

Tapash
Patra

INFO

- A-203 Star Status CHS Ltd., UnitechWestend Complex, Nr. St. Xavier's High School, Bolinj, Virar (West) – 401303.
- **(**+91-9730048906 +91-9833095446
- Email: tapash.patra_2007@yahoo.co.in tbpv2012@gmail.com

Productive Sales professional with solid work ethic and record of achievements in sales and customer relationships. Proficient in full cycle of client acquisition – prospecting/follow up/close the deal. Adept at enhancing efficiency, driving growth, technical support and training. Specialist in Online & Offline Tenderbidding to almost all Government / Semi Government / Corporate house across the country and abroad.

PROVEN EXPERTISE

- Sales & Marketing
- Driving efficiencies
- Channel management
- Training and development
- Promotions and product launches.
- ❖ Team Dynamics
- Customer Service
- Specialist in Online & Offline Tender bidding

CORE COMPETENCIES

Sales and Marketing

- Supervising the sales and marketing operations to ensure target completion for business development.
- Analyzing market conditions to develop new routes and marketing strategies to auament business.
- Driving sales efforts further through interaction and relationship with high potential clients for growth and profitability.
- Managing existent sales channels and implementing effective strategies for more Channel Development to increase business opportunities for the company.
- Maintaining MIS and making relevant reports to all management levels assisting in critical decision making processes.

Customer relationship skills

- Cultivating healthy relationships and strong networks to ensure collaboration, integration and alignment for better business prospects.
- Identifying customer requisites utilizing practical knowledge and skills, thus delivering appropriate services of the highest quality.
- Considering customer feedbacks to take required action for referrals and repeat business.
- * Resolving customer queries and issues utilizing people and negotiation skills to render customer delight and increase customer satisfaction.

Negotiation skills

- ❖ Practical knowledge of REPA process (Relate, Explore, Propose, Agree) to execute effective negotiations and contribute in business enhancement.
- ❖ Setting realistic but stretched objectives.
- Win- win approach to ensure maximum benefit for the company as well as clients.



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Key Account Management

- Creating value for key customers to develop strong relationship and extending all required support for business growth.
- Develop professional and long-lasting relationships with all influential stakeholders to ensure business opportunities in coming times.
- Planning and executing robust pitching.
- Managing pre and post activities to finalisation of deals for smooth negotiation and sales.

Communication skills

Exceptional listener and communicator who effectively conveys information verbally and in writing in order to create more sales opportunities.

Team Interaction

- Providing necessary training to the sales force and support teams related to product, institutional dealing and customer handling.
- Interfacing with people at all levels, managing healthy work environment and developing bonded teamwork with high work ethics.
- Motivating team members and channel partners with effective incentive plans thus assisting in furthering revenues from sales.

SUMMARY OF CAREER KRAS

- ❖ Achieve sales revenue and profit objectives.
- Conduct consultative selling.
- Lead generation, business prospecting, follow up.
- Client acquisition, closing deals.
- Drive growth and enhance market share.
- Penetrate markets, expand operations.
- Conduct CME programs
- Develop and manage the stockist network
- Manage receivables / control credit.
- * Recruit train and develop the frontline sales force.
- Plan and execute product promotions.
- Network and liaise with influential stakeholders.
- Ensure customer delight, retain existing customers.
- Execute impactful product launches.
- Track competition and market trends.
- Establish and drive operational efficiencies.

CAREER PROFILE

VIJAY LATEX PRODUCTS PVT LTD, Mumbai

Manager Sales Administration (Aug 2019 – Till date)

Reporting to: CMD

Achievements:-

- Conducted successfully online and offline tender bidding with most of the Government / Semi Government / Corporate houses in India and abroad.
- Successfully conducted promotional activities to promote the product amongst the targeted segment.
- Established tie up with institution like PGI(Chandigarh), TNMSC, GOMP, OSMCL, IPCA, BMSICL, KoPT, PHSC, DHS, CMSD, UPPHSP, KMSCL, GMSCL, MPLUN, SKIMS, JIPMER, DGS&D, MCGM, RMSCL, WBMSCL, AFMSD, HSCC, DAH, HLL, OFB, AIIMS, AFH, APMSIDC, TSMSIDC, APSRTC, BHU, CCL, CRPF, DH&FES, etc-
- Registrationin process with NSIC, DGS&D, Railways, Military Hospitals, Command Hospitals, Base Hospitals, big corporate hospitals, etc.



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MICROGEN HYGIENE PVT. LTD.

TENDER MANAGER (JULY 2016 - till date)

Reporting to: EXECUTIVE DIRECTOR

Number of reportees: 4

Achievements:-

- Conducted successfully online and offline tender bidding with most of the Government / Semi Government / Corporate houses in India and abroad.
- Successfully conducted promotional activities every year to promote the product amongst the targeted segment.
- Established tie up with institution like PGI(Chandigarh), TNMSC, GOMP, OSMCL, IPCA, BMSICL, KoPT, PHSC, DHS, CMSD, UPPHSP, KMSCL, GMSCL, MPLUN, SKIMS, JIPMER, DGS&D, MCGM, RMSCL, WBMSCL, AFMSD, HSCC, DAH, HLL, OFB, AIIMS, AFH, APMSIDC, TSMSIDC, APSRTC, BHU, CCL, CRPF, DH&FES, etc
- Conducted Surgeons / Drsget together to across country, to promote the products.
- Completed Registration process with NSIC, DGS&D, Railways, Military Hospitals, Command Hospitals, Base Hospitals, big corporate hospitals, etc.
- ❖ Able to generate business from targeted areas to the tune of Rs.15.00 Cr of the total turnover of Rs.25.00 Cr.

TRANSASIA BIO-MEDICALS LTD.

MANAGER - SALES ADMINISTRATION (April 2015 - July 2016)

Reporting to: Sr. Vice President – Sales & Marketing

Number of reportees: 10

Achievements:-

- Conducted successfully online and offline tender bidding with most of the Government / Semi Government / Corporate houses in India and abroad.
- Successfully conducted promotional activities every year to promote the product amongst the targeted segment.
- Established tie up with institution like PGI(Chandigarh), TNMSC, GOMP, OSMCL, IPCA, BMSICL, KoPT, PHSC, DHS, CMSD, UPPHSP, KMSCL, GMSCL, MPLUN, SKIMS, JIPMER, DGS&D, MCGM, RMSCL, WBMSCL, AFMSD, HSCC, DAH, HLL, OFB, AIIMS, AFH, APMSIDC, TSMSIDC, APSRTC, BHU, CCL, CRPF, DH&FES, etc-

VIJAY LATEX PRODUCTS PVT LTD, Mumbai

Zonal Sales Manager (May 2006 – April 2015)

Reporting to: Vice President - Marketing

Number of reportees: 16

Achievements:-

- Conducted successfully online and offline tender bidding with most of the Government / Semi Government / Corporate houses in India and abroad.
- Successfully conducted promotional activities every year to promote the product amongst the targeted segment.
- Did corporate screening activities with groups like, Appolo, PGIMER, TNMSC, GOMP, SDMU, AIIMS, GMCH, IPCA, Emcure, etc
- Established tie up with institution like PGI(Chandigarh), TNMSC, GOMP, SDMU, IPCA, etc-
- Conducted Surgeons / Drs get together to across country, to promote the products.
- ❖ Organized 15 Dr CMS's every year thus exceeded target by 20%.
- Established 37 retail hearing care centre's across country



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PRIMUS GLOVES PVT. LTD., Mumbai

Area Sales Manager, (Nov 1995 to April 2006)

Reported to: General Manager - Sales

Number of reportees: 7

Achievements:-

- ❖ Increased the sale from 3.5 Cr to 16.6 Cr
- Closed a major deal with the State Govt tender.
- ❖ Achieved a breakthrough in the Defense & Railway establishments.
- ❖ Strengthened market presence by appointing 15 distributors in west zone

EARLY CAREER

Stangen Immunodiagnostics (A Div. of Dr. Reddy's Lab.)
 Sales officer, (May 1987 to Oct 1995)

CREDENTIALS

Bsc. Chemistry, Calcutta University

❖ Date of Birth: 31stJuly 1961

❖ Languages Known: English, Hindi and Bengali.

Tapash Patra