

KISHOR GUPTA

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RESUME SUMMARY:

Highly focused, dedicated and result driven Professional and a Certified Lead Auditor in Integrated Management System, 7QC Tools & Lean management with **23 Years** of wide ranging experience in Quality and leading plant operations involving production with an aim to achieve Operational Excellence through managing Production, Quality, EHS, Engineering, and Supply Chain. Track record devising, evaluating, and implementing continuous process improvements to minimize rejection and reduce costs while maximizing quality and yield. Strong focus on Lean management, ensuring Statutory / Legal & Corporate EHS compliance. Experience in implementation ERP across the organization. Self-motivated with excellent interpersonal, communication & organizational skills with proven abilities in team management and people management.

CORE COMPETENCIES:

- Plant Operations
- Integrated Management System
- Process Improvement
- Supply Chain Management
- Lead Auditors for QMS
- Quality Control (PPAP, SPC)
- ERP & Kaizen Implementation
- Lean (KANBAN) & 7QC Tools
- Team Building and Training
- Operational Excellence
- Auditing of Suppliers
- Production Planning & Control

AREA OF EXPERTISE:

- Managing Plant operations including Supply Chain.
- Expert in Implementation of ISO requirement documentation
- Involve in solving of Quality problem
- Planning, budgeting, and implementing ERP
- Evaluating production process bottlenecks, resolving cross functional issues & monitoring quality issues to ensure production targets are achieved.
- Implementing Lean (Kanban System), Kaizen & 7QC Tools using the DMAIC methodology.
- Leadership skills, strong communication & ability to effectively perform in a senior management role.
- Leading cross functional projects including Integrated Management System
- Experience in handling of Customer audit and solving the customer complaint
- Conducting External & Internal audit
- Qualify the machining vendor & established the system

NOTABLE ACHIEVEMENTS:

- Implemented ISO9001:2015, ISO14001:2015, OSHAS18001:2007, PED, NORSOK, NCA3800, PED, AD2000, EIL & IBR
- Certified Lead Auditor for Quality Management System.
- Auditing to Suppliers for Qualification
- Ensured safe operation of plant handling hazardous forgings by implementing various safety systems
- Implemented Lean (Kanban), 7QC Tools & Kaizen projects to improve process efficiency and reduce cycle time.
- Implementation of ERP, Kanban & DMAIC
- Implemented an online KPI Dashboard for the plant
- Implemented 5S activity in the plant
- Implemented for controlling of hazardous process
- Certified Internal auditor for System (ISO 9001:2008, ISO 14001 & OSHAS 18001) from TUV SUD

PROFESSIONAL EXPERIENCE:

➤ **PLANT HEAD – OPERATIONS (DGM)**

Dec,2019 – Till Present

SANGHVI FORGING & ENGINEERING LIMITED

(SANGHVI Forging & Engineering Limited (SFEL) manufactures various Forging and Machined components for Process & Heavy Industrial application.)

Responsibilities:

- Plan, organize, direct and run optimum day-to-day operations to exceed our customers' expectations
- Increase production, assets capacity and flexibility while minimizing unnecessary costs and maintaining current quality standards
- Be responsible for production output, product quality and on-time shipping
- Allocate resources effectively and fully utilize assets to produce optimal results
- Implement strategies in alignment with strategic initiatives and provide a clear sense of direction and focus
- Monitor operations and trigger corrective actions
- Share a trusting relationship with workgroup and recruit, manage and develop plant staff
- Collect and analyse data to find places of waste or overtime
- Commit to plant safety procedures
- Develop systems and processes that track and optimize productivity and standards, metrics and performance targets to ensure effective return on assets
- Address employees' issues or grievances and administer collective bargaining agreements, influence and learn from below
- Stay up to date with latest production management best practices and concepts.

➤ **GENERAL MANAGER (GM)**

Dec 2018 – Nov 2019

PANAM ENGINEERS LIMITED

(PANAM is one of the leading manufacturers of Instrument & Industrial Valves & Fittings, specialized in Control Valves, API Valves and Industrial Valves in different sizes and metals as per client's requirement using patented technology. The organization is certified for IMS (ISO 9001: 2015, ISO 14001: 2015, OSHAS 18001:2007 & PED).

Responsibilities:

- Designated as Plant Head and overall responsible for Manufacturing, Engineering, New valves project implementation, Quality, Operational Excellence, Supply chain, distribution, and facility management.
- Handling Internal & External issues and coordinating with statutory bodies to ensure compliance.
- Accountable for all Quality, Regulatory and IMS compliance matters at the plant and leading the plant IMS committee.
- Ensure on-time delivery of quality products and information to head office on day to day basis
- Monitor operations and trigger corrective actions.
- Drive Lean and 7QC Tools throughout operations, developing a continuous improvement culture focused on quality, cost and supply.
- Provide direction and guidance to employees in their assigned job duties.
- Ensuring compliance with company procedures & policies.
- Develop and maintain relationship with management and supervisors to resolve employee issues, concerns and grievances as per existing company policy.

➤ **MANAGER - QA & MR**

February 2007 – Nov 2018

PRADEEP METALS LTD

(Pradeep Metals Ltd is part of the Manufacturing division of Mumbai and manufactures Closed Die forgings and precision machined components using a patented technology. The Company is certified for IMS (ISO 9001: 2015, ISO 14001: 2015 & OSHAS 18001:2007) NORSOK, PED, EIL, IBR & Marine.)

Responsibilities:

- Understanding customer needs and requirements to develop effective quality control processes
- Supervises the Quality Control functions/activities of a project or its parts, including Quality Control inspection schedules and the collection of Quality Records.
- Direct and coordinate the company's quality program, including the implementation of Integrated Management systems (IMS) and procedures.
- Ensure that the performance of the IMS is reviewed at planned intervals to ensure its continuing suitability, adequacy and effectiveness. This review means assessing opportunities for improvement and the need for changes to the IMS
- Compile quality Assurance reports, create statistical process control metrics, manage non-conformity material discrepancy reports, and recommend continuous improvement activities.
- Prepare monthly summaries of quality issues for the Technical General Manager for presentation to the management team.
- Implement quality training programs for key quality & manufacturing personnel and supply chain partners.
- Issue and manage supplier Corrective Action Reports.
- Investigate and record customer complaints regarding product performance, specifications, and reliability.
- Assure on-going compliance with quality and industry regulatory requirements.

➤ **SENIOR ENGINEER QA & MR**

March 2005 - February 2007

INDUS INTERNATIONAL (UAE)

Responsibilities:

- Ensure that a document control procedure is adopted to approve, review and update all changes to critical documents within the scope of the QMS
- Overall Responsibility of Quality Assurance Department Activities, and Management Representative to maintain quality Management System
- Implementation of various requirements of QS-9000 activities APQP, FMEA, SPC, SQC & MSA.
- Exposure to various mechanical & chemical testing
- Calibration of measuring instruments from in-house lab as well as from external agencies to fulfill the requirement as per international standard.
- Analysis the machine breakdown %, Scrap wastage, internal & external PPM level, as a part of continual improvement.
- Reviewing internal / external audit non-conformity reports and ensuring corrective action thereof.
- Forwarding every Six month QMS report to Top management.

➤ **MANAGEMENT REPRESENTATIVE (QMS)**

Jan 2004 - March 2005

SHREE GANESH FORGINGS LTD

Responsibilities:

- Ensure that processes needed for the Quality Management System (QMS) are established, implemented and maintained.
 - Report to top management on the performance of the QMS, and any need for improvement
 - Ensure the promotion of awareness of customer requirements throughout the organization.
 - Liaise with the external assessment body on all matters related to the external accreditation process.
 - Ensure that the performance of the QMS is reviewed at planned intervals to ensure its continuing suitability, adequacy and effectiveness. This review means assessing opportunities for improvement and the need for changes to the QMS.
- Ensure that Quality Objectives are set by top management for measuring the performance of the QMS.

➤ **ASST. MANAGER- QA &ASST. MR**

Sept 1998 – Dec 2003

AHCPL

Responsibilities:

- Overall Responsibility of Quality Assurance Department Activities and ISO coordinator for established & maintain the quality Management System
- Plan, conduct and monitor testing and inspection of materials and products to ensure the quality
- Collect, Analyze and compile statistical quality data for improvement in quality system

- Develop, recommend and monitor corrective and preventive actions
- Identify training needs and organize training interventions to meet quality standards
- Driving Quality Circles, Why-Why Analysis, Kaizen, 5S activities in the Division by involving all the functions and prepare PPAP documents during the sample submission stage.

➤ **TRAINEE ENGINEER**

Aug 1997 – Aug 1998

PAL & PEUGEOT LTD

Responsibilities:

- To handle the trim-line & finish line of Premier 118NE & 1.38D' cars in engine assembly shop.
- To achieve the production target as per the production schedule.
- Labour control in terms of safety, productivity, quality, discipline, and absenteeism.
- Maintain (MRP) system having oracle platform for planning, scheduling & controlling.

➤ **TRAINEE ENGINEER**

Dec 1996 – Jun 1997

VOLTAS LTD

Responsibilities:

- Checking the incoming raw materials as per Quality Plan.
- Maintain the entire document for ISO –9000 system.
- Communicate & follow up to supplier about Quality management System.
- Arrange the training for Suppliers about the ISO – 9000 system.
- Report to Dept Head for non-compliance of materials & System.

➤ **TRAINEE ENGINEER**

June 1996 – Dec 1996

CROMPTON GREAVES LTD

Responsibilities:

- Inspection of heavy fabricated transformer structures as per QAP
- Preparation of QAP for power transformer tank & perform inspection of power transformer tank
- Stage inspection of power transformer tank Various Models.
- Follow up calibration for measuring equipment's.
- Prepare NCR report & Follow-up with QA Dept for calibration of instruments
- Follow-up of material shortages and co-ordination with stores & material handling departments.

QUALIFICATIONS:

- Diploma in Production Technology (4 Yrs Course) - MSBTE Passed in 1997 & Scored 71%
- Diploma in Production Engineering & Industrial Management - Passed in May 1999.

CERTIFICATIONS:

- DOE (Design of Experiment), 7QC Tools & Kaizan completed from Mahindra & Mahindra Ltd
- TS-16949/ QS-9000 Documents & ISO 14001 from Tata Motors Ltd
- DMAIC from Emerson Process Management Ltd
- Certified Internal Auditors for Integrated Management System (ISO 9001:2008, ISO 14001 & OSHAS 18001) from TUV SUD
- Certified QMS 9001:2015 Lead Auditor (IRCA approved)

PERSONAL DETAILS:

- Age: 44 Years
- Gender: Male
- Marital Status: Married
- Permanent Address: Mumbai, Maharashtra
- Present Address: Vadodara, Gujarat