sendmail, DNS, LDAP and Service Now for CR and CI Management,
* **Project 2 : Franklin Madison Group ( Affinion ) – Chennai DLF - from Jan 2020 to April 2020**
* Worked as Technical Manager and Project Manager to get migrate the existing local Oracle Documentum DB migration and Applications to AWS Cloud Environments with S3 Storages
* Taken care the EOL/EOVS, renewed the Software licenses and same has been upgrated with latest version.

# Implemented Automation for Server monitoring, Storage and Administrations,

# Implemented Linux OS hardening and best practice on Prod and Development servers,

* Designed and implemented Daily check list, Backup policy, Activity Tracker and SIPs
* Handled around 24 resources (onsite and offshores )

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* **Project 1 : Citi Bank AML Project Build and Release - Hyderabad - from Sep 2017 to Dec 2019**
* Worked as Technical Manager, Project Manager and Architect to get migrate the AML servers from local to NextGen Cloud (**AWS EC2 Private Cloud**),
* Supported for infra management and hardware delivery functions, key business initiatives.
* Worked with development teams to define, submit and track infrastructure procurement Requests
* Involved in the infrastructure provisioning process.
* Completed the DB and Application migration from local to Cloud,
* Migrated the DB and Apps of AML APAC, NAM, LATAM, Korea, Japan servers to Clouds with 0% data loss and downtime
* Coordinated with in-house and third party development team and application into common technology stack and process.
* Worked on infrastructure related risk remediation
* Involved and completed EOL/EOVS and capacity management for AML Project
* integration of common set of infrastructure capabilities into application monitoring standards
* Builded around 2400 cloud servers with required configuration for multiple country’s and projects,
* Done with the automated deployments and infrastructure configuration management
* Solution implementation experience for large scalable and robust systems
* Application installed and implementation Webshpre, Jboss and APM intigration with other tools in hybrid and external clouds
* Installed and configured CMDB and monitoring tools

**Org: Hewlett Packard Enterprises Pvt Ltd** ( HP-ES-ITO)

May 2010 to July 2017 ( 7 years and 2 Months)

**Job Profile: Service Delivery Manager, India SPOC for Service to Delivery for Unix, Linux, Storages and Data Center Services,**

**Achievement:** Worked as SDM, Unix & Linux SME and Data Center Service Lead,

Worked as SDM, Unix S& Linux SME and DCS Lead for Multiple Indian customer and accounts, individual will be part of HP EDS-ITO operation and supported more than 15820 Servers, including Data Centre and Disaster Recovery Site and Near by Disaster Recovery site servers which including various OS Platform and Applications like Insurance and Financial applications for CORE Banking Management and Manufacturing Industry, customers are United India Insurance, Bank Of India, Indian Overseas Bank, Andra bank, Bank Of Baroda, State Bank Of India Foreign State Bank OF Mauritius, Ashok Leyland, MRF, Britannia Ltd, Nokia, OnMobile, Hindustan Unileaver Limited , Pepsi, GE Money and etc.,

**PRINCIPAL DUTIES AND RESPONSIBILITIES**

* L3/L4 level technical support
* E-2-E responsibility of incident / problem till closer & RCA.
* Technology task automation, SIP & Infrastructure solution architect
* Resurce recuritment and management, apprisials and Project P&L maintainence,
* Vendor Management, Project planning and executions for Datacentre creation and migration,

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* Being the Escalation point for SME & On-site Team for any technical issues
* Critical activity planning on core technical level and Proactive Performance tuning related activities
* Provide service restoration at third level for system outages with immediate response to high severity incidents.
* Problem management, Performance & Capacity management related activities
* Incident/Problem follow-up & internal stake holder co-ordination during troubleshooting
* Responsible for complex technical tickets assigned and issue resolution document shared within team
* Cross-domain or technology support & resolution, Implementation of infrastructure servers and storages based on HPUX, AIX, Linux, Solaris and Storages Systems.
* Design / implement changes proactively to make the Servers more robust and improve stability
* Released advisory / firmware level / version update
* Handling resource technical and operation management for 78 Engineers,
* Participating in customer audits to provide the auditor requested data/logs and assist with the implementation of the global standards and tool sets
* Participating in internal projects for core technical support and developing the technical troubleshooting Knowledge base & mentoring the technical teams
* Manage performance of the Unix server using relevant performance monitoring tools, Provide scripting in multiple script languages across a number of platforms.
* Compliance to set Process, SLAs and Project/Program Guidelines.
* Responsible for servicing customer requests and troubleshooting technical issues in the customer's infrastructure.
* Work with OEM vendor to resolve the complex technical issues.
* Responsible for support of tools and products that are used to maintain the production information infrastructure, including backup software, monitoring, and performance tools.

**HPE Projects and Achievement:**

* **Project 1 : Regional Delivery Lead and Unix SME for India South Region from Nov 2010 to 2015,**
* Providing Technical Level support to South region Data Center Support Accounts like MRF, UIIC, Ashok Leyland, Andhra Bank, SBI Forigien DC, Nokia, Alcatel, GE Money, SIDBI, Britania, HUL, OnMobile, and State Bank Of Mouritius,
* L3/L4 level technical support, E-2-E responsibility of activity, incident / problem till closer & RCA.
* Critical activity planning on core technical level and Proactive Performance tuning related activities
* Technology task automation, SIP & Infrastructure solution architect
* Problem management, Performance & Capacity management related activities
* Cross-domain or technology support & resolution, Implementation of infrastructure servers and storages based on HPUX, AIX, Linux, Solaris and Storages Systems.
* Ensuring the 100% SLA infra and Application uptime.
* QMS Champions and Lead for UNIX Towers.
* Worked as Technical Lead to get migrate EVA and XP Storages

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* Implemented HP Unix OS hardening and best practice on Prod and Development servers,
* Designed and implemented Daily check list, Backup policy, Activity Tracker and SIPs
* Implemented L1 and L2 level daily activity through automations,
* **Project 2 : MRF Ltd - from Oct 2012 to April 2013**
* Worked as Technical Lead to get migrate XP Storages and Servers
* Implemented Automation for Server monitoring and Administrations,
* Implemented HP Unix OS hardening and best practice on Prod and Development servers,
* Designed and implemented Daily check list, Backup policy, Activity Tracker and SIPs
* **Project 3 : HUL Ltd Bangalore - from Nov 2011 to April 2012**
* Worked as Technical Lead to get migrate IBM P590 to P-740 Frame,
* Involved in AIX P-590 to P740 Frame and Storage migration,
* NIM Server installed and configured with AIX7.1,
* Installed and configured more than 170 New LPARs on Two IBM P-740 Frame,
* OS Hardening and best practices are implemented,
* Migrated 60 number of Prod Cluster nodes(LPARS) with 0% data loss and downtime,
* OVO and ESM packages are installed and configured with HP GCI Team for remote support,
* Post RTPA process, Handover the servers to Remote support team for day to day operations,
* **Project 4 : Erickson India Ltd Bangalore - from June 2010 to Sep 2010**
* Worked as Unix Technical Lead to create new DC for R&D Department at Bangalore, coordinated with USA/Japan Team to get smooth migration of Telecommunicaitons Applicaiton
* Site preparation Technical document and Knowledge Aqua station Process for newly builded site operations
* Implementation of infrastructure servers based on Linux Systems with more than 140 Linux servers and NetApps storages,

**Org: WIPRO INFOTECH Ltd**

**May 2006 to April 2010** ( 3 Years 11 Months)

**Job Profile:** Senior Engineer Server Management, Team Lead for UNIX and Storage Platform – Mumbai, Delhi and Chennai,

**Projects and Achievement in Wipro Ltd:**

* **Project 1 : AIRCEL Ltd – Chennai, Calcutta and Coimbatore - from Feb 2008 to April 2010**
* Worked as Unix Technical Lead to create new Centralized DC at Gurgoan,
* Planned and Migrated Multiple DCs in to centralized DC with Multiple Unix platform like Solaris, HP Unix, Linux and Oracle DBs,
* Site preparation Technical document and Knowledge Aqua station Process has completed for new site operation- Chennai and Coimbatore,
* Installed and configured Sun Fire V890 along with 22 Terabyte 6540 SAN Storage for Production environments
* Implemented VERITAS Net backup for 13 Oracle Databases with RMAN Utilities,

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* An ongoing production environments application and database servers maintenance operations of SUN Solaris Cluster on Sun Fire V440, E240, E250, E280, E450, V480, V880, and Implemented a schedule of database backups and ensure the backup status through the Logical volume manager.
* Knowledge Aqua station Process has completed and prepared technical documentation for Apollo Sindoori Investment Ltd – Greems Road, Chennai.
* **Project 2 : Mahindra Finance Ltd –Mumbai from May 2006 to Jan 2008**
* Worked as Site Incharge for DCS Support,
* Implemented the Change Management,
* Installed and configured Sun Fire E4800, V880, V890 and V480 servers for Financial database, Payroll and Mutual Fund Databases support,
* Installed and upgraded T3 and T1000 SAN Storage with 6 Terabyte
* Installed and Configured SAN Switch’s,
* Installed and Configured DNS, Sendmail, and Veritas Netbackups,
* Implemented Automated Backup for Oracle DB through Perl Script,
* Migrated the hardware from V480 to V890
* Upgraded Solaris OS Version from 5.8 to 5.9 on 7 Production Servers,
* Coordinated with DBA for Oracle Production Databases up gradation
* Implemented user level and file level security policy for all Solaris Servers,
* Implemented routine daily check list process activity,
* Implemented the OS Hardening and best practices,
* Implemented te automated script for User creation and administration,

**PERSONAL DETAILS:-**

Date of Birth : May 20, 1980

Permanent address : Plot No - 1999, Flat No A2, Second Floor

 Golden Melody Apartments, 13th Main Road,

 J Block Anna Nagar West, Chennai - 600040

 Phone No – 9699906901, 9094006901

Passport No : R0852965

Reference : 1. Srinivasulu Gollapudi – HPE - Hyderabad

 Mobile #: - 9848853502,

 2. Manoj Nair – HPE - Mumbai

 Mobile #: - 9819108691

 3. Ravi Ranjan – HPE TS – Bangalore

 Mobile #: - 7506388797

Palace:- **Chennai**, **Tamil Nadu.**

Date :  **(T.ABDHUL RAHUMAN)**