**SYED AZGAR**

#10, 4th cross, Chowdiaha block,

HMT Layout, RT Nagar

Bangalore – 560032

Email: [syedmusfa@gmail.com](mailto:syedmusfa@gmail.com)

Contact: 9008052248

**Objective:**

Looking for an ambitious company which will challenge my developing and problem solving skills and allow me to continue to contribute my knowledge and potential for **Senior Associate** role.

**Professional Summary:**

I am working as a Senior Associate with **Cognizant India Pvt. Ltd**.

Overall **11+** years of experience in IT industry, working on various projects. Involved at various stages of the software development and also worked on agile methodology process.

* Manage and execute projects so they stick to schedule, scope, and deadlines
* Track project milestones and deliverables, communicating with clients and coworkers as necessary to keep them abreast of the project’s progress.
* Good exposure to software development in Payroll Management, Asset Management, Finance domain, Telecom and have good knowledge on SAP CRM concepts.
* Knowledge on **Bigdata**, Hadoop 1.2, Hive, Spark framework and Scala language.
* Excellent communication skills and able to work alongside support teams and to define and refine new functionality.

**Relevant** **6** years of experience in developing applications using **JAVA/J2EE** with **frameworks like Struts 1.x, Hibernate, Spring, Restfulservices, SpringBoot** and Databases

I have also worked **5** years on **Manual testing** for few applications and written test cases and have good knowledge on testing concept and Selenium tool

**Certifications:**

* (**310-055**) SCJP 5.0 Sun Certified Programmer for the Java 2 Platform, Standard Edition 5.0

**Achievements:**

* IBM GBS Excellence Service recognition award for the year 2013
* Appraised as very initiative, competent and self-motivated employee

**Education:**

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| **Degree** | **Specialization** | **University** |
| MCA | Computer Science | Manipal University |
| BCA | Computer Science | Manipal University |
| DIPLOMA [Three Years] | Computer Science | Karnataka Technical Board |

**Employment Summary:**

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| **Organization** | **Designation** | **Duration** |
| COGNIZANT | Senior Associate | 04/2019 – Till Date |
| MINDTREE | Module Lead | 01/2018 – 04/2019 |
| CAPGEMINI | Sr. Software Engineer | 06/2015 – 01/2018 |
| IBM | Sr. Software Engineer | 11/2009 – 06/2015 |
| MAHINDRA SATYAM | Software Engineer | 12/2007 – 11/2009 |

**Technical Skills:**

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| **Operating Systems** | Win 2007, Win10, UNIX |
| **Languages** | Java /J2EE, Scala, Python[Basic knowledge] |
| **Databases** | MySQL, SqlServer, Oracle, Cassandra, Hive |
| **Web Related** | Servlets, JSP, JDBC, HTML, JavaScript, Tomcat, SVN, GlassfishServer 2 & 4 |
| **Tools & Utilities** | Eclipse, Textpad, SAP Netweaver 7.3, MAVEN, SBT, Ant, Git, Hadoop, Zeppelin Reporting Tool, Databricks |
| **Domain Knowledge** | SAP CRM, Finance, Sales & HR, ORACLE BRM |
| **Frame Work** | Struts1.x, Hibernate, Spring, SpringBoot, Restful Webservices, BigData-Spark |

## Trainings:

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| **Title** | **Location** | **Organized by** | **Duration** |
| HIBERNATE, Restful Webservices & Spring | Bangalore | MAHINDRA SATYAM | 3 month |
| BIGDATA [HADOOP 1.2, HIVE, SPARK] | Bangalore | MINDTREE | 4 months |

**Selected Project Highlights:**

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| **Project Name:** | **APOLLO** | |
| **Client** | TELIA SONERA | |
| **Role** | Senior Associate | |
| **Organization** | COGNIZANT | |
| **Duration** | May/2019—Till Date | |
| **Team Size** | **8** | |
| **Environment**  **(with skill versions)** | **Languages :** | Java/J2ee, C++ |
| **Software’s :** | UNIX Server |
| **Database :** | Oracle DB |
| **Tools :** | WinSCP; Eclipse Kepler |
| **O/s :** | UNIX |

**Project Description:**

APOLLO is the ordering, provisioning, CRM and billing system for TeliaSonera's private broadband customers (and some small businesses customers) and is an end-to-end revenue management systems for the communications and media service providers which allows providers to implement multi-service business.

**Contribution:**

* Handling team and involving in daily Standalone meeting with clients
* Developed Webpages accordingly to client requirements
* Involved in setting up application in various environments like Development & Testing
* Adhere to timeline and deadlines
* Involved in analyzing and answering the client questions on Jira
* Co-ordination with the onsite team

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| **Project Name:** | **Payroll Management System** | |
| **Client** | Manipal Hospital | |
| **Role** | Module Lead | |
| **Organization** | MINDTREE | |
| **Duration** | Mar/2018— Mar/2019 | |
| **Team Size** | **15** | |
| **Environment**  **(with skill versions)** | **Languages :** | Java/J2ee, Struts 1.2 |
| **Software’s :** | Tomcat 8.0 |
| **Database :** | SqlServer |
| **Tools :** | WinSCP; Eclipse Kepler |
| **O/s :** | Windows XP |

**Project Description:**

Payroll is an automated browser based Payroll Management System for an organization, it provides strategic value-addition, reduces cost, time and labour. With multi-company and multi-location capacity, it further enhances services to internal customers.

**Contribution:**

* Developed Webpages accordingly to client requirements.
* To analyze the problem and fix the issues with unit level testing and system testing for tickets in MANTIS tool.
* Fixing defects in Application.
* I am managing time and work priorities for self and teams, to meet or exceed objectives and deadlines.
* Co-ordination with the onsite team.

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| **Project Name:** | **Human Resource Management System** | |
| **Client** | Arvin Meritor | |
| **Role** | Sr. Software Engineer | |
| **Organization** | CAPGEMINI | |
| **Duration** | Sep/2015—Nov/2017 | |
| **Team Size** | **3** | |
| **Environment**  **(with skill versions)** | **Languages :** | Java/J2ee |
| **Software’s :** | Tomcat 8.0 |
| **Database :** | MySql |
| **Tools :** | Eclipse |
| **O/s :** | Windows XP |

**Project Description**

The HRMS package allows the HR to enter appraisal for employees and a training module that allows the user to create training modules for batches of employees based on designation or individually.

**Contribution**

* Developed Webpages accordingly to client requirements.
* Doing Build and Deployment across all the environments and helped team members to do that as well.
* I am managing time and work priorities for self and teams, to meet or exceed objectives and deadlines.
* I am trying to manage individual flexibility and adaptability to optimize performance and continuous learning in a rapidly changing environment.

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| **Project Name:** | **SAP SMS/CSR Online Application** | |
| **Client** | ERICSSON | |
| **Role** | Sr. Software Engineer | |
| **Organization** | IBM | |
| **Duration** | Jan/2014 — April 2015 | |
| **Team Size** | **18** | |
| **Environment**  **(with skill versions)** | **Languages :** | Java/J2ee, Struts1.2 |
| **Software’s :** | SAP J2EE Application Server |
| **Database :** | SAP DB |
| **Tools :** | SAP Netweaver Developer Studio 7.3 |
| **O/s :** | Windows XP |

**Project Description:**

SMS application is SAP application accessed through multiple channels. One such channel is CSR Online which is based on SAP CRM ICSS (Internet Customer Self Service) module/component. CSR Online is used by Ericsson customer to create CSR and track its execution. The user also gets to search for solution to her problem through the KOL [Knowledge base] and FAQ search.

**Contribution:**

* Developed Webpages accordingly to client requirements.
* Doing Build and Deployment across all the environments and helped team members to do that as well.
* I am managing time and work priorities for self and teams, to meet or exceed objectives and deadlines.
* I am trying to manage individual flexibility and adaptability to optimize performance and continuous learning in a rapidly changing environment.
* I encourage and enable the sharing of ideas, lessons learned, and experience with others.
* Co-ordination with the onsite team

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| **Project Name:** | **SAP Extended Complaints and Returns Application** | |
| **Client** | ERICSSON | |
| **Role** | Software Engineer | |
| **Organization** | IBM | |
| **Duration** | Jan/2010 — Oct/2013 | |
| **Team Size** | **13** | |
| **Environment**  **(with skill versions)** | **Languages :** | Java/J2ee, Struts1.2 |
| **Software’s :** | SAP J2EE Application Server |
| **Database :** | SAP DB |
| **Tools :** | SAP Netweaver Developer Studio 7.0 |
| **O/s :** | Windows XP |

**Project Description:**

The Extended Complaints and Returns application is provided as a separate dedicated application by SAP for handling extended Complaints and Returns Functionality. The SAP standard Extended Complaints and Returns application will be customized in order to meet the requirements of Ericsson return delivery processes. The application is valid for the following processes like Claims, Buyback, FCO, HWS. The external customers or an ASP outside the Ericsson network can raise a Customer Service request (CSR) using the Extended Complaints and Returns application and register the CSR in CRM. Once the CSR is registered in CRM, the Interaction center agent will further handle the CSR.

**Contribution:**

* Actively involved in preparing and executing Performed GUI Tests, Regression tests, Functionality testing and Integration Testing
* Executing Test cases manually
* Reporting the Bugs using HP Quality Center tool
* Involved in peer reviews with team members and onsite team

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| **Project Name:** | **Reconciliation System** | |
| **Client** | MROTEK | |
| **Role** | Team Member | |
| **Organization** | MAHINDRA SATYAM | |
| **Duration** | Jun/2008 — September/2009 | |
| **Team Size** | **11** | |
| **Environment**  **(with skill versions)** | **Languages :** | Java/J2ee |
| **Software’s :** | Tomcat 5.5 |
| **Database :** | Microsoft SQL Server |
| **Tools :** | Netbeans |
| **O/s :** | Windows XP |

**Project Description:**

Reconciliation System is useful for companies to track the outstanding details which are selling products to Customers and Vendors.

**Contribution:**

* Actively involved in preparing and executing Performed GUI Tests, Regression tests, Functionality testing and Integration Testing
* Executing Test cases manually
* Reporting the Bugs using HP Quality Center tool
* Involved in peer reviews with team members
* Co-ordination with the onsite team

##### Personal Details:

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| **Name** | Syed Azgar |
| **Location** | Bangalore |
| **Notice Period** | 2 months [Negotiable] |
| **Mobile** | 9008052248 |
| **Marital Status** | Married |