***Gautam Kumar***

**Current Address:-**4TH Floor, Jinan Tower, 24th cross, Sec-2, HSR Layout, Bengaluru-560102

**Mobile:**- +91 9555398884

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| Objective | To pursue a career as an active player in the growth and development of the organization which provides a challenging work environment and allows me to grow professionally and excel my skills.  **Working Experiences:-** |
| * ICICI BANK * LTD | * Junior Officer (Sales) * **Duration:** Dec’2013 to Nov’2014 at New Alipore (Kolkata) * **Job Profile:-** * **Generate Leads and convert them into key Current/Saving Accounts** * **Generating business from New Accounts** * **To focus on Customer Relationship Management (CRM ) to get more business from existing Customer** |
| AIR INDIA SATS (Emirates Airlines) | Customer Service Associate (CSA) |
| ORION EDUTECH PVT LTD(Under DDGKY Project)  QUESS CORP  LTD ( 3rd party payroll associated with SBI card and services Pvt Ltd) | **Duration:** Mar’2016 to May'2017 at IGI AirportTerminal 3 (New Delhi )  **Job Profile:-**   * **Verifying and inspecting international passenger documentation** * **Maintaining high standard of security and services at the airport** * **Assisting passengers with self-service check -in**   **Soft Skill Trainer**  **Duration: July**’2018 to Dec’2018 (Bhopal)  **Job Profile:-**   * **Provide training the new candidates and identify weakness** * **Lead,teach and evaluate new candidates.**   **Learning and Development Executive (Training Manager )**  **Duration:** Dec’2019 to Jan’2021(Patna**)**  **Job Profile:-**   * **Evaluate employees and identify weakness** * **Based on performances ,plan and implement training programs that can prepare employees for the next step of their career paths.** * **Recruit Branch Relationship Executives** * **Lead ,teach ,onboard and evaluate new executives** |
| Educational Qualification | * Graduation(B.Sc Chemistry Hons)from EIILM University,Sikkim in the year 2012 with 71.00%. |
|  | * 10+2 (Science) from St Paul Sr Secondary School, C.B.S.E Board in the year 2007 58.30% |
|  | * 10th from Jawahar Navodaya Vidyalaya ,Muzaffarpur, C.B.S.E Board inthe year 2005 with 55.80% |
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| Achievements & Award | * Service Award in the year of 2016. * Participated in Inter House Chess Championship in Air India SATS |
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| Personal Skills  Professional Skills | * Quick Learner * Passionate towards work and self-motivated. * Hard-working and passionate to learn new things and skills. * MS Office & Powerpoint. |
| Personal Strengths | A strong sense of responsibility and Commitment Towards work. Implementing High level of Standards in working Procedures.  Have control over stress during workload. |
| Personal Details  Date of Birth E-mail Nationality Marital Status  Languages Known Hobbies  Permanent Address | 3rdDec 1987.  [sonurti1316@gmail.com](mailto:chandansingh141499@gmail.com)  Indian  Unmarried English & Hindi  Travelling and Cooking  Balughat, New Colony, Road No-4, Muzaffarpur (Bihar)-842001 |
| Declaration | I hereby declare that the above mentioned information are true and correct according to my belief. |
| Place  Date | Bengaluru  ***Gautam Kumar*** |