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|  **A.KRISHNAPRASAD****Leveraging 17.5 years of expertise***A result-oriented professional, targeting assignments in Network Operations/ Network System Management/ Program Management in Telecom sector****Location Preference:*** *Bengaluru/ Chennai/ Hyderabad* +91- 9946786935 prasad19@gmail.com  |
| **Executive Profile** **-------------------------------------------------------------------------****Comprehensive experience in managing overall network operations for executing network projects involving scoping, initiating, high level design** & architecture, resource mobilization, execution within cost & time parameters---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------Proven capabilities in conducting information security audits, network security planning and management for streamlining IT operations---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------Expertise in planning, design, installation and configuration of Telecom networks, maintenance, network management on multiple platforms based on a range of networking protocols---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------Possess broad competence in strategic management of technical matters with the merit of driving new IT initiatives and achieving organizational objectives---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------Gained exposure to Telecommunications and Networking, protocols / technologies such as SS#7, GSM, CDMA, VAS (GPRS – 2G, 3G), LBS, LTE---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------Skilled in managing end-to-end network, interaction with TERM Cell for roll-out, MNP and circle status, organizational business operations for commercial roll-out---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------Expertise in managing project management activities, ensuring timely deliveries as per defined quality standards; implemented project plans, risk assessments and contingency plans---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------**Capable in managing and monitoring the timing and quality of client deliverables** through Service Level Agreements---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------**Notable Accomplishments across the Career*** **Received MVP Award from Ericsson RSSA for Delivery Excellence and Best Employee Award in Ericsson India & Sri Lanka MU** for Testing, Integration and Commissioning of 1 AXE MSC and 2 AXE BSC in 6 working days
* **Displayed paramount efforts in leading Core Network Optimization and Implementation for networks** such as Zain Zambia, Etisalat India, Airtel India, Airtel Tanzania, Orange, BTC and Mascom Botswana
* **Steered efforts in designing and implementing technical solutions for complex projects for Mobile Operators** such as Etisalat, Zain, Celtel, Aircel, Reliance, Tata Indicom, Airtel, Orange, BTC and Mascom
* **Successfully managed Software Delivery for Orange, Botswana and BTCL, Botswana, Core Modernization Project** for Orange Botswana and implemented LTE network for Orange Botswana

**Career Timeline** C:\Users\isha.gupta\Desktop\2019\February 2019\A Krishna\download (2).png**C:\Users\isha.gupta\Desktop\2019\February 2019\A Krishna\download (1).png**C:\Users\isha.gupta\Desktop\2019\February 2019\A Krishna\download.pngC:\Users\isha.gupta\Desktop\2019\February 2019\A Krishna\download.png**May’02-Apr’05****May’05-Jul’07****Sep’07-Till date****Jul’07-Aug’07** | **Core Competencies**Network ManagementIT Security Design ImplementationDisaster Recovery Management Technical Support & Troubleshooting Risk & Vulnerability ManagementNetwork Roll-out & MaintenanceProject ManagementNetwork Service IntegrationRequirement ElicitationVendor ManagementNetwork Performance MonitoringClient Management **Academic Details*** PGDCNT (Post Graduate Diploma in Communications & Networking) from TCIL (Telecommunication Consultant of India Ltd., Delhi) in 2003
* B.Tech. (Electronics & Communication Engineering) from University of Madras, Chennai in 2002

**Other Courses*** Red Hat and Sun Solaris Course
* PMP Course
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| **Organizational Experience****Sep’07-Till date with Ericsson, Gaborone, Botswana** **Growth Path/ Deputations:****Key Result Areas:** * Steering initiatives in managing entire gamut of Network Operations Center activities; identifying issues & risks in a timely manner; developing/ implementing appropriate mitigation & contingency plans
* Directing teams that solve problems and developing new ideas in the information and communication technology industry
* Leading a team of 11 people and administering projects with respect to cost, resource deployment, time overruns and quality compliance to ensure satisfactory execution of projects
* Heading core modernization delivery for Orange, Botswana and BTCL, Botswana; contributing in drafting process, process documents and sign-off of the process document
* Identifying, categorizing & responding to network problems; managing upgrades, improvements & integrations in the same
* Coordinating with cross-functional teams for critical issue resolution on a regular basis, resolving client escalation and high-priority cases; providing solutions of client queries on the application thereby resulting in achievement of customer satisfaction matrices
* Defining service standards and guidelines, governance structure that serve as benchmark for excellent service delivery
* Defining all processes required for the delivery of SWUS and the New Core Equipment for the project; coordinating with key stakeholders for reviews
* Updating changes in step/activity, providing guidelines through conference calls, mails and documenting the same to streamline process and avoid malpractices
* Implementing, upgrading and maintaining both new and current computing systems to enhance functionality and protecting the same from any security issues
* Maintaining daily logs, turnovers, timeline for critical and major incidents, attending meetings and calls with clients and stakeholders; supporting integration, commissioning for next milestone initiation
* Providing budgetary estimations on projects for data network equipment and maintenance; responding to requests from systems & applications software, hardware support personnel, end users for operations assistance, in case of any issue
* Sharing regular updates with stakeholders on critical incidents and network outages; preparing incident reports for all business critical incidents, unscheduled server & network downtime

**Previous Experience****Nokia India, Chennai as Core Engineer Jul’07-Aug’07****Ericsson India, Hyderabad as Core Engineer May’05-Jul’07****Tata Teleservices India, Lucknow/ Calicut as Switch Engineer May’02-Apr’05****Certifications*** CCNA
* CCNP
* AWS SOLUTION ARCHITECT ASSOCIATE

**IT Skills****Sound technical knowledge of 2G, 3G & LTE****Technical Solution Skills for WCDMA, GSM and CDMA Network Systems****Personal Details****Date of Birth:** 19th December 1980**Languages Known:** English, Hindi, Malayalam, Tamil and Telugu**Address:** Perunelly House, P.O. Pullazhy, Thrissur, Kerala |
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