**MOHAMMAD SABEEL MANNAN**

Charan building, #3, Nagappa reddy layout, near adigas hotel,

Kaggadaspura, C.V Raman nagar post, Bangalore 560093

Contact: +918660821343; e-mail: sahilmir4321@gmail.com

Endpoint Security Admin

*Seeking a position with more responsibility and room to grow in the IT Field*

**PROFILE**

* Competent and dynamic IT Professional accented with the latest trends and techniques of the field coupled with a wide range of skill sets as well as strengths in technology, critical thinking, troubleshooting, problem analysis and customer / technical support.
* **Overall 7.5 Years of Experience in IT Infrastructure.**
* **Currently working with Cognizant Technology Solutions as Infra. Technology Specialist.**
* Worked as paid intern in application security for additional 6 months in Aminno Software Pvt Ltd.
* Excellent communication, problem solving and analytical skills, along with the ability to multitask effectively under challenging conditions.

**TECHNICAL SKILLS**

|  |  |
| --- | --- |
| **Hardware &Networking** | Computer Hardware in Assembling, Troubleshooting |
| **Operating Systems** | Windows 2003/2008/2012/vista/Windows7/Windows10. |
| **Active Directory** | AD Administration on Windows 2000 / 2003/2008. |
| **Administration** | Windows 2000 server ,Windows 2003 Server ,Windows 2008 server, Windows 2016 server. |
| **Antivirus** | McAfee VSE 8.8, McAfee ePolicy Orchestrator 5.3.2, 5.3.3, 5.9.1, Symantec Endpoint Protection (SEP &CSP), McAfee Endpoint Security (ENS), Microsoft Defender for Endpoint (At present), FireEye |
| **Office Packages**  | Microsoft Office 97/2000/XP/2003 and Office 365. |
| **Mailing (Client)** | Microsoft Outlook |
| **Remote Management** | Remote Desktop, Terminal Services etc. |
| **Process Management**  | Incident Management (BMC remedy, CISM, SNOW), Change Management. |

**PROFESSIONAL EXPERIENCE**

**Aminno Software Technologies Pvt Ltd Aug 2014 - Dec 2016**

# Capgemini Pvt Ltd Dec 2016 - Jul 2019

**Mercedes-Benz Jul 2019 – Mar 2021**

**Cognizant Technology Solutions Pvt Ltd Apr 2021 – Present**

**Responsibilities/Activities:**

* + Provided support to the business and IT staff for security related issues.
	+ Diagnosis and resolution of issues related to McAfee security products such as McAfee Agent, VSE and ENS.
	+ Troubleshooting updates issues on windows defender endpoints.
	+ Verify the defender status and health checks on SCCM
	+ Diagnosis and resolution of issues related to McAfee security products such as McAfee Agent, VSE and ENS.
	+ Planned and developed security measures, practices, and processes to safeguard information.
	+ Dedicated, hardworking and result oriented with a strong desire to excel professionally, capable of working independently with little direct supervision as well as in a team based environments.

**PRIMARY RESPONSIBILITIES**:

* Support Enterprise customer ePolicy Orchestrator issues.
* Review threat analytics on windows Defender and FireEye endpoint security.
* Review and add indicators for new threat advisories to MDE console and also check for coverage with FireEye team.
* Adding exclusions in SCCM for Defender antivirus and in FireEye.
* Creating test policies in FireEye using postman API tool.
* Running manual backup in FireEye using putty.exe.
* Creating host set in FireEye (both Dynamic and Static) and apply the production and test policies accordingly.
* Configuring and managing the various endpoints from ePO console 5.9.x.
* Managing and maintaining McAfee Endpoint and Symantec Solutions for Client Servers and Workstations.
* Troubleshooting Master Repository Update and Distribution Repositories Replication failures.
* Possess knowledge on SCCM, Windows ATP.
* Troubleshooting policy enforcement on defender machines and client status on SCCM.
* Log collection using client center from affected host for troubleshooting of compliance issues.
* Monitoring the Endpoint definition status on endpoints from SCCM and troubleshooting the same.
* Reacting to McAfee Alerts configured for Malware, Master Repository and Distributed Repository.
* Possess knowledge of the Symantec Endpoint Protection Manager Console and menus.
* Deploy software packages to new systems and update Symantec Endpoint Protection on existing clients.
* Diagnosis and resolution of issues related to security products such as ePO, VSE, ENS.
* Configuring and managing the various reporting in ePO. Making sure that reporting works fine in all Auto response created and troubleshooting the same if any issues reported.
* Active Directory integration with ePO.
* Troubleshooting issues related to VSE exclusion for SQL Servers, Exchange Servers and other Applications so that the server performances issues can be quickly rectified in order to stop the chocking of server performance across the network.
* Handling Malware incident related calls and assists customers in identifying, cleaning, prevention of threats.
* Examine the DAT deployment Reports and Compliance Reports.
* Deploying Extra DAT for Ransomware, malware and maintaining the compliance for the same in entire infra.
* Reviewing the Inactive Agent logs to see if related services or files have gone missing.
* Preparing Weekly and Monthly Reports for McAfee Agent Compliance, VirusScan Enterprise Compliance, Distributed Repositories Compliance, Malware Alerts and Yearly Audit Reports.
* Preparing Weekly and Monthly Reports for Symantec Agents Compliance.
* Weekly Maintenance such as backup jobs for SQL, Microsoft patch levels on ePO & Symantec Servers, patches or hotfixes for the McAfee endpoints, testing any new policies before implementation and other tasks.

**EDUCATIONAL & PROFESSIONAL CREDENTIALS**

**B.E (Aeronautics) 2014**

College Name: SCT institute Of Technology

**Certifications**

* Preparing For CEH v11

**Personal Details**

Father Name : Mr. Abdul Jaleel

Date of Birth : 29-Jan-1993

Languages known : Hindi, English, Kannada

Gender : Male

Nationality : Indian

PAN : BRNPM2805C

Email : sahilmir4321@gmail.com

Contact Number : +918660821343

Permanent Address : Near Siddiqui masjid, Siddique pura,

 Noorbagh, Gulbarga 585104.

**Declaration:**

I hereby declare that the information furnished above is true to the best of my knowledge and belief.

**Date:**

**Place: Bangalore (MOHAMMAD SABEEL MANNAN)**