|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  | | --- | | *soft skills* |   **SHAKTHI RAVIKUMAR**  .   * Ability to build Interpersonal relationships and leading teams. * Ability to troubleshoot business problems &implement creative and long-lasting solutions. | Career Objective  A self-motivated BE graduate with experience in Financial Analyst -handling Corporate Action having experience in handling Customer support skills, looking forward to work with machine learning tools and accept more challenging position in a growing organization where I could grow professionally while rendering increasingly excellent services to the organization.    Work Experience  -Worked with Eclerx services as Financial Analyst from December 2018 to March 2021.  Role: Was a part of Asset service APAC region Team.Used to handle Corporate Action events (Pre-checks & Payment(Mandatory and Voluntary payments).Mainly used to handle the calender activity in which we used to extract the events for the next day from Scropio tool and also used to handle payment confirmation for HK & China markets.  - Worked at Infosys as Process Executive from March 2018 to November 2018.  Role: To analyze the Customer requirement, place their orders, keep track on orders and solve issues  **Achievements:**  Spot Award-Received spot award for handling a new activity during high volume session.  Value Award-Received well-done award for supporting the team and managing client expectations.  **Course:**- Cyber Security and Ethical Hacking  **Project Work**  \* **“MEDICAL DRAWER AUTOMATION SYSTEM”** To construct a mechanical design of drawers using rack for the purpose of open 7 close drawers using keypad commands.  Application used: Embedded c language  \* **“ADVANCE E\_BUS TICKET”** In this automated system we replace the traditional ticket system by smart card that contains all details of the user including bank account information which is similar to the atm card  Application used: Embedded c language.   |  | | --- | | **Education qualification** |  * 1. Siddhant College of Engineering   BE(IT)-61.37%  2009-2011 K.V NO-2 Dehuroad, Pune  HSC (PCM)-79.2%  2009 K.V NO-2 Dehuroad, Pune  SSC -81.8%   |  | | --- | | **Hobbies** |  * Dancing * painting  |  | | --- | | **Other Activities** |  * Active participation in technical events and competitions. * Participated in SEED IT Idol by SEED InfoTech Ltd. and University of Pune * Participated in a NATIONAL level technical event(brain storm) * Worked as a coordinator in NSS * Served as a captain of the school   **Personal details**   * Date of Birth: 20 September * Age: 27 years * Mobile No.8888626672 * E-mail: *shaktiravikumar20@gmail.com* * Address: 22/1st A Main Road,4th Cross ,Kaveri Layout Vijaynagar,Bengaluru, Karnataka-560040  |  | | --- | | **Language Proficiency** |  * English * Hindi * Marathi * Malayalam  Date: With RegardsPlace: Banglore Shakthi Ravi Kumar | Career Objective  A self-motivated BE graduate with experience in Financial Analyst -handling Corporate Action having experience in handling Customer support skills, looking forward to work with machine learning tools and accept more challenging position in a growing organization where I could grow professionally while rendering increasingly excellent services to the organization.    Work Experience  -Worked with Eclerx services as Financial Analyst from December 2018-30 March 2021.  Role: Handling Corporate Action events (Pre-checks & Payment)  - Worked at Infosys as Process Executive from March 2018 to November 2018.  Role: To analyze the Customer requirement, place their orders, keep track on orders and solve issues  **Achievements:**  -Received three spot award and one excellence award for exemplary performance.  - Value award for supporting team and managing client expectations.  **Project Work**   |  | | --- | | **MEDICAL DRAWER AUTOMATION SYSTEM”** To construct a mechanical design of drawers using rack for the purpose of open 7 close drawers using keypad commands.  Application used: Embedded c language  \* **“ADVANCE E\_BUS TICKET”** In this automated system we replace the traditional ticket system by smart card that contains all details of the user including bank account information which is similar to the atm card  Application used: Embedded c language.  **Education qualification** |  * 1. Siddhant College of Engineering   BE(IT)-61.37%  2009-2011 K.V NO-2 Dehuroad, Pune  HSC (PCM)-79.2%  2009 K.V NO-2 Dehuroad, Pune  SSC -81.8% |