Harsh Vardhan Sharma

harsh.sharma04567@gmail.com

Contact Number: +918510024305

Career Objective

To work in a stimulating environment that will allow personal and professional growth without limiting the opportunity for further enlightenment and enhanced education.

Experience, at Glance

Currently working as Senior Associate – IT Operations – Identity and Access Governance at **Metlife GOSC** from July, 2018 till date.

Project: Database governance in IAG

Professional Summary

- ➢ 2+ years of experience in Identity & Access Management,
- ➢ Maintenance of IAM technology infrastructure, Provisioning and de-provisioning user changes.
- ➢ Coordinate with senior staff in the implementation of technical ideas, practices and procedures.
- ➢ Responsible for managing the SLA and handling all the priority issues.
- ➢ Responsible for troubleshooting, evaluating, identifying and appointing correct technical resources to fix up customers issues.
- ➢ Resolved more complicated clients' issues promptly, in proficient manner with highest customer service standards.
- ➢ Manage the workflow of requests and / or Incidents assigned to the team.
- ➢ Report and escalate any security issues such as the use of another's account or inappropriate or unauthorized application access.
- ➢ Conducts periodic reviews of Role based and Access Profiles to ensure there are no deviations from security policies and associated exception requests defined by the Organization.

Scholastic profile

- ➢ Bachelor of Technology in Information Technology from Galgotia's College of Engineering & Technology (AKTU) in 2018.
- ➢ Project Undertaken :
    - Library Management System , Using Java
- ➢ Senior Secondary from Mahatma Hansraj Modern School , Jhansi.
- ➢ Higher Secondary from Jacob High School, Jhansi.

IT Skills

- ➢ Active Directory
- ➢ Service-now tool
- ➢ Change Management
- ➢ CyberArk
- ➢ Identity Manager (in-house)
- ➢ Languages: C and Core Java

Work Experience

Project- Identiy and Access Governance
Role: Database governance – Identity Tower (Identity and Access GOvernance)
Team Size: 3
Description:
Project involves Global Access management of various IT and Business users of the Company. Administration of users across globe on various servers, applications & several platforms, access to SharePoint, shared drive access, shared mailbox and distribution list access, etc. On-boarding of accounts into Identity and Access Manager.

Work on Platform testing for Databases like AIX , HPUX , MongoDB etc in which appropriate accesses are assigned to the users , privileged access , Passwords atc are managed and corrected.

Achievements

➢ GEM award winner twice in the oganization.
➢ Came up with a new ideas that improved the process.

Personal Details

Date of Birth: 06th August, 1995
Gender: Male
Father's Name: Lt Manoj Sharma
Mother's Name: Mamta Sharma
Languages known: Hindi, English.
Nationality: Indian
Mother Tongue: Hindi.

Declaration:

I hereby declare that the information furnished above is true to the best of my knowledge.
Date:

Place: Noida   Harsh Vardhan Sharma