

**JaiVandana P M**

*(Accessibility Lead)*

**About Me:**

I am an **Accessibility** **Tech Lead** with 12+ years of experience in Software Testing Industry, (majorly **Accessibility** & **Manual** Testing).

I am a **B.E. Qualified** and **Motivated Software Testing** professional with **Managerial** experience.

I am **Confident** in my ability to bring **Innovative** ideas to produce a **Qualitative** result and a **Delightful Customer Experience.**

**Contact**

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**Soft Skills**

* Good in Communication
* Good in Interpersonal Skills
* Good in Leadership & Team Play
* Good in Team & Client Management

**Technical Skills:**

* Testing **Expertise in Accessibility Testing** & Functional Testing on both **Web** & **Mobile** platforms
* Knowledge on SDLC Models like **V-Model, Agile Model (SCRUM)**
* Domain Knowledge in **Banking & Enterprise sectors**
* Hands on experience on **HP QC, Assistive Technologies(JAWS, NVDA, Talkback, VO, Cvox, ADT etc), Bug Tacking Tools, MTM/TFS**
* Worked on Windows, Mac, Chrome OS, FF, IE, Chrome & Safari Browsers

**Professional Experience**

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| **Organization** | **Designation** | **Duration**  |
| Brillio Technologies Pvt. Ltd. | **Accessibility Tech Lead** | **(08/2019) – Till date** |
| Tech Mahindra Pvt. Ltd. | Tech Lead | (06/2016) – (09/2018) |
| Brillio Technologies Pvt. Ltd.  | Senior Test Analyst | (06/2011) – (06/2016) |
| pQuest Technologies Pvt. Ltd. | Test Engineer | (08/2007) – (05/2011) |

**Projects Profile:**

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| **Brillio Technologies Pvt. Ltd.****Client**: Cartus**Project**: Affinity, Benefit Builder, MovePro 360 and Mobilify **Duration**: (2019 – Present)**Role**: Accessibility Test Lead**Team**: 08 - 100 | Key Responsibilities:* Preparing Test Plan & Test Estimations
* Conduct Accessibility review on both web & mobile platforms
* Reporting bugs on accessibility review
* Analyzing the Accessibility review reports
* Resolve queries via formal/informal communication with Developer / Designer /
* Architect / Customer / SME’s
* Managing A11y review team by ensuring team work and maintaining the
* Guiding the team to drive the project by adhering to technology, process and quality standards
* Initiate trainings to develop team’s knowledge and efficiency
* Responsible for overseeing the Quality procedures related to the project.
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| **Tech Mahindra Pvt. Ltd.****Client**: Google Inc.**Project**: Google Docs & Drive**Duration**: (2016 – Present)**Role**: Accessibility Test Lead**Team**: 07/105 | Key Responsibilities:* Conduct Accessibility Reviews for new features
* Review Accessibility Reports and work closely with client to resolve the queries.
* Guiding the teams through technology, process and quality standards
* Initiate trainings to develop team’s knowledge and efficiency
* Responsible for overseeing the Quality procedures related to the project
* Improving the new feature quality by analyzing the Accessibility Metrics
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| **Brillio Technologies Pvt. Ltd****Client** : Royal London**Project**: Accelerator**Duration**: (2014 – 2016)**Role**: Senior Test Analyst**Team**: 28**Client** : J P Morgan Chase**Project(s)**: InfoSource, CReST and CE Tool**Duration**: (2011 – 2014)**Role**: Senior Test Analyst / SPOC**Team**: 40 | Key Responsibilities:* Participate in Release/Sprint Planning
* Performing Accessibility Testing & Functional testing
* Participate in Review Meetings, Triage Calls, Daily Stand up Calls
* Resolve queries via formal/informal communication with Developer / Designer / Architect / Customer / SME’s
* Generate Testing Reports & DSR
* Maintain Regression Suite
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**Certificates:**

1. Pursuing PMP from UBreakThrough Solutions, Bangalore
2. Certified SAFe® 5 Practitioner -2020
3. Certiifed AWS Concepts -2020
4. Brillio Technologies Pvt. Ltd., in collaboration with Eduriser Cross Knowledge certified ‘Entrepreneurial Spirit- Taking up the challenge of change’
5. Brillio Technologies Pvt. Ltd., in collaboration with Eduriser Cross Knowledge certified ‘Collaboration: Conflict Management’

**Achievements:**

1. Received Group Excellence Award – Certiifcate of Appreciation to Cartus Titans for truly demonstrating Customer Success
2. Successful transition of A11y Review responsibilities from Engineering Team (Client, NYC) to offshore team (Hyd.).
3. Received “Standing Ovation Award” from IBU Head, on exhibiting excellent Leadership Qualities in developing the team
4. Received ‘Best Team Award”, from IBU Head, on driving the team to support Engineering Team in Winning the A11y FixIt.

**Education:**

**Bachelor of Engineering:** Graduated in Information Science & Engineering domain, in 2007, with 61.84%, from Sapthagiri College of Engineering, Bangalore.

**Personal Details:**

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| Date of Birth | 16/03/1985 |
| Nationality | Indian |
| Passport No. | Z5619792 (Old) H71378816 |
| Passport Expiry Date | 29/07/2029 |
| Visa Type | B1/B2 (Expiry: 18/07/2026) |
| Languages Known | English, Hindi, Kannada, Rajasthani, Malayalam |