**Pankaj Kumar**

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**Career Objective**

Being a committed team player, want to be a part of a renowned organization, to contribute towards the growth of the Organization, based on my expertise and to further my personal.

**Professional Summary**

I have 9 years of working experience in Composable infrastructure (Synergy system) implementation, 3PAR Storage, SAN Technology and StoreOnce Backup system implementation. I also have good working knowledge of OneView management application, Linux operation system, Virtual connect modules and Compute Systems. I have also worked on backup tools like Veeam backup & recovery, Commvault, NetBackup and monitoring systems like Nagios, Hercules utility.

**Certifications & Corporate Trainings**

* RedHat 8 certification course (RHCSA – RH199) on 2nd July 2020.
* Brocade Certified Fabric Administrator Gen 5 (Verification No- **HGJK72FC2NBE5H77**) in 2014.
* Cisco Certified Network Associate (CCNA) (Cisco ID: **CSC011660911**) in 2009.
* Certified Information Security Expert (CISE) in 2010.
* Corporate training on Windows server 2008 and Active Directory Services from **ISG NovaSoft** Technology 2013.
* Corporate training on Basic Understanding of Network Device and Monitoring Tools from **ISG NovaSoft** Technology 2011.
* CCNP Routing and Switching Training from **Intel Networkz** Bangalore in 2012.
* Corporate training on Server, Desktop and Laptop assembling by **IBM India** in 2010.
* RHCE 5 Training from **IIHT Bangalore** in 2011.

**Profession Skills**

* HPE Synergy Composable infrastructure implementation, Expansion and Upgrade.
* HEP StoreOnce backup Storage system implementation, Expansion and Upgrade.
* HPE 3PAR StoreServ storage implementation, Expansion and Upgrade
* Working knowledge on HEP Synergy OneView implementation, upgrade and management.
* Knowledge of backup software like, Veeam backup, Commvault and Veritas NetBackup,
* Knowledge of FC networking, Zoning and Ethernet networking concepts
* Knowledge on RAID Concepts, CAN, HBA Card Troubleshooting, Multipath Software.

**Other Skills**

* Installing & configuring of Windows, Linux, Active Directory, DNS, DHCP
* Windows Server 2003, 2008, 2012, RHEL, CentOS, Ubuntu etc.
* Knowledge of LVM & YUM configuration and Troubleshooting.
* Familiar with multiple models of desktops and laptops.
* Networking Concepts: OSI reference model, TCP/IP, Routing and Switching Protocols
* Knowledge of Fiber channel switching and Configuration.
* Basic Knowledge of Shell and Python scripting.
* Basic Knowledge of Hadoop, HDFS and MapReduce concepts.
* Basic knowledge of Hadoop Scripting language and Database like Pin, Hive and HBase.
* Having knowledge of Hadoop ecosystem like Sqoop, Oozie, Mahout, Cassandra, Spark, Ambari and Third party authentication system Kerberos.

**Experience Profile**

1. Worked with **Hewlett Packard Enterprise (HPE)** as **Technical Solutions Consultant II** from 24th May 2016 to till date. I have worked as contract employee till 10th Jan 2017 through TEKsystems and converted to HPE payroll on 11th Jan 2017 with CSC GD-IPS Team. We take care of all HPE hardware implementation, Deployment, Expansion and Upgrade

* HPE Synergy multi-frame infrastructure implementation, Expansion and Upgrade.
* HPE Synergy Oneview first time setup, Upgrade and management.
* HPE Synergy Frame / Oneview health check, new Hardware discovery, Upgrade and administration.
* Preparation of implementation run book for onsite CE for rack & stack.
* Health assessment report preparation for upgrade or hardware expenstion.
* Logical interconnect, Enclosure Group, Logical Enclosure, Server profile and other configuration.
* Handling Critical Account / Customer 3PAR storage box hardware and software upgrade.
* Performing Inform OS / Firmware upgrade for multiple models of Synergy, StoreOnce / 3PAR storage box in live environment.
* Handling Hardware expansion 3PAR / StoreOnce Storage in live environment.
* Preparing and Providing Plan of Action 0f onsite filed engineer for Hardware installation, capacity upgrade and Software upgrade.
* Worked on 3PAR Software’s like Adaptive Optimization, Dynamic Optimization, System Reporter, Peer Motion, Peer Persistence, and Remote copy.
* Driving Critical Projects to ensure 100% uptime for the customers during firmware upgrade process.
* Collaboration with ERT, Development and factory team for any outage or faulty hardware shipment.
* Working on outage cases and analyzing logs and if required escalate it to the next level.
* Mentoring new recruits and driving several sweep projects.
* Managing the shift logins and assignments for the engineers to avoid any delay in the activities.

1. Worked with **TESCO** HSC as **Sr.** **System Engineer** in contract with Avvas Technology in a team of Storage SAN monitoring and L1 & L2 support from 8th Sep 2014 to 24th May 2016.

* Handling Storage box, Brocade Switches, Servers, Ethernet Switch, Routers, HBA Card and other devices using various monitoring tools.
* Performing Daily basis health checks on switches and storage arrays and preparing reports
* Coordinating with Client, L2 & L3 Engineer's, Application teams and our Vendors for troubleshooting of an issue, for planned Maintenance and Upgrade and etc.
* Monitoring storage array’s, switches by script for hardware failures and coordinating with vendors to replace hardware.
* Planning and scheduling the network and service down time for various upgrades and Maintenance
* Daily basic Disk usage check of our Storage device and other Servers Disk usage check through monitoring tool.
* Enabling switch ports for end users to establish connectivity with their project network

1. Working with ISG NovaSoft Technology as an Product Support Engineer in a Team of NOC Monitoring from 16th Aug 2011 to 2nd May 2014 (2 Year and 10 Months)

* Handling EIGRP Network of our organization of 8 locations distributed over India and US.
* Delivering proactive monitoring and preventive maintenance for all location.
* VLAN, VTP configuration and Troubleshooting.
* Coordinating with client and vendors for testing and implementation of new component.
* Planning and scheduling the network and service down time for various upgrades and Maintenance.
* Active Directory New User ID, Group ID, Distribution list Creation, Disabling and there Management.
* Remote OS installation on server and systems also checking remote server and issues.
* Configuration of Monitoring tool Nagios-Xi and What-Up-Gold using.
* Proxy server (Web Marshal Proxy) monitoring and troubleshooting Web Marshal Issues.

1. Technical support Engineer at the client IBM India through IBM Info service from 5th July 2010 to 12th Aug 2010 (1 Year and 1 Months)

* 1.1 Years of Technical Support experience on Lenovo Server, Desktop, Laptop through Remote.
* Having exposure on Active Directory Installation and configuration on Lenovo servers.
* User, Group, Distribution List, Printer configuration and their troubleshooting.
* Daily basis troubleshooting of Server application, Services and Network issues.
* Application upgrade, patch installation, Log check experienced.
* Solving tickets raised by all India users through call and email and closing the ticket.
* Documentation of Ticket we have process through remote and closing ticket.
* Assigning tickets to onsite Engineers to check the issue.

**Education**

* M.Sc. (Telecom Technology) 2012 58.9% Sikkim Manipal University
* B.Sc. (Information Technology) 2009 65.1% Ranchi University, Ranchi
* I.Sc. (Math's) 2005 55.7% Jharkhand Academic council
* 10th 2003 71% CBSC

**Declaration**

I do hereby confirm that I will deliver the best part of my service and dedication if I get recruited in your company. I fully hope that you will provide me an opportunity to work in your esteemed organization.

Date: - Yours Sincerely

Place: - Bangalore [Pankaj kumar]