**Kapil Arya**

H.NO. A4/608 BHARAT CITY

GAZIABAD, U.P., India.

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**Objective**

I am keen to work in a placid environment where I can put forward the best of me to accelerate organizations performance through customer engagement.

**Personal Strength**

I devote time and efforts to acquire and apply the knowledge required for the job providing the best of me and enjoy working with customers & internal teams. I quickly adapt to the work situations, change as needed, while staying organized and focused. I have a positive and constructive work ethic and always professional.

**Work Experience: 15 Years**

NCR CORPORATION PRIVATE LTD (17TH OCT 2019 TO 20th AUGUST 2020)

Designation : Regional Manager

Job Responsibilities :

* Handled Project of NFS DWDM(Ciena 6500,Fibcom and UTL) Defense in Six States
* Planning of resources against planned activities
* Engagement with customers for updating the project activities and .challenges occurred at sites to get timely resolution
* Monitored resources and planned activities along with technical team for quality installation and commissioning of equipment’s
* Timely submitted the signed off documents (Inventory,Survey report,Layouts,I&C checklist,Site order and register,Hindrance register )prepared at sites against activities
* Monitored the budgeting of resources claims ,tools and expenditure in project.
* Auditing of sites to check quality work done for AT purpose.
* Timely acknowledged the issues and escalated to the concern stakeholder.

**Reliance Communication Infrastructure Ltd., (Oct 2017 to 31st May 2019)**

Designation: Manager

Job Responsibilities:

* Handled escalations and resolved technical issues according to SLA
* Provide Network Support to field Engineers for the Enterprise customers
* VLAN (ACCESS AND TRUNK)configuration and Troubleshooting for Enterprise Customer
* Troubleshooting and Configuration of Cisco C3700,C3400,C7600 AND Huawei W2D,W4D
* Worked on Routing Protocols RIP,RIPv2,EIGRP,OSPF,BGP,MPLS and Switching protocols STP,RSTP,MSTP
* Managed Faults and Delevery of Enterprise Customer (PRI, DIA, L3VPN link, LL & ELL link)
* Well versed with Clarity OSS, and office application tools.
* Deployment of NE in the RING and Monitoring the NE’s
* Material availability and RMA within time frame
* Coordinating and execution of event plan with network team and working on capacity constraints
* Co-ordination with OSP, Construction and Deploy teams to Keep Network Live

**Essjay Ericsson Pvt. Ltd., New Delhi (April 2013 to Oct 2017)**

Designation: Manager

Job Responsibilities:

* Installation of DLC (CT & RT Rack), MEN (Main Ethernet Node - Including Cisco Switch 3750, 3400), Power Plant.
* Vendor management for implementation of OSP/ISP work for fiber network, UBR installation, work allocation to them for Splicing, Termination, ISP work, Trenching HDD work.
* Plan for site survey checking feasibility and decide for type of connectivity.
* A/T for DLC, earthing for all power equipment installed on site.
* Making DLC available for all broadband services installations IPADSL, FXS
* Responsible for maintaining customer satisfaction by continual effective and efficient resource management.
* Developing a Network Design Document (NDD) that contains the documented results of The Network Planning & Design effort
* Controlling the Broadband Network for service by using various telecom equipment’s.
* To handle complete site documentation & ensure status update on the portal.

**Reliance Communication Ltd, Delhi (March 2008 to April 2013)**

Designation: Dy. Manager

Job Responsibilities:

* Planning of WIMAX BTS from tools RGIS, Google Earth & LRS
* Planning of MEN to integrate the Service running from WIMAX BTS
* Provisioning & monitoring of Wimax Base stations & Subscriber Stations through NMS provided by TELSIMA.
* Preventive Maintenance of Fiber network by routine/planned route surveillance, interacting with local residents, local authorities to save OFC network.
* Supervision of trenching, manual and HDD, Duct laying, Duct integrity test and cable blowing, pulling and restoration of the same.
* Planning for material requirement and other network elements.
* Provide leadership, support and mentorship that encourages motivates and challenges team members to find safer, better, faster and cheaper ways to execute company’s project.
* Splicing, testing of OFC at equipment end.
* Coordination with contractors, Sub-contractors, Customers, Inspection authorities. Link testing using OTDR, Power meter, etc.
* Liaising & ROW with different Authorities like NH, PWD, NDMC, MCD, Forest, Railway etc
* Material availability for handling of OFC Projects.
* OTDR Testing, Tapping and Splicing of fiber network
* OFC Route Mapping on Goggle Earth for Planning of New OFC route.

**Bharti Comtel Ltd., Delhi (Nov 2006 to March 2008)**

Designation: Sr Engineer

Job Responsibilities:

* **Worked on ADSL Modem/ ADSL Router / Wi-Fi Routers /Cisco Routers/Cisco Switches etc.**
* **Configuration and Troubleshooting of DSL connections, Lease lines, VPN Connections, Static IP connections, Wireless connections and DSL IPTV etc.**
* Provide On line troubleshooting to Broadband user through telephone, through remote connection and through mails.

**Net connect Pvt. Ltd., (Airtel) Delhi (Feb 2005 to Nov 2006)**

Designation: Engineer DSL

Job Responsibilities:

* Troubleshooting of fault in broadband connection from customer end to NOC.
* Working on **Siemens**, **Ericsson** and **UT-Star DSLAM’S** for monitoring of ADSL Routers, ADSL Modems and Splitters.
* Managing all the parameters regarding fault of DSL like **Gross fault rate, SLA, repeat fault and Re-raise faults etc.**

**Voicecom Technologies Pvt. Ltd, Delhi (Oct 2003 to Jan 2005)**

Designation: System Administrator

Job Responsibilities:

* To keep abreast with changing Technologies and recommend up gradations.
* Maintenance & administration of workstations, severs, and all other computer
* Hardware of the company, understanding & troubleshooting problems.
* Management of Remote Servers (OS. - Windows 2000 & Windows 2003) using
* Terminal services and VNC software

**Technical Skills:**

**Operating System:** MS-Dos, Win9x, Win-NT/2000, XP, Linux

**Routing and Switching: R**outing protocols (RIP, IGRP, EIGRP, OSPF, BGP, MPLS)

Knowledge of Wi-Max, ISDN lines, Lease Lines, DSLAMS, Frame Relay, X.25, SDH and PDH

Knowledge of Optical Fiber Cable operating on equipments such as OTDR, Laser Source, Optical Power meter, Optical attenuator, Splicing Machine, BER Meter, Cable Locator, FTTH, FTTN, FTTB, GIS, LRS, AUTOCAD.

**Hardware:** Multiple OS installation, Assembling and troubleshooting, Configuration and Troubleshooting of ADSL Routers / Modems / Wi-Fi Routers**,** VOIP devices, VPN Connections, Lease line etc.

**Education and Certification**

* B. E. (In computer science and Engineering) from Hindustan College of Science and Technology in 2003.
* CISCO Certified Network Associate (**CCNA)**
* Training in Linux from IACM
* Windows 2000 Administration training from ASSET, New Delhi
* Training in MCSE from ASSET, New Delhi

**Personal Profile**

Name: Kapil Arya

Date of Birth: 20-07-1979

Marital Status: Married

Permanent Address: A4-608 Bharat City,Tilamore

Gaziabad,U.P.3