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| **J.DEEPAN CHAKKARAVARTHY****Email ID:Jddeepan0@gmail.com**PERMANENT ADDRESSS/O MR.C.Jayaseelan,B-35, HUDCO COLONY,Coimbatore – 641020.CONTACT NUMBERMobile - +91-9047607680PERSONAL PROFILEName: J.Deepan ChakkaravarthyFather’s Name: C.JayaseelanDate of Birth:02/09/1993Age:26Religion: HinduNationality: IndianMarital Status: MarriedLANGUAGES KNOWNEnglishTamilHindi |

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| **CURRICULUM VITAE** |
| **CAREER OBJECTIVE** |
|  To make a sound position in corporate world and work enthusiastically in Team to achieve goal of the organization/MNC with devotion and Hardwork and to seek challenging assignment and responsibility with an Opportunity for growth and career. |
| **MY STRENGTH** |
| * Curious in work
* Hard working
* Positive attitude & Team worker
* Commitment and Dedication are the best way to describe myself
* Patient to listening
* Easy going
* Competitive
* Good communication Skills and Optimistic
 |
| **PROFESSIONAL KNOWLEDGE** |
| Customer Care Services, Sales and technical Support.**Main Responsibilities,*** Assist customers with their queries and problems by phone and e-mails
* Establish and maintain contacts with new and existing customers,

as per the direction of the supervisor.* Help customers to place new orders easily.
* Forwarded important and serious matters to the seniors.
* Transferred urgent calls to the required departments quickly and accurately.
* Achieved set targets of the firm by the stipulated deadlines.
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ACADEMIC PROFILE

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|  **Examination** | **Board and university** |  **Institution** |  **Percentage** |
| B.E.(2015) | Anna University | Kathir college of engineering | **65.42%** |
| HSC(2011) | CBSE | Sainik school | **70.35%** |
| SSC(2009) | CBSE | Sainik School |  **69.56%** |

SKILL SETS

# TECHNICAL:

|  |  |
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| Software’s | CATIA,PRO-E,C,Microsoft office |
| Operating system | Windows |

EXPERIENCE

Working as a Senior Technical Support in Tech Mahindra for a period of about 16 months

 (May 2018 - current)

Worked as a Consultant in Sutherland Global Solutions for a period of about 15 months (Oct 2016 - March 2018)

Worked as a Junior process Associate in KGISL, Coimbatore for the time period of about 10 months (June 2015 - March 2016)

DECLARATION:

 I hereby declare that all the information mentioned above is true to my knowledge and I bear the responsibility for the above mentioned particulars.

DATE:

PLACE: CHENNAI

J.DEEPANCHAKKARAVARTHY