No: 03, 7th main Road 12th cross Amaravathi Nagar

Bangarapet - 563114.

+91-8548820009

nravichandraa93@gmail.com

Ravichandra N

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| Professional Summary |  | Experienced as Technician cum Lab instructor Familiar with User Support and root cause analysis. Advanced Knowledge of operations and dedication to see issues through to end. |
| Skills |  | Hardware UpgradesTechnical Support Operating systemsTroubleshooting and diagnostics Hardware & Software InstallationDiagnostic SkillsProduct Evaluation  |
| EXPERENCEWork history

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 |  | DESIGNATION: TECHNICIAN CUM LAB INSTRUCTOR New Horizon College of engineering Bangalore, Technician cum Lab instructor.Duration: 08/2018 to Current 2YRS 1 months working Building control solutions India (CPS) Pvt Ltd, Indira Nagar Bangalore, As trainee service engineer,Duration :04/09/2018 to 15/06/2019BEML Ltd. (Deputed as Apprenticeship Technical Trainee) – BEML KGF COMPLEX, KADuration: 07/2016 to Current (1YRS worked under PUBLIC SECTOR ENTERPRISE, KGF COMPLEX,) ATM Custodian in WRITERS SAFEGUARD PVT LTD, Head Office in Bangalore, Sub Area CANARA BANK KGFDuration :19/08/2015 to 15/06/2016Removed and replaced malfunctioning components to correct hardware problemsAssessed system hardware and software and suggested modifications to reduce lag time and improve overall speed.Performed to root cause analysis and general troubleshooting.Configured hardware, devices and software to set up work stations for employeesConfigured and troubleshoot Printers- such as toner replacement, paper miss feed, waste toner-box replacement, setupResetting password, unlock accounts in Hiran.Hardware request fulfillment Troubleshooting Bit-locker and drive encryption/decryption issuesManaged user accounts, groups, print queues and controlling access rights using Active DirectoryHands on Experience on LAN & Internet connectivity support and troubleshooting network problems.Installing new computer systems and connecting them to Local Area Network System.Performing PCs connectivity, Systems setup, Network Anti-Virus installation, Hardware and software troubleshooting etc. Taking system backup Access giving to user in the share folder for files.Providing On-line and on-Site support to users. |
| Education |  | Jetking instutition marthahalli Bangalore(2019-2020)A+, N+, CCNA, MCSA. (processing)Govt. school of mines coromandel kgf(2012-2015)Diploma in Computer science & Engineering60%st mary’s high school champion reef’s kgf(2008-2009)SSLC53% |
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| Personal Information |  |

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| Date of Birth Gender Father’s Name Marital Status Nationality Languages Known  | : : : : : :  | 26th June 1993 Male NarayanappaSingle Indian Kannada (R/W/S), English(R/W/S), Tamil(S), Telugu(S) |

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Date: Signature

 Place: