

## RESUME

### M.MD.Shamsheer Ali Baig

H No: BDL-117, LIG,  
BHEL, R.C Puram  
Hyderabad-502032

Mobile No: +918328530976

Email Id: [shamsheerali59@gmail.com](mailto:shamsheerali59@gmail.com)

## PROFESSIONAL SUMMARY

To associate with a progressive and innovative organization which provides me an opportunity to learn new things and utilize my technical knowledge and skills into practice.

## EDUCATIONAL QUALIFICATION

- **S.S.C.** from St. Ann's High School at B.H.E.L, Ramachandrapuram, Medak Dist in the year of 2012. Percentage 68%
- **Intermediate** from Vignan Junior College at Kondapur the year of 2014, percentage 60%

## WORK EXPERIENCE

- Worked as Associate Customer Support in Tech Mahindra for a period of 10 months for (Voice Process)  
Awarded Employee of the month for the month of May 2019
- Working as Associate Customer Support in Tech Mahindra for a period of 6 months for (Non Voice Process)

## COMPUTER SKILLS:

- ❖ Ms-Office
- ❖ Internet Browsing

## STRENGTHS:

- Self Confidence
- Hard Work
- Sincerity

□ Presentation

### **PERSONAL DETAILS:**

Name : **M.MD.Shamsheer Ali Baig**  
Father Name : Md. Rasheed Ahamed Baig  
Date of Birth : 15-02-1997  
Gender : Male  
Marital Status : Unmarried  
Nationality : Indian  
Religion : Islam  
Languages known : Telugu, English and Hindi

### **DECLARATION:**

I hereby declare that the above mentioned information is true and correct to the best of my knowledge and belief and given a chance to serve your organization, I shall do my best.

Date:

Place:

**(M.MD.Shamsheer Ali Baig)**