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| **A.KRISHNAPRASAD**  **Leveraging 17.5 years of expertise**  *A result-oriented professional, targeting assignments in Network Operations/ Network System Management/ Program Management in Telecom sector*  ***Location Preference:*** *Bengaluru/ Chennai/ Hyderabad*  +91- 9946786935  prasad19@gmail.com | |
| **Executive Profile**  **-------------------------------------------------------------------------**  **Comprehensive experience in managing overall network operations for executing network projects involving scoping, initiating, high level design** & architecture, resource mobilization, execution within cost & time parameters  ---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------  Proven capabilities in conducting information security audits, network security planning and management for streamlining IT operations  ---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------  Expertise in planning, design, installation and configuration of Telecom networks, maintenance, network management on multiple platforms based on a range of networking protocols  ---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------  Possess broad competence in strategic management of technical matters with the merit of driving new IT initiatives and achieving organizational objectives  ---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------  Gained exposure to Telecommunications and Networking, protocols / technologies such as SS#7, GSM, CDMA, VAS (GPRS – 2G, 3G), LBS, LTE  ---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------  Skilled in managing end-to-end network, interaction with TERM Cell for roll-out, MNP and circle status, organizational business operations for commercial roll-out  ---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------  Expertise in managing project management activities, ensuring timely deliveries as per defined quality standards; implemented project plans, risk assessments and contingency plans  ---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------  **Capable in managing and monitoring the timing and quality of client deliverables** through Service Level Agreements  ---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------  **Notable Accomplishments across the Career**   * **Received MVP Award from Ericsson RSSA for Delivery Excellence and Best Employee Award in Ericsson India & Sri Lanka MU** for Testing, Integration and Commissioning of 1 AXE MSC and 2 AXE BSC in 6 working days * **Displayed paramount efforts in leading Core Network Optimization and Implementation for networks** such as Zain Zambia, Etisalat India, Airtel India, Airtel Tanzania, Orange, BTC and Mascom Botswana * **Steered efforts in designing and implementing technical solutions for complex projects for Mobile Operators** such as Etisalat, Zain, Celtel, Aircel, Reliance, Tata Indicom, Airtel, Orange, BTC and Mascom * **Successfully managed Software Delivery for Orange, Botswana and BTCL, Botswana, Core Modernization Project** for Orange Botswana and implemented LTE network for Orange Botswana   **Career Timeline**  C:\Users\isha.gupta\Desktop\2019\February 2019\A Krishna\download (2).png**C:\Users\isha.gupta\Desktop\2019\February 2019\A Krishna\download (1).png**C:\Users\isha.gupta\Desktop\2019\February 2019\A Krishna\download.pngC:\Users\isha.gupta\Desktop\2019\February 2019\A Krishna\download.png  **May’02-Apr’05**  **May’05-Jul’07**  **Sep’07-Till date**  **Jul’07-Aug’07** | **Core Competencies**  Network Management  IT Security Design Implementation  Disaster Recovery Management  Technical Support & Troubleshooting  Risk & Vulnerability Management  Network Roll-out & Maintenance  Project Management  Network Service Integration  Requirement Elicitation  Vendor Management  Network Performance Monitoring  Client Management  **Academic Details**   * PGDCNT (Post Graduate Diploma in Communications & Networking) from TCIL (Telecommunication Consultant of India Ltd., Delhi) in 2003 * B.Tech. (Electronics & Communication Engineering) from University of Madras, Chennai in 2002   **Other Courses**   * Red Hat and Sun Solaris Course * PMP Course |
| **Organizational Experience**  **Sep’07-Till date with Ericsson, Gaborone, Botswana**  **Growth Path/ Deputations:**  **Key Result Areas:**   * Steering initiatives in managing entire gamut of Network Operations Center activities; identifying issues & risks in a timely manner; developing/ implementing appropriate mitigation & contingency plans * Directing teams that solve problems and developing new ideas in the information and communication technology industry * Leading a team of 11 people and administering projects with respect to cost, resource deployment, time overruns and quality compliance to ensure satisfactory execution of projects * Heading core modernization delivery for Orange, Botswana and BTCL, Botswana; contributing in drafting process, process documents and sign-off of the process document * Identifying, categorizing & responding to network problems; managing upgrades, improvements & integrations in the same * Coordinating with cross-functional teams for critical issue resolution on a regular basis, resolving client escalation and high-priority cases; providing solutions of client queries on the application thereby resulting in achievement of customer satisfaction matrices * Defining service standards and guidelines, governance structure that serve as benchmark for excellent service delivery * Defining all processes required for the delivery of SWUS and the New Core Equipment for the project; coordinating with key stakeholders for reviews * Updating changes in step/activity, providing guidelines through conference calls, mails and documenting the same to streamline process and avoid malpractices * Implementing, upgrading and maintaining both new and current computing systems to enhance functionality and protecting the same from any security issues * Maintaining daily logs, turnovers, timeline for critical and major incidents, attending meetings and calls with clients and stakeholders; supporting integration, commissioning for next milestone initiation * Providing budgetary estimations on projects for data network equipment and maintenance; responding to requests from systems & applications software, hardware support personnel, end users for operations assistance, in case of any issue * Sharing regular updates with stakeholders on critical incidents and network outages; preparing incident reports for all business critical incidents, unscheduled server & network downtime   **Previous Experience**  **Nokia India, Chennai as Core Engineer Jul’07-Aug’07**  **Ericsson India, Hyderabad as Core Engineer May’05-Jul’07**  **Tata Teleservices India, Lucknow/ Calicut as Switch Engineer May’02-Apr’05**  **Certifications**   * CCNA * CCNP * AWS SOLUTION ARCHITECT ASSOCIATE   **IT Skills**  **Sound technical knowledge of 2G, 3G & LTE**  **Technical Solution Skills for WCDMA, GSM and CDMA Network Systems**  **Personal Details**    **Date of Birth:** 19th December 1980  **Languages Known:** English, Hindi, Malayalam, Tamil and Telugu  **Address:** Perunelly House, P.O. Pullazhy, Thrissur, Kerala | |
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