**Address:**

Block- F, Pocket-6, Flat No:-89 Sector-15, Rohini, Delhi-110089

**Phone:**

+91- 7807846288

**Email:**

Anjanchoudhary1994@gmail.com

**ANJAN CHOUDHARY**

Summary

Dedicated Customer Representative dedicated to providing to providing quality care for ultimate customer satisfaction. Proven ability to establish and maintain excellent communication and maintain excellent communication and relationship with clients. Dedicated to identifying customer needs and delivering effective solutions to all problems. Excellent time management skills combined with a superior knowledge of the customer service industry. Bilingual, hardworking and ready to join my next team.

Skill Highlights

|  |  |
| --- | --- |
| Strong decision maker  Complex problem solver | Innovative  Service-focused |

Experience

**Cognizant (Optum, Healthcare Process)** – 08/10/2017 to 15/10/2019

Cognizant (Liberty Mutual, Property & Casualty Process) – 15/10/2019- Current.

Education

Bachelor of Science: **Information Technolgy** – 2013- 2016

**Manav Rachna International University, Faridabad, Haryana.**

Certifications

RPA Certification from Udemy.

Lean Six Sigma White Belt Certification from Udemy.

Lean Six Sigma Yellow Belt Certification from Udemy.

Six Sigma Yellow Belt Certification from Udemy.

Six Sigma Green Belt Certification from Udemy.