**MITESH CHANDRAKANT KENI**

**Hemlata Paradise**

 **Plot no F 46/32**

**Sector 12, Kharghar**

**Navi Mumbai 410210.**

**Mobile no: - 8850191535**

**miteshkeni@gmail.com**

**CAREER OBJECTIVE**

* To secure a challenging position in a reputable organization to expand my learning, knowledge, and skills.
* Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company.
* To make use of my interpersonal skills to achieve goals of a company that focuses on customer satisfaction and customer experience.

**Profile**

* Extensive background in customer-oriented service operations.
* Excellent communication skills; maintain positive relations with staff and customers in high-volume, fast-paced operations.
* Strong interpersonal skills; proven ability to work well with individuals and relate well with people from a variety of cultures.
* Possess strong analytical and problem resolution skills.

**Summary**

* PGDM in Business management
* Bachelors degree in Commerce
* Excellent interpersonal skills
* Knowledge in computer applications
* Professional experience in Sales & Hospitality Industries.

**Professional Experience**

**Work Experience**:

♦ Working with Air India as Customer Agent from July 2016 To Present.

♦ Worked with Livewel Aviation as customer Agent From March 2016 To June 2016.

♦ Worked with Mahindra holidays & Resorts as Sr. Sales Executive from Dec 2014 to July 2015.

♦ Worked with Ramee Rose Hotel as Front Office Assistance from Oct 2012 to Apr 2013.

♦ Worked with Wasan Toyota as Sales Officer from Sep 2011 to Feb 2012.

♦ Worked with V-customer as Customer Service Representative fromMay 2009 to Feb. 2011.

**Educational Qualification**

**PGDM: (Jul 2017 - Jun 2019) :**  Narsee monjee institute of management.

**Business Management**

**Bachelor Degree: (2009 - 2011)**

 **Bachelor Degree in Commerce**

 University : Mumbai University, Maharashtra, India.

**HSC: (2004)**

 Institution : Vikas College of Arts, Science & Commerce

 Board : Maharashtra State Board .

 **SSC: (2002)**

 Institution : Chembur Karnatak High School

 Board : Maharashtra State Board.

**Languages Known**

English (Proficient)| Hindi (Fluent)| Marathi (Mother tongue)|

**Personal Information**

Date of Birth : 19/12/1985

Marital Status : Married

Nationality : Indian

Passport Number : R4096756

Date of expiry : 23/08/2027

**Declaration** I here by declare, all information above is true to best of my knowledge.

Date:

Place: Mitesh Keni