***Gautam Kumar***

**Current Address:-**4TH Floor, Jinan Tower, 24th cross, Sec-2, HSR Layout, Bengaluru-560102

 **Mobile:**- +91 9555398884

|  |  |
| --- | --- |
| Objective | To pursue a career as an active player in the growth and development of the organization which provides a challenging work environment and allows me to grow professionally and excel my skills.**Working Experiences:-** |
| * ICICI BANK
* LTD
 | * Junior Officer (Sales)
* **Duration:** Dec’2013 to Nov’2014 at New Alipore (Kolkata)
* **Job Profile:-**
* **Generate Leads and convert them into key Current/Saving Accounts**
* **Generating business from New Accounts**
* **To focus on Customer Relationship Management (CRM ) to get more business from existing Customer**
 |
| AIR INDIA SATS (Emirates Airlines)  | Customer Service Associate (CSA) |
| ORION EDUTECH PVT LTD(Under DDGKY Project)QUESS CORP LTD ( 3rd party payroll associated with SBI card and services Pvt Ltd) | **Duration:** Mar’2016 to May'2017 at IGI AirportTerminal 3 (New Delhi )**Job Profile:-*** **Verifying and inspecting international passenger documentation**
* **Maintaining high standard of security and services at the airport**
* **Assisting passengers with self-service check -in**

**Soft Skill Trainer****Duration: July**’2018 to Dec’2018 (Bhopal)**Job Profile:-*** **Provide training the new candidates and identify weakness**
* **Lead,teach and evaluate new candidates.**

**Learning and Development Executive (Training Manager )****Duration:** Dec’2019 to Jan’2021(Patna**)****Job Profile:-*** **Evaluate employees and identify weakness**
* **Based on performances ,plan and implement training programs that can prepare employees for the next step of their career paths.**
* **Recruit Branch Relationship Executives**
* **Lead ,teach ,onboard and evaluate new executives**
 |
| Educational Qualification | * Graduation(B.Sc Chemistry Hons)from EIILM University,Sikkim in the year 2012 with 71.00%.
 |
|  | * 10+2 (Science) from St Paul Sr Secondary School, C.B.S.E Board in the year 2007 58.30%
 |
|  | * 10th from Jawahar Navodaya Vidyalaya ,Muzaffarpur, C.B.S.E Board inthe year 2005 with 55.80%
 |
|  |  |
| Achievements & Award | * Service Award in the year of 2016.
* Participated in Inter House Chess Championship in Air India SATS
 |
|  |  |

|  |  |
| --- | --- |
| Personal SkillsProfessional Skills | * Quick Learner
* Passionate towards work and self-motivated.
* Hard-working and passionate to learn new things and skills.
* MS Office & Powerpoint.
 |
| Personal Strengths | A strong sense of responsibility and Commitment Towards work. Implementing High level of Standards in working Procedures.Have control over stress during workload. |
| Personal DetailsDate of Birth E-mail Nationality Marital StatusLanguages Known HobbiesPermanent Address | 3rdDec 1987.sonurti1316@gmail.comIndianUnmarried English & Hindi Travelling and CookingBalughat, New Colony, Road No-4, Muzaffarpur (Bihar)-842001 |
| Declaration | I hereby declare that the above mentioned information are true and correct according to my belief. |
| PlaceDate | Bengaluru***Gautam Kumar*** |