**RESUME**

**NAME: ANIL SHIVRAM BHARTI**

**Mob. No**.- (**+91-7058144055)**

**(+91-7020578297)**

**Email-id:-**anil.bharti24@gmail.com

anil.bharti2486@gmail.com

**Objective:**

To seek a challenging position in value driven organization & to enhance my knowledge in

an adaptive workplace.

**Educational Qualification:**

1. Graduation:

* Degree : Bachelor of Arts (English.lit).
* Institute : Shivchharapaticollege,cidco, Aurangabad.

**School / College Level**:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| [SL.NO](http://www.rediffmail.com/cgi-bin/red.cgi?account_type=1&red=http://SL.NO&isImage=0&BlockImage=0&rediffng=0) | BOARD/UNIVERSITY | INSTITUTION | CLASS | PERCENTAGE |
| 1 | PUNE,Board | S.B.Highschool,jalna | 10th | 49.33% |
| 2 | M.S.P.U.B | M.S.S Collage,jalna | 12th | 63.50% |

**Graduation:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| [SL.NO](http://www.rediffmail.com/cgi-bin/red.cgi?account_type=1&red=http://SL.NO&isImage=0&BlockImage=0&rediffng=0) | BOARD/UNIVERSITY | INSTITUTION | CLASS | PERCENTAGE |
| 1 | BAMU,AURANGABAD | Shivchhatrapati collage,A’BAD | BachelorOf ARTS. | 52.37% |

**Technical Skills:**

MS-CIT ,Basic Computer hardware, MS-EXCEL

SAP utilities.

**Typing Speed:**40 W.P.M,

**Co- Curricular Activities:**

* Underwent and Certified by “NSS Program” held at Our College.(MSS,Aurangabad)
* Nehru Yuva Kendra (Central Govt sports Dept.) 2Years Certificate.
* **Extra- Curricular Activities**
* Student organizer in Social event.

**PERSONAL PROFILE:**

* **Name**  : ANIL SHIVRAM BHARTI
* **Father Name :** SHIVRAM BHARTI
* **Mother Name :** ASHA BHARTI
* **Permanent Address:**  H.NO.15,Kanchan Nagar,
* Ambad road, Jalna: 431213 (Maharashtra) (INDIA)
* **present address:**  H.NO.15,Kanchan Nagar,
* Ambad road, Jalna: 431213 (Maharashtra) (INDIA)
* **Date of Birth :** 24/09/1986
* **Sex :** Male
* **Nationality :** Indian
* **Languages Known** : English, Hindi, Marathi,
* **Hobbies :** swimming and listening song..

**EXPERIENCE:**

**IBM-DAKSH [Pune]**

**As Customer Care Executive.[CCE]**

**(6Oct 2008 to 02 Sept 2009)**

**ZENSAR TECHNOLOGIES[Pune]**

**As A RETAINER**

**(09 Oct 2009 to 29 JAN 2010)**

**EXL services Pvt. Ltd [Pune]as a Sr.CCE**

**Non-voice {Finance and Accounting (Level 3))**

**(01 FEB 2010 To 15 Feb 2013)**

**Biral Sun Life Insurance(Aurangabad)**

**(Direct sales) Agency Manger**

**17th Jan 2014 to 06th may 2014**

**Automotive (Maruti Suzuki)(Jalna)**

**(SALES MANAGER) 14thoct 2014 to 1ST APRIL 2016**

**TRUEVIEW SECURITY SYSTEM**

**(Cctv camera,Bio-metric,Home-Automation)**

**POST –INDUSTRIAL SALES MANAGER**

**1ST APRIL 2016 TO 2017**

**Mobikwik india pvt ltd(Pune)**

**Position:-Team Leader-23people team handling**

**1st june to 28th April 2018**

**Diversey India Pvt Ltd(Aurangabad)**

**Post:- DSR-Manager**

**28th April 2018 to Till Date**

**CUSTOMER SERVICE SKILLS:-**

\*Increased rapport with clients by showing sincere interest in their concerns.

\* Sales skills.

\* Ability to resolve customer concerns to the satisfaction of both parties.

\*Accurate, flexible and detail oriented.

\*Maintained confidentiality while dealing with client files.

**PERSONAL SKILLS:-**

1. Ability to deal people diplomatically.

2. Willingness to learn and always think positively.

3. Ability to convince the people.

4. Good adaptable capacity.

5. Basic computer knowledge.

**Declaration :**

I hereby declare that the above mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of above mentionedparticulars.

Signature,

Date: / / ( Anil Shivram Bharti)