**SREEKANTH G**

Mob. No: +91-9686874245  
Email Id- gsreekanthbabu@gmail.com

**Objective**

To secure an appropriate position, this will provide growth opportunities with effective utilization of my skills and experiences also the opportunity to learn more in professional Atmosphere.

**Professional Summary**

* Managing on agency work 1 year of experience in SLN SERVICES as a Team Leader.
* Result-oriented professional with 5+ year of experience in Sr.executive in ICICI BANK on I PROCESS pay roll.
* An effective communicator possessing excellent presentation & soft skills with honed marketing management, logical and problem-solving abilities.
* Recognized for successfully meet targets, proficiently formulating and implementing budgets, building high-performing teams and nurturing fruitful relationships with customers.
* Handled other bank channel products like insurance, credit cards, home loans etc.,

**Work Experience**

* Team Leader in SLN SERVICES from 27 May 2019 to TILL
* Working in ICICI Bank as senior Executive(Team counsellor) from 07 March 2014 to 21 May 2019.

**Responsibilities**

* Monitoring Service delivery to customers in expected turnaround time, solving customer’s queries to increase satisfaction levels in customers.
* Utilizing customer feedback to ascertain our weakness and work on to improve customer services
* Monitoring and supervising team activities and suggesting improvements in their performance.
* Maintaining good relationships with new and existing customers and giving detail information about the product & services.
* Maintaining customer’s profiles and follow up with customers.
* Responsible for assigned targets (monthly, quarterly and annually).
* Goals set for center’s month on month, maintaining relationship with target customers, customer service, ensuring high rate of return on investment.
* Maintain good relation with client.

**Modules covered**

Very good command on computer  
**MS-Office:** MS-Word, MS-Excel, MS-Power point

**Academic Qualification**

* B. Tech from JNTU Anantapur University.

**Extra-Curricular Activity**

* Participated and organized College fest held in our college.
* Actively participated seminars happened in and around college

**Strength**

* Quick learner
* A Clear Communicator
* Passion & Commitment
* Innovate and Inspire.

**Personal Profile**

**Date of Birth :** 25/06/1992  
**Languages Known :** English, Kannada, Telugu  
**Permanent Address : #933, 1st main, 4th cross, AECS layout, B Block, Kudlu, Singasandra – Bangalore – 560068.**

**Declaration**

I hereby confirm that all the above information is correct to the best of my knowledge.