**KAMARASAN .E**

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***Enterprising Leader & Planner with a strong record of contributions in streamlining business, invigorating businesses, heightening productivity and improving systems & procedures,*** ***targeting roles in:***

***Server Security, System Analysis & Service Delivery***

***Location Preference: Bangalore***

**ǁ Career Summary ǁǁǁǁǁǁ**

* A Competent Professional with **over 6 years** of experience in Server Security
* Proven work experience as a Server security engineer or information security engineer
* Thorough understanding of the latest technologies, security principles, and protocols
* Ability to define and implement the results of malicious code, mobile code, and anti-virus software (McAfee)
* Knowledge of computer forensic tools, data loss prevention methods, and disaster recovery methods
* Ability to communicate and report Server security incidents and issues to the upper management

**ǁ Key Skills ǁǁǁǁǁǁ**

**~Server Security ~ System Engineering ~ Service Desk support**

**~Troubleshooting ~ Hardware Support ~ Team Management**

**~ Antivirus ~ ITIL ~ MacAfee ePO**

**~Office 365**

**ǁ Work Experience ǁǁǁǁǁǁ**

**Since Oct’19- Apr’2020with IBM, Bangalore as Delivery Analyst**

**Highlights:**

**Completed BCP training.**

**Certification in NCI and ECM report.**

**Training done in GACDW inventory tool.**

**Since Dec’15-Oct’19 with DXC Technologies (EIT Services India Pvt. Ltd.), Bangalore as Service Delivery Grade-1**

*DXC Technology is an American multinational end-to-end IT services company headquartered in Tyson’s Corner, Virginia. DXC provides information technology and consulting services to businesses and governments. The company operates in more than 70 countries and trades on the New York Stock Exchange under the symbol “DXC”*

*DXC was formed in 2017 from the merger of Computer Sciences Corporation (CSC) and the Enterprise Services business of Hewlett Packard Enterprise*

**Key Result Areas:**

* Planning, designing, optimizing, implementing, auditing, and troubleshooting the server security system to improve the efficiency
* Protecting the server from threats & bugs that could attack the system and from the existing dangers
* Configuring and implementing intrusion detection systems & firewalls
* Maintaining firewalls, virtual private servers, web protocols, and email security
* Supervising the configuration and installation of new software and hardware
* Troubleshooting McAfee Antivirus related issues & DAT machines
* Deploying agent & VSE from ePO console and wakeup agent from ePO console server
* Working SM9 ticketing tool based on priority
* Scheduling scan and providing log to L3 team
* Providing guidance on issues related to information security and in ongoing development of remediation strategies
* Managing security threat & risk assessments across the business and in engaging with stakeholders to ensure the effectiveness of security controls

**Highlights:**

* Maintained more than 4000 machinery on McAfee EPO and resolved compliance issues

**ǁ Previous Experience ǁǁǁǁǁǁ**

**Jun’15-Nov’15 with British Telecom, Bangalore as Service Desk Analyst**

**Highlights:**

* Monitored Server Health Status of the CPU processors, memory, fans, temperature and voltage
* Worked on tickets and updated its status in FACETS ticketing tool

**Apr’12-May’15 with Magna Infotech India Ltd., Bangalore as Senior Desktop Support Engineer**

**Highlights:**

* Troubleshooting Hardware problem in Desktop, Laptop in all operating system
* Ensured Chat Conversation with US team reach 100% QC

**Mar’11-Mar’12 with PC Solution Pvt Ltd., Chennai as Customer Support Engineer (Desktop)**

**ǁ Education ǁǁǁǁǁǁ**

* MBA (Information Security) from Annamalai University in 2017 (Correspondence)
* B.E. (Electrical and Electronics) from Mailam Engineering **C**ollege , Anna University in 2008
* 12th from Krishnasamy Memorial Matriculation Higher Secondary School in 2004
* 10th from ARLM Matriculation Higher Secondary School in 2002

**ǁ Certifications ǁǁǁǁǁǁ**

* ITIL Certified (ID: 1002368147)
* CCNA (Network Training) course from Mohan’s Networking Institute
* MCP Certification (Microsoft Certified Professional)
* CMS Certified Systems Specialist (CCSS) in 2010

**ǁ IT Skills ǁǁǁǁǁǁ**

**Operating System:** Windows 7/10 & Server 2003, 2008

**Endpoint Protection**: McAfee ePO 5.9.1

**Agent:** 5.5.1

**VSE:** 8.8.0 (Patch 9 and 11)

**Ticketing Tool:** HP Service Manager 9, SNOW, Vitalize, Facets

**Microsoft Office**: 2010/2013

**Nodes**

**ǁ Personal Details ǁǁǁǁǁǁ**

**Date of Birth:** 25th September 1986

**Languages Known:** English, Tamil & Kannada

**Mailing Address:** No. 22/62, Vazeerkhan Street, Nellikuppam, Cuddalore (Dist) – 607105, Tamil Nadu