No: 03, 7th main Road 12th cross Amaravathi Nagar

Bangarapet - 563114.

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nravichandraa93@gmail.com

Ravichandra N

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| Professional Summary |  | Experienced as Technician cum Lab instructor Familiar with User Support and root cause analysis. Advanced Knowledge of operations and dedication to see issues through to end. |
| Skills |  | Hardware Upgrades  Technical Support  Operating systems  Troubleshooting and diagnostics  Hardware & Software Installation  Diagnostic Skills  Product Evaluation |
| EXPERENCEWork history  |  |  | | --- | --- | |  |  | |  | DESIGNATION: TECHNICIAN CUM LAB INSTRUCTOR New Horizon College of engineering Bangalore, Technician cum  Lab instructor.  Duration: 08/2018 to Current 2YRS 1 months working  Building control solutions India (CPS) Pvt Ltd, Indira Nagar Bangalore, As trainee  service engineer,  Duration :04/09/2018 to 15/06/2019  BEML Ltd. (Deputed as Apprenticeship Technical Trainee) – BEML KGF COMPLEX, KA  Duration: 07/2016 to Current (1YRS worked under PUBLIC SECTOR ENTERPRISE, KGF COMPLEX,)  ATM Custodian in WRITERS SAFEGUARD PVT LTD, Head Office in Bangalore,  Sub Area CANARA BANK KGF  Duration :19/08/2015 to 15/06/2016  Removed and replaced malfunctioning components to correct hardware problems  Assessed system hardware and software and suggested modifications to reduce lag time and improve overall speed.  Performed to root cause analysis and general troubleshooting.  Configured hardware, devices and software to set up work stations for employees  Configured and troubleshoot Printers- such as toner replacement, paper miss feed, waste toner-box replacement, setup  Resetting password, unlock accounts in Hiran.  Hardware request fulfillment  Troubleshooting Bit-locker and drive encryption/decryption issues  Managed user accounts, groups, print queues and controlling access rights using Active Directory  Hands on Experience on LAN & Internet connectivity support and troubleshooting network problems.  Installing new computer systems and connecting them to Local Area Network System.  Performing PCs connectivity, Systems setup, Network Anti-Virus installation, Hardware and software troubleshooting etc.  Taking system backup  Access giving to user in the share folder for files.  Providing On-line and on-Site support to users. |
| Education |  | Jetking instutition marthahalli Bangalore (2019-2020)  A+, N+, CCNA, MCSA. (processing) Govt. school of mines coromandel kgf (2012-2015)  Diploma in Computer science & Engineering  60% st mary’s high school champion reef’s kgf (2008-2009)  SSLC  53% |
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| Personal Information |  | |  |  |  | | --- | --- | --- | | Date of Birth  Gender  Father’s Name  Marital Status  Nationality  Languages Known | :  :  :  :  :  : | 26th June 1993  Male  Narayanappa  Single  Indian  Kannada (R/W/S), English(R/W/S), Tamil(S), Telugu(S) | |



Date: Signature

Place: