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| **J.DEEPAN CHAKKARAVARTHY**  **Email ID:Jddeepan0@gmail.com** PERMANENT ADDRESS S/O MR.C.Jayaseelan,  B-35, HUDCO COLONY,  Coimbatore – 641020. CONTACT NUMBER Mobile - +91-9047607680 PERSONAL PROFILE Name: J.Deepan Chakkaravarthy  Father’s Name: C.Jayaseelan  Date of Birth:02/09/1993  Age:26  Religion: Hindu  Nationality: Indian  Marital Status: Married LANGUAGES KNOWN English  Tamil  Hindi | |  | | --- | | **CURRICULUM VITAE** | | **CAREER OBJECTIVE** | | To make a sound position in corporate world and work enthusiastically in  Team to achieve goal of the organization/MNC with devotion and Hardwork  and to seek challenging assignment and responsibility with an Opportunity  for growth and career. | | **MY STRENGTH** | | * Curious in work * Hard working * Positive attitude & Team worker * Commitment and Dedication are the best way to describe myself * Patient to listening * Easy going * Competitive * Good communication Skills and Optimistic | | **PROFESSIONAL KNOWLEDGE** | | Customer Care Services, Sales and technical Support.  **Main Responsibilities,**   * Assist customers with their queries and problems by phone and e-mails * Establish and maintain contacts with new and existing customers,   as per the direction of the supervisor.   * Help customers to place new orders easily. * Forwarded important and serious matters to the seniors. * Transferred urgent calls to the required departments quickly and accurately. * Achieved set targets of the firm by the stipulated deadlines. | |

ACADEMIC PROFILE

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| **Examination** | **Board and university** | **Institution** | **Percentage** |
| B.E.(2015) | Anna University | Kathir college of engineering | **65.42%** |
| HSC(2011) | CBSE | Sainik school | **70.35%** |
| SSC(2009) | CBSE | Sainik School | **69.56%** |

SKILL SETS

# TECHNICAL:

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| Software’s | CATIA,PRO-E,C,Microsoft office |
| Operating system | Windows |

EXPERIENCE

Working as a Senior Technical Support in Tech Mahindra for a period of about 16 months

(May 2018 - current)

Worked as a Consultant in Sutherland Global Solutions for a period of about 15 months (Oct 2016 - March 2018)

Worked as a Junior process Associate in KGISL, Coimbatore for the time period of about 10 months (June 2015 - March 2016)

DECLARATION:

I hereby declare that all the information mentioned above is true to my knowledge and I bear the responsibility for the above mentioned particulars.

DATE:

PLACE: CHENNAI

J.DEEPANCHAKKARAVARTHY