



# Ankit Tiwari

## QA+BA+Process Manager

Senior Test Analyst cum Business Analyst with over 6 years of successful experience in Functional testing, Mobile testing, Device testing POS application and Business Analysis. Recognized consistently for performance excellence and contributions to success in Software industry. Strengths in Testing and Business Communication backed by training in ISTQB and Business English Certification from Cambridge university.

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Daltonganj , Palamau , JH - 822101

## Work Experience

**STOIT | June 2020 - Present**

### Process Manager

- Managed overall business process from start to finish
- Worked in the Manufacturing, Sales, Marketing as well as R&D departments of STOIT
- Designed & Executed the changes as per the market and customer needs.
- Prepared daily status report.
- Built team as per requirement.

**Accenture | May 2019 - June 2020**

### Senior Test Analyst

- Directed team members to follow specific testing standards and guidelines as outlined in project requirements.
- Created functional and technical application documents.
- Reviewed all test cases and test scripts for quality and identified additional areas to review.
- Designed user stories , test cases in JIRA.
- Logged defects in JIRA.
- Executed test cases.

**Majesco | Nov 2018 - April 2019**

### Senior Test Engineer

- Managed complex projects and tickets from start to finish
- Collaborated with BA & Developers.
- Translated requirements into polished, high-level test scenario.
- Prepared daily status report.
- Handled daily status calls.

**Capgemini | June 2014 - Nov 2018**

### Test Consultant

- Worked as functional manual tester, peer auditor, TDR author, Mobile tester.
- Create functional and technical application documents.
- Worked on Collection and Disbursement Module of SAP Testing.
- Performed various kind of testing like Sanity Testing, Regression Testing, UI Testing.
- Worked on STLC/Defect life cycle.

## Work Platforms

- **Testing Tools** :- HP QC 12.0 , TFS , JIRA , Toolkit , SAP , Salesforce , Work soft Certify , PoS
- **Operating System** :- Windows Family , Linux
- **Database** :- Mainframe , SQL Server

- **Environment** :- Java , .Net
- **Office Tools** :- MS-Word , Excel , Power Point
- **Domain** :- Insurance , eCommerce , eLearning
- **Web Technology**:- HTML

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## Skills Summary

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- Written/Verbal Communication
  - Issue Analysis
  - Troubleshooting skills
  - Process improvements
  - Reporting Standards
  - Team Trainer
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## Education Summary

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B.Tech - Sept 2010 - April 2020 - Sathyabama University - Chennai - Chemical Engineering

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## Certifications

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- ISTQB - Foundation Level
  - Business English Certification - Cambridge University
  - AZ - 900
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## Language Known

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- English
  - Hindi
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