SHANE SEBASTIAN VAZ

Raj Sebastian Kinny Apts.

B 307 Royal complex,

I.C.Colony, Borivali (W),

Mumbai – 400103.

Mobile.No./E mail-id: 9920132376

D.O.B - 07-07-1987

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**OBJECTIVE**

To establish myself as a service oriented personal and boost my career by serving the needs of the customer by providing all kind of assistance.

**PROFESSIONAL SUMMARY**

Able to engage with customers in a friendly, reassuring manner, while maintaining a polite, professional attitude. Organised, logical and efficient worker. Familiar with several types of computer system and quick to learn new technologies and skills.

**WORK EXPERIENCE**

2019: Currently Working at Tech Mahindra as Desktop Support Engineer/Remote support engineer.

2017-2019: Worked at Yardi Prabhu Organisation as a computer assistant.

 . Handling varied workload.

 . Working with computer systems.

 . Presenting a smart, professional appearance at all times.

 . Earned repeated praise from management and staff for successful completion of various task.

2013-2017: Worked with Elegant marine as third officer, assisted and kept independent watches in navigation.

 . Worked with computer systems.

 . Worked as watch keeping officer (Shift work).

 . Carried out various trainings for ship crew.

2007-2010: Worked with Anglo Eastern ship management as a deck cadet.

**EDUCATIONAL QUALIFICATIONS**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Exam :Passed /Appeared | Discipline /Specilization | School / College /Institute | Board / University | Passing Year | Marks in % | Class / Grade |
| MNA + Cloud V2 | I.T | Jetking | Mumbai | 2019 | 62 | B |
| 2nd Mate Foreign going | Nautical Science | Mumbai Mercantile Dept | Mumbai | 2013 | -- | Certificate of Competency |
| D.N.S | Nautical Science | T S Chanakya | IGNOU | 2006 | Obtained Diploma in Nautical Science. |  |
| HSC | Science | St Rock’s Junior College | Maharashtra Board | 2005 | 58.67 PCM 59.33 | 2nd |
| SSC | Science | Don Bosco High School | Maharashtra Board | 2003 | 59.20 | 2nd |

**CERTIFICATES**

|  |  |  |  |
| --- | --- | --- | --- |
| **Certificates** | **Document no** | **Date of issue** | **Date of Expiry** |
| PASSPORT | R4099452 | 28-08-2017 | 27-08-2027 |
| INDOS | 06NL0890 | 11-10-2006 |  |
| C.D.C | MUM-137955 | 30-05-2016 | 29-05-2026 |
| U.S Visa | M0210925 | 02-06-2017 | 31-05-2022 |
| Yellow Fever |  | 27-10-2013 | 26-10-2023 |

**TECHNICAL SKILLS**

|  |  |
| --- | --- |
| Area | Skills |
| * Computer Applications
 | Windows, MS Office and Internet |
| * Software Application
 | Adobe Photoshop (Editing) |
| * Programming Languages
 | C and C++ |
| * Hardware and Networking
 | PC Assembling and Maintenance |
| * Web Technologies
 | Internet, Web Designing, HTML |
| * CCNA
 | Configuring Static Routing,Vlan OSPF,Telnet,Extended ACL,EIGRP |
| * Server 2016
 | Installing server using core installation, Configuring Hyper-V,Configuring Forward lookup zone and reverse lookup Zone,Configuring DHCP,Joining Domain,Installing server using GUI |
| * Win 10
 | Configuring Remote Desktop, Configuring Bit Locker ,Configuring File sharing Permission, Configuring Hyper -V |