**SHREY JOSHI**

**Profile:** QA Lead & Certified Scrum Master **Contact No**.: +91- 9711910508

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**PROFILE SUMMARY**

* **Certified Scrum Master** and **Test Lead** with **9 years** of experience in software testing i.e. **Manual, API, Performance, Database and Automation Testing.**
* Skilled in setting up of test environment, creation of test strategies/ plans, execution of Functional test scenarios and tracking defects.
* Proficient into SQL queries to find test data and perform data validation as well as data migration.
* Involved in the designing of test cases, creating test Scripts and executions based on the functional and system requirements.
* Creation and execution of test cases for **Data-driven** Framework and **POM** using selenium with Java. Also worked on Maven, GITHUB and Jenkins for build Automation Process.
* For **API Automation** I have worked on **Rest Assured** Framework and **JMeter**
* Excellent in working Agile, Scrum, V model and Waterfall methodologies.
* **Experienced** in creating and managing **JIRA** and **Confluence** for the project.
* Quick approach towards learning new business domain.
* Good people management skills to meet the delivery deadlines.
* Efficient in team as well as time management skill, strong work ethics. Maintaining daily work status of an individual as well as team members and the offshore team.
* Building up a team and choosing right number and skill set of resources.

**TECHNICAL SKILLS**

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| --- | --- |
| **Manual Testing** | Functional & Regression Testing, Smoke & Sanity Testing, Acceptance & UAT Testing**,** UI Testing, Production Testing, Cross-browser and Device Testing i.e., IOS and Android  ­­ |
| **Testing Tools** | Selenium Web driver Using Java, TestNG, POM, Postman, JMeter, Burp Suite, Swagger, Fiddler, Azure |
| **Automation Framework** | Data-Driven Framework, POM, Rest-Assured Framework  ­­­­­­ |
| **Bug Reporting Tools** | JIRA, Bug Tracker, Bugzilla, MS Test Manager, MS TFS |
| **Platform** | Java, C#.Net, ASP .Net, Python, Android, IOS. Windows & Linux |
| **Applications** | Web Based, Desktop Based, Mobile Apps, Automated Dialers |
| **Domain** | Loyalty Rewards, US Healthcare, Telecom IVR- Chat-Bots, Logistic, Payment gateway, Online Survey, Education |
| **Database** | SQL Server 2012, MySQL, Squirrel, Oracle |
| **Others** | Worked on PCI and PayPal payment gateway Integration, Test plan creation, and test Estimation. |

**ORGANISATIONAL EXPERIENCE**

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| --- | --- | --- | --- |
| **Company** | **Designation** | **From** | **To** |
| SA Technologies | QA Lead | Mar 2019 | Dec 2019 |
| North Shore Technologies | Lead QA Engineer | July 2018 | Jan 2019 |
| Phonon Communications Pvt Ltd | Sr. QA Engineer | Jan 2018 | July2018 |
| Ennovate Software Pvt Ltd | Sr. Test Engineer | Apr 2014 | Jan 2018 |
| Shriv ComMedia Solutions | QA Engineer | Feb 2013 | Mar 2014 |
| Schwantech India Pvt Ltd | Test Engineer | Nov 2010 | Feb 2013 |

**Work Experience**

**Company Name – SA Technologies Mar’19- Dec 2019**

**Roles: QA Lead**

**Project: Loyalty Prime**

Loyalty Prime is a **loyalty domain** organization, they provide SAAS application to various clients who wants to integrate loyalty program with their products and services apart from this, also take care of the ongoing Front-End Application to modify according to the loyalty program. The team will carry out functional Testing. Worked for various End Clients like Thanks-Again, Loy-Logics, Aquatrols.

**Roles & Responsibilities:**

* Well versed in load testing of API and web application using **JMeter.**
* Use of **AWS** **S3 bucket** to ensure that file is uploading on the client server.
* Worked on **data verification** and **data migration** process under **database testing**.
* Maintenance and execution of **automation** scripts using **selenium** with Java.
* Worked on CI/CD to maintain the Continuous Integration process.
* Defining processes for **test plan** and several phases of testing cycle.
* Planning and scheduling several milestones and tasks like **alpha and beta testing**.
* Ensuring all development tasks meet quality criteria through test planning, test execution, quality assurance and issue tracking in both **Manual and Automation**.

**Company Name – North Shore Technologies July’18- Jan’19**

**Roles: Lead QA Engineer**

**Project: Sandata**

Sandata Technologies is a leading U.S. provider of workforce and operational management solutions and services that enable government agencies, Managed Care Organizations (MCOs), and home care providers to manage and optimize the delivery of home care services. Sandata is the only company that provides solutions and value for all of the constituents across the home care continuum.

**Roles & Responsibilities:**

* Performs **Functional, regression** and **end to end** testing.
* Worked on **API testing** using **Postman** and maintaining the **API collection** which are received via Swagger.
* Ensure the team is focusing on **manual testing** along with **automation**.
* Executing test cases for automation test suite as well using **Rest Assured**.
* Use of **AWS** **S3 bucket** to ensure that file is uploading on the client server.
* Defining processes for test plan and several phases of testing cycle.
* Planning and scheduling several milestones and tasks like alpha and beta testing.
* Ensuring all development tasks meet quality criteria through test planning, test execution, quality assurance and issue tracking.
* Maintaining daily work status of an individual as well as team members.
* Building up a team and choosing right number and skill set of resources.

**Company Name – Phonon Communications Jan’18- July’18**

**Roles: Senior QA Engineer**

Company deals into interactive chat-bots, Click-2-Call, Automated Voice Dialers, CC Now, 22 North and Dealer Connect. They provide services to some of the renowned clients like **Go-Air, Indigo, Air Vistara, AMEX, HDFC, ABFL, Yes-Bank,** **etc**.

**Roles & Responsibilities:**

* Understanding client’s requirement, bugs or change request.
* Analyzing Risk as well as Impact, which may occur after change in the functionality or in case of adding new functionality.
* Writing and executing Test Cases, also reviewing test cases created by team members.
* Maintaining all the testing related documents

**Company Name – Ennovate Software Pvt. Ltd. April’14 – Jan’18**

**Roles: Senior Test Engineer**

**Project 1: Parcel Vision Application (crm.parcelvision.net)**

This project contains the administration and backend solutions for (all in-house client applications); a back-end application, which control and manages all the activities related to the freight forwarding business like various surcharges, shipment tracking, carrier overriding, etc.

**Roles & Responsibilities:**

* Responsible for verifying the logics implemented which affects the business. Analyzed the requirement(s) of the business, which flourish the business process.
* Involved in test plans, finalizing test requirements and scheduling of testing activity.
* Performed Database testing to verify data relating to pricing, billing and shipment tracking.
* Involved in attending walk through and creating detailed test status reports.
* Prepared and presented various functionalities and releases functions.

**Project 2: FastLane (www.parcelcompare.com)**

FastLane is UK based freight forwarding agent Company which deals with Logistic giant’s such as UPS, DHL, DPD, TNT and FedEx. In this application customer can create various shipments as per the customer type i.e. **prepaid, postpaid** or as per the payment option preferred by the customer. For the Prepaid Customer we have integrated our application with PayPal payment gateway Integration.

**Project 3: ParcelHero (www.parcelhero.com)**

ParcelHero is UK based freight forwarding agent Company which deals with Logistic giant’s such as UPS, DHL, DPD, TNT and FedEx. In this application customer can create various shipments as per the customer type i.e. **prepaid**, for that we have integrated our application with PayPal payment gateway Integration.

**Roles & Responsibilities:**

* Execution and maintenance of data driven framework, along with TestNG & POM
* Creation and reviewing of Test Cases as per the identified Test Scenarios.
* Creating scripts using descriptive programming on Selenium Web Driver.
* Ensuring timely preparation and execution of project deliverable like Test cases and test scripts Use-case and Test scenarios.
* Monitoring performance of the application with JMeter.
* Defect reporting and maintaining weekly status reports.
* Attending walk through and creating detailed test status reports.

**Company Name- Shriv ComMedia Solutions Feb’13 –March’14**

**Roles: Manual Tester**

**Project 1: Ridgeline Analytix Survey Project**

This project is about online survey site. In this project, the user is able to create its own survey and provides feature like Create Survey, Edit Survey, and Publish Survey, Results, Alerts, and Survey Library.

**Project 2: Made Easy ERP System (Web and Desktop Application) www.madeeasy.in**

This is an ERP system for connecting all the franchise of Made Easy Coaching Institute throughout India. It consists of 8 main modules; these modules are Masters, Transport, Account, Store, Admissions, Reports and User management.

**Roles & Responsibilities:**

* Creation and reviewing of Test Cases as per the identified Test Scenarios.
* Ensuring timely preparation and execution of project deliverable like Test cases and test scripts Use case and Test scenarios.
* Defect reporting and maintaining Weekly Status Reports.
* Attending walk through and creating detailed test status reports.

**Company Name- Schwantech India Pvt. Ltd November’10– Feburary’13**

**Roles: Manual Tester**

**Project 1: Document Cluster (Web Application/Desktop) Project**

Trades booked in trade booking applications it communicates with trade confirming applications. Trade confirming applications will process the trade message and apply business logic to identify if the trade is electronic process.

**Project 2: Expense Reimbursement System (Domestic and International)**

The expense reimbursement system is a tool used for reimbursing the expenses done by the employees for official purposes. Expense Reimbursement Form contained various expenses and claims such as travel and local conveyance, daily allowance, lodging charges, phone charges and other miscellaneous charges.

**CERTIFICATION**

* Certified Scrum Master from Scrum Institute
* ISTQB Agile Testing Certification Course completion.

**ACHEIVEMENTS AND PERSONAL SKILLS**

* Always received Customer Satisfaction Index in all projects allotted to me.
* Received Best Team award of 2016.
* A highly motivated and energetic professional, dedicated to understanding and meeting client needs.
* Sincere, Hard Working, Patience, Punctual and Disciplined
* Good communication, analytical and Interpersonal skills.
* Capable to delve into the new leading Technologies.

**ACADEMIC DETAILS**

* B.E. (Information Technology) from RGPV, Bhopal in 2009
* 12th from, Dynamic Public School, Bhopal, Madhya Pradesh Board of Secondary Education in 2005
* 10th from Scholar Home Public School, Bhopal, Madhya Pradesh Board of Secondary Education in 2002

**PERSONAL DETAILS**

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| **Father’s Name:** | Mr. Hriday Narayan Joshi |
| **Mother’s Name** | Mrs. Saroj Joshi |
| **Date of Birth** | 25th October, 1985 |
| **Residential Address** | J-184, Sector-25, Noida |
| **Languages Known** | English and Hindi |
| **Alternate Contact** | 91-9993295323 |