

## **Manoj Kumar Tamta**

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**CAREER OBJECTIVE:** Seeking **Senior Managerial Assignments** in Planning, Project Management, Operations and network administration with a leading IT/Telecom Organization.

### **Professional Synopsis:**

- Nearly 23 years' experience in operations management of various functions in Telecom Infrastructure & Network.
- Worked with leading companies like Vodafone, Reliance Industries (Retail) and Reliance Communications, Siemens, Nokia, Ericsson and Indian Telephone Industry etc.
- Leading Network Planning, Deployment & Operations - Wireless network, IT infra and Networking, OSS, MPLS, Wi-Fi, IP4, and Wire Line Network (Fiber Optics).
- Project Management of project activities starting from infra development, Installation, Commissioning and integration with in SLA.
- Adept in providing end-to-end IT solutions, executing deliverables from requirement to implementation.
- Deft in analyzing information system needs, evaluating business-user requirements, custom designing solutions, troubleshooting for complex information systems. Identifying the IT needs of the business on an on-going basis and ensuring IT Business alignment.
- Preparing & obtaining approvals for IT Revenue, Capital & Manpower budgets based on Organisation guidelines.
- Expertise & Experience in IT and Wireless Projects roll-out, infrastructure deployment, hardware, networking, security management in IT/Telecom projects.
- Ensure IT system operations adhere to Government compliance.
- Interfacing & liaison with internal and external agencies like Govt. Agencies, Customers, vendors etc. for regular network expansion, operations and lease links etc.
- Proven strength in offering innovative technical solution, to optimise the Operations cost and improve operational efficiency.
- Expert in optimizing OPEX & CAPEX and stimulating profitable growth by exceeding expectation of Customer.
- Regular Interface/meetings with Vendor teams, give them the targets & ensure timely roll-out of the project
- Vendor management, contract management, Resource Management & effectively lead a teams.

### **Core Competencies Project Management**

- Responsible for complete Infrastructure and Network Planning, deployment.
- Overseeing end to end project management from conceptualization and visualization to technology mapping, budgeting, resource & task scheduling and final execution of projects.
- Performing on-site technical tasks within a project scoping document, including the design, specification, and integration of software products within various customer environments.
- Ensuring smooth execution of projects ensuring timely delivery and quality, within the planned cost & schedule.
- Defining and implementing IT policies, creating the Project Management Office and driving compliance.
- Leading in Site Acquisition for wireless and wire-line network, MSP Management for roll out, IP Management for sites, Material Planning & scheduling, forecasting and vendor management.
- Expert in optimizing CAPEX and OPEX of IT/Telecom network and stimulating profitable growth by exceeding expectation of Customer.
- Studying, analyzing and determining methodology of the implementation of project.
- Developing and negotiating with vendors for timely supply of computer peripherals and network hardware devices to facilitate smooth project activities, ensuring compliance with SLA.

### **Operations Management**

- Responsible for complete Infrastructure and Network Operations Management of active and passive network elements.
- Defining IT strategy for organization based on business strategy.
- Identifying and gathering business requirements and changed business needs of stakeholders and translating into solution designs and document with creative use of cutting edge technologies.
- Monitoring of Network Performance, KPIs, and to achieve the set KPI parameters.
- Responsible for Network Capacity Augmentation & Optimisation to meet Quality requirement.
- Liaising with external bodies & authorities for requisite approvals & clearances like TRAI, DOT, ISP etc.
- Excellent capabilities for logical & technical diagnosis.
- Responsible for overseeing troubleshooting & customer care support services at the field level.
- Develop exclusive network for repair and refurbishment of infra Equipment.
- Proficiency in managing team of professionals maintaining various equipment with excellent operational effectiveness

### **Quality Assurance**

- Implementing measures to maintain and meet ISO standards.
- Ensuring compliance with environmental & safety regulations.
- Reviewing the operational practices, identify the areas of obstruction/ quality failures and advise on system and process changes for qualitative improvement & conservation.

### **Human Resource Management**

- Excellent team building capacity with good man-management skills.
- Very good at resource management with optimal utilisation of resources.
- Leading, mentoring & monitoring the performance of team members to ensure efficiency in process operations and meeting of individual & group targets.

**PROFESSIONAL EXPERIENCE:****1. Indian Telephone Industry Ltd. – 4<sup>th</sup> January 2021 to till now.**

I had joined as **Chief Manager** in ITI Ltd. at Corporate Office, Bangalore on 4<sup>th</sup> January 2021.

- Leading ASCON project management and material management.
- Ensuring Corporate NHQ process & work flow for deployment activities Followed and Implemented in internal & external.
- Responsible for CAPEX and BOQ for network as per company business plan.
- Interfacing & liaison with internal and external agencies like BSNL, vendors, Govt. bodies etc. for regular project operations.

**2. Patliputra Infotel Pvt. Ltd. – 1st August 2014 to 25th December 2020.****General Manager Operations.**

- Delivering Program Management services, Team mobilization for OSP & ISP work, ODB termination, Fiber Splicing & testing, FUP (Fiber Utilization Plan), As-Built BOQ, Binder Submission till invoicing for long distance fiber lying in Ring & FTTX projects (Fiber to Home/Compound/Corporate). Monitoring the PIP, CAPEX & OPEX planning & its control till the end of projects along with team building & their productivity.
- Actively involved in strategic planning and processes and lead discussions regarding engagement of information technology in achieving company vision and goal.
- Lead operational planning to achieve business goals by fostering innovation, prioritizing IT initiatives, and coordinate the evaluation, deployment, and management of current and future systems across the organization.
- Establish departmental goals, objectives, and operating procedures. Identify opportunities for the appropriate and cost-effective investment of financial resources in systems and resources, including staffing, sourcing, purchasing, and in-house development.
- Develop, track, and assist with managing the information technology annual operating and capital budgets and access and communicate risks associated with IT investments
- Utilize strong project management skills to monitor, manage and report on IT initiatives.
- Ensure IT system operations adhere to Government compliance.
- Review, maintain and execute enterprise-wide disaster recovery and business continuity plans and utilize strong project management skills to monitor, manage and report on IT initiatives.
- Recruitment, development, retention, and organization of staff in accordance with corporate strategic and budgetary objectives and personnel policies.
- Projects budgeting, Cash-flow, Productivity & Invoicing planning for new projects, Team mobilisation, Quality Compliance.
- Trained, supervised and evaluated staff, coached improvement management skills. Training team on HSE compliance.

**3. Ericsson India Ltd. - 13th May 2013 to 11th April 2014**

I had migrated from RCOM to Ericsson payroll for RCOM MS in Mumbai.

- Leading for new cell sites IP planning, project management etc. and coordination with RCOM central planning team for final approval for all 11 RCOM circle.
- Overseeing end to end project management from conceptualization and visualization to technology mapping, budgeting, resource & task scheduling and final execution of projects.
- Responsible for wireless network Planning, Deployment, Commissioning and Integration.
- Interface with Central ATP & Operations team for all ATP process/documentation.
- Improve service levels through analysis of circles feedback on their all needs.
- Project Progress Tracking/MIS & co-ordination with stake holders; provide as build details to PMO.
- Identifying improvement areas & implementing measures to maximize customer satisfaction levels.

**4. Reliance Communications Ltd. - 22nd Oct. 2009 to 12th May 2013**

I had joined as Deputy CTO (DGM) in Bihar Circle and transferred to Mumbai on June 2011 to Mumbai DAKC, NHQ.

- Leading Network RF planning and project management, Tenancy Business, roll out and deployment and up gradation total infra and of cell sites within SLA.
- Operations Management of wireless and wire-line infra & network, MSP Management and roll out.
- Ensure Tools and Automation System Implementation in circles.
- Ensuring NHQ process & work flow for deployment activities Followed and Implemented in Circle (internal & external).
- Lead IT operational planning to achieve business goals by fostering innovation, prioritizing IT initiatives, and coordinate the evaluation, deployment, and management of current and future IT systems across the organization.
- Utilize strong project management skills to monitor, manage and report on IT initiatives.
- Develop, track, and assist with managing the information technology annual operating and capital budgets and access and communicate risks associated with IT investments
- Ensure IT system operations adhere to Govt. compliance.
- Responsible for CAPEX, OPEX and BOQ for network as per company business plan.
- Interfacing & liaison with internal and external agencies like Local bodies, Govt. Departments, other operators, vendors etc. for regular network expansion/up-gradation, operations and Lease links etc.
- Leading and motivating network professionals; imparting continuous training for accomplishing excellent operational effectiveness.
- Proficiency in managing team of professionals maintaining various Equipment with excellent operational effectiveness.
- Identification of key areas for Infra/Network expansion and their development.
- Leading a passive infra O&M team of around 45 professionals direct reporting & indirect 300 indirect reporting.

## 5. Vodafone Spacotel Ltd. – 10th August 2008 to 20th October 2009

I had joined as an Manager Infrastructure & Network Operations at Shillong for Heading NE Circle (6 States). Responsible for operations management of active and passive network elements.

- Over all responsible for day to day Operations GSM network infrastructure – its preventive and corrective maintenance.
- Responsible for Overall radio network availability of 99.95%
- Performs essential functions capacity augmentation in network by timely addition/ up-gradation of radio capacity.
- Controlling Operational expenses and making optimum use of available resources.
- Adheres to overall monthly plan and limits Quarterly deviation below the target Responsible for Network management and maintenance of BSC, BTS, and Metro hub within the targeted limit.
- Coordinates with external agencies like DOT, TRAI, Term cell, NSN, other operators, Infrastructure providers, etc., for QOS, EMF, delivery, power connectivity, permissions etc. at cell sites.
- Responsible for timely execution of Preventive & Corrective Maintenance Routines.
- Provides effective leadership to ensure team building and a motivated the team.
- Responsible for vendor management and spare management.
- Leading a radio and passive infrastructure O&M team of around 76 professionals.

## 6. Reliance Industry Ltd. (Chief Manager) – 1st November 2006 to 30th July 2008

I had worked as **IT Head (Infrastructure & Networking)** at Ranchi for Jharkhand.

- Leading with IT Infra team for IT operations across Jharkhand. Team composition includes IT managers, technology specialists, touch-labor technicians & Contractors.
- Heading the IT Infra and Networking functions for the all retail format business lines, that constitute 300+ end users & 200 peak concurrent seats spread across a 24 x 7 business format; the role essentially combines account management of the business from a technology perspective while drawing on the synergies between the various verticals within the IT domain.
- Plans, leads and manages the staff, Project Roll out and Operations of IT infrastructure including **networking, data communications, telecommunications and other related technological services.**
- Core deliverables include fault & incident management, data center infrastructure upkeep, new systems introduction from Retailing perspective, coordinating support of various verticals production applications/ systems and overall IT service delivery to store format operations.
- Fault & incident management involves timely escalation & resolution of performance issues with web-based apps viz. Remedy - all embedded in a Single-Sign-On functionality; local data center infrastructure comprises over a Cisco-based LAN & WAN platform (300+ nodes).
- Implementing LAN & WAN using VSAT & Leased Links.
- Ensuring NHQ process & work flow for deployment activities Followed and Implemented in Circle (internal & external).
- Reviews and conducts feasibility studies, evaluates and plans for various infrastructure upgrade projects, oversees conversions, migrations and implementation strategies.
- Monitors section budget, reviews, and analyzes expenditures, determines budgeting needs and requirements for cost savings.

## 7. Airtel MS Operations – 10th August 2004 to 30th Oct. 2006

### a) NOKIA India Pvt. Ltd. - October 2005 to 31<sup>st</sup> October 2006

Migrated to Nokia as Airtel MS Project taken by Nokia India in October 2005, job profile was same as in Siemensearlier.

### b) Siemens Public Communication Network Pvt. Ltd. Aug 2004 to 30th Sept. 06

I worked as BSS Support Engineer, posted at Asansol (WB) for Airtel West Bengal and Andaman circle MS project. Iwas responsible for:

- Project Management of project activities starting from BSS, SGSN, Router, Switches, OSS server and CVS
- Installation, Commissioning, and Acceptance & Operations timely.
- Implementing LAN & WAN using VSAT, Fiber Optics & Leased Links.
- Interface with Central ATP & Operations team for all ATP process/documentation
- Fault & incident management involves timely escalation & resolution of performance issues viz. Remedy - all embedded in a Single-Sign-On functionality; local data center infrastructure comprises over a Cisco-based LAN & WAN platform (500+ nodes).
- Implementing LAN & WAN using VSAT & Leased Links.
- Transmission media (SDH, PDH) installation, alignment, commissioning and Fault detection, analysis.
- Responsible for vendor management and spare management.

## 8. Indian Telephone Industry Ltd. – 2nd March 1996 to 30th July 2004

### a) Assistant Manager - Technical Support Group (July'2000 to July'2004)

- Leading BSS and OMC-R Technical support to BSNL West Zone GSM Network, BSNL Kolkata, BSNL Madurai, BSNL Ranchi project.
- Project Management of project activities starting from Installation, Commissioning, and Acceptance & Handover Infra and Network equipment's to Operations Team.
- Interface with Central ATP & Operations team for all ATP process/documentation.
- Project Progress Tracking/MIS & co-ordination with stake holders; provide as build details to PMO.
- Responsible for wireless network Planning, Deployment, Commissioning and Integration.
- Responsible for operations, administration, configuration and fault management.
- Software up gradation of OSS Server and BSS as required.

**b) AEE (From 2nd March'1996 to June'2000)**

- Integration and Testing of E10B (CSE Rack) and CDOT (SBM/MBM/IOP) Digital Switch.
- Card Testing E10B and CDOT.
- Also maintenance of the BSNL complains of CDOT Technology.
- EPABX Installation & Commissioning at NSG Manesar, Doordarshan Delhi etc.
- RF Survey and Planning for MTNL Delhi.

**9. Wide Com Fax and Plotter Ltd. – September 1993 to 28th February 1996**

Worked as System Engineer in Wide Com Fax and Plotter Ltd.

- IT infrastructure deployment, hardware, networking management.

**Professional Training:**

- Two weeks training on Fundamentals of Digital Electronic Exchange.
- Three days training on routers at PUNE by CISCO.
- Two weeks training of ERP implementation at Mankapur.
- One-week training courses on "GSM overview" and "BSS" and "OMC", at Lucent Technologies Bangalore.
- Two weeks Training on "BSS & OMC Overview" and on "BSS configuration & Maintenance" at Siemens Kolkata.
- Three days Training on "3G/UMTS Basics at NOKIA Kolkata.

**TECHNICAL SKILLS:**

Operating Systems : Windows NT 4.0, SCO UNIX 5.0, Windows 2003  
 Programming Lang. : SQL, UNIX Shell Scripting  
 RDBMS : Oracle 7x / 8i,  
 Telecom Network : BSS, 5ESS switch & Passive equipment Operations, Wireless Planning and Deployment.  
 Technologies : GSM, 3G, Optic Fiber and Transmission, VSAT, MPLS, IT Networking etc.  
 Wireless Network : GSM, 3G, SGSN, OSS, VSAT, WAP, WIMAX, WI-FI.  
 Hardware : HP D & N class Server, Cisco Switch (Layer 2/3) 2950, 2960 & 3550 & 3750, Cisco Router (1700, 1800, 2600 & 2800)  
 Routing Protocols : RIP Ver .1 & .2, IGRP, EIGRP & OSPF  
 Networking : Knowledge of IP4, Sub netting & VLAN, OSI Layers of communication, Various Topology.  
 CVS : VMUX 2100  
 OMC-R Serve : HP D and N class servers, worked in HP UNIX more than 5 years.  
 Exposure of Protocols : SS7 (SIP, MAP, SCCP, ISUP), VOIP, X.25, LAPD & TCP/IP etc.  
 Additional Information: RF tools, Map Info, Google Earth and Atoll, Working knowledge of MS Project/Office etc.

**PERSONAL DETAILS:**

Qualifications : B.E. (Computer Science & Engineering) from B. E. C. Jhansi, UP in Sept., 1993.  
 Specialization : IT Infrastructure & networking, RF Planning, BSS, transmission, Fiber Operations, OSS.  
 Passport Details : L9422120 Validity up to 18.05.2024

**Present Address** : ITI Colony, Doorvani Nagar, Bangalore - 560016 (Karnataka)

**Permanent Address:** C/O Anil Kumar Tamta, Mitar Vihar Colony, Daheria, P.O. West Manpur, **Haldwani** - 263139, District. **Nainital, (Uttarakhand)**, India.

Expected Salary : Negotiable

Languages Known : English & Hindi.

Date: 01/05/2021

Place: Bangalore

**(Manoj Kumar Tamta)**