

ASHOK KUMAR G

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CAREER objective

 IT Professional who would like to be a part of a reputed enterprise like yours to expands personal skills with experience and knowledge. Flexible to work in challenging environment as a genuine team member with own initiative.

PRESENT EXPERIANCE

 Company Name : **Net Access India Ltd (Murugappa Groups)**

 Duration : Dec 2015 to Till Date

 Role : Server Support

 Client Place : **CholaMandalamInsurance**

*ROLES AND RESPONSIBILITIES*

* Managing Windows & Linux server infrastructure (More than 350 Servers) with Physical and Virtual environment.
* Supporting VMWARE Servers (hosts and guests) Creating and deploying templates.
* Provisioning and hardening for new windows servers and VM’s.
* Scheduled backup job and reporting by Symantec console.
* Managing IIS 6.0 / IIS 7.0 Web servers and hosted web Sites.
* Active Directory, DNS, DHCP, Disk quota management in windows 2008, 2012, 2012R2.
* Creating and troubleshooting FTP Sites.
* Configuring and monitoring the health of all servers.
* Maintenance and managing of Symantec backup schedule and Tapes.
* Configuring Domain security policies, Local security policies.
* Troubleshooting the servers all problem like Authentication, permission and replication and group policies.
* Worked on Disaster Recovery (DR) and successfully completed on our client Environment.
* Anti-virus updates and MS patch Management.
* Managing Cluster Services Installation & Administrator.
* EMC Storage Lun creation, deletion and Migration.
* Knowledge on F5 Load Balancer in our Organization.
* Working on ticketing system using CTS Tool and PRTG, Operation Managine & Solar Winds.
* Following ITIL Process (Incident Management, Change Management, Problem Management, Performance Management and Capacity Management).
* Prepare Monthly Reports for Windows & Linux Servers Send to Our higher Management.
* Vendor Co-ordination with hardware issue & AMC Renewal check with management.
* POC – To communication with vendor testing the new application testing.

*Linux Experiance*

* Should have strong OS Administration skills on Linux
* Hands on experience on red had enterprise Linux system administration (Version 5 and 6,7)
* Installation & troubleshooting of different client applications software’s i.e.
* Installing & configuring NFS Server.
* Installing & configuring Squid Proxy Server.
* Monitored CPU, memory, hardware, and software operating systems.
* Installing & configuring Samba Server As per Users Requirements.
* Configuring & Integrating Active Directory with Linux based system.
* Installing & configuring SSH Server.
* Installing & configuring VSFTPD Server.
* Knowledge about the Linux system files, boot process and run levels.
* Knowledge of installing & configuring Nagios Monitoring tool.
* Managing & resolving disk space issues using logical volume management.
* Linux user management creating changing group, and assign permission on resource.
* Good knowledge in installing & configuring Linux Cluster server.
* Good Knowledge in installing & configuring SVN Repository Setup.

*certification complete*

* **Red Hat Certified System Administrator (RHCSA) Certified No – 170-293-377**

*Course complete*

* **Red Hat Certified Engineer (RHCE)**

PREVIOUS EXPERIANCE

 Company Name : **Care IT Solutions Pvt Ltd**

 Duration : July 2013 to Dec 2015

 Role : Desktop L2 Engineer

 Client Place : **Ajuba Solutions Pvt Ltd**

*ROLES AND RESPONSIBILITIES*

* Installing and troubleshooting operating system (Win XP, Win 2000, Win 2003, Win Vista, Win 7 and Win 8, Linux CentOS.
* Installation & troubleshooting of different client applications software’s i.e.
* Troubleshoot and Configure the Mail Clients Like Thunderbird, Outlook Express, and Outlook 2003, 2007 and 2010, 2013.
* Installation Configuration of Print devices (Network printers like, hp LaserJet 5000, hp LaserJet 5100 and local printers) on desktops.
* Installing of leading corporate Antivirus like Symantec Endpoint Protection Server & Client.
* MS Office Applications MS Outlook Client Installation, setup, and troubleshooting including PST Files.
* Remote Support for more than 700+ systems in windows environment.
* Technical ability and resourcefulness to react and resolve issues locally or remotely.
* Performing troubleshooting on assigned ticket and resolve the problem within SLA.
* Provide remote support to different locations. Create and manage new users, email IDs etc, and resolve related problems.
* Remote and on-site troubleshooting and resolution at client locations Using VNC server.
* Co-ordination with various vendors for all hardware related issue including laptop, Desktop, Printer etc.
* Maintaining and deploying the inventory detail of Assets, Desktop, Laptop and other devices.
* Troubleshooting desktop computers using remote tool like Dame Ware.

PAST eXPERIANCE

 Company Name : **WTI Advanced Technologies Ltd**

 Duration : July -2010 to Feb-2013

 Roles : Module Leader

 Client : **British Telecom, UK**

PAST eXPERIANCE

 Company Name : **Vodafone Essar South Ltd**

 Duration : Nov -2009 to July-2010

 Role : Billing Department

PAST eXPERIANCE

 Company Name : **Delphi – Tvs Diesel System Ltd**

 Duration : July -2008 to Oct-2009

 Role : Technical Department

Academic Qualification

 ●Degree : Bachelor Of Computer Application

 ALAGAPPA UNIVERSITY

 ● Diploma : Computer Engineering

 ● Institute : SRI VENKATESHWARA POLYTECHNIC

 COLLEGE, VELLORE-28

 ● Duration : 2005 - 2008

 ● Percentage : 87%

 ● Grade : First Class with Honest.

 ● XII’th : K.A.K.M Higher Sec School

 ● Duration : 2003 – 2005

 ● Percentage : 60%

 ● S.S.L.C : K.A.K.M Higher Sec School

 ● Percentage : 60%

 ● Duration : 2002 – 2003

Personal Details

 ● Father Name : S.GANESH

 ● Marital Status : Single

 ● Religion : Hindu

 ● Nationality : Indian

 ● Languages Known : English & Tamil

DECLARATION

 I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

 Place : CHENNAI

 Date : (G. ASHOK KUMAR)