Deepak Kotwal

(8+ yrs. Exp, Quality Assurance, BE E&TC)

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ISTQB®
Certified Tester
Foundation Level

Professional Synopsys:

- ✓ Total 8 years of experience in Software Testing & Quality Assurance field. Currently associated with Sterlite Technologies as **Sr. Hybris Functional Tester**.
- ✓ Having **2 years of Hybris Ecommerce solutions experience (Telco accelerator)** testing. (Projects of **e-commerce**, in telco domain)
- ✓ Worked as **ONSITE** Test Engineer at client location in **Kuala Lumpur – Malaysia & Bangkok – Thailand.**
- ✓ Expertise in Adobe Testing (Analytics), System Integration Testing, Device and Database testing. Client support for UAT, Function Testing, Sanity testing, Regression Testing and System Testing.
- ✓ Involved in Business requirements and functionality design customization workshops and closely worked with customer and Solution Architects, Off-shore team co-ordination for development, testing and sprints delivery as per Business requirements.
- ✓ Proficiency knowledge in MySQL Queries, database testing and Python scripting.
- ✓ Sound knowledge through understanding of Software Development Life Cycle models(SDLC), Software Test Life Cycle (STLC) and Defect Life Cycle.
- ✓ Involved with teams for QA(testing) effort estimation for change requests.

Work Experience:

Organization: Sterlite Technologies Ltd.
Designation: Sr. Hybris Functional Tester
Achievements/Tasks:
Projects: Implementation of BSS/ OSS solution for Malaysia (Leading CSP), Biznet FTTH and Bali Tower Indonesia, DCCM for Vodafone-Idea.

- ✓ DCCM Journeys and BSS web application developed in Java technologies, SOA to CAL integration. SOAP UI for API testing, JIRA for bug lifecycle management.
- ✓ Experienced in **HAC(Hybris Administrator Console), HMC(Hybris Management Console) and Backoffice.**
- ✓ Functional expertise in handling **Hybris E-Commerce suite (HMC, Admin Console, CronJobs, ImpEx, Import/Export Service),** Doing **CICD** for image build.
- ✓ Plan verification, cart verification, Expertise in Product cockpit, CMS Cockpit, OMS(Order Management System). Experience in B2C, Telco storefront Testing.
- ✓ Client interactions for UAT and CRs. Co-ordination with cross-functional team for resolution of issues.
- ✓ Worked on different Sterlite Telecom Products viz., **DCCM(Digital Commerce Customer Management), BSS, Operation Manager, Billing & Rating Manager, Payment, Mediation, Interconnect, Dunning Manager, BRM, CRM, WFM and CWSC, FTTH broadband.**
- ✓ Prepared technical and best practices documents for team and delivered knowledge sharing sessions.
- ✓ Worked closely and giving KT to the External vendor (Xchanging-Malaysia), Mobicule Team, CPOS team TCS and EAI team IBM for mutual assistance in project delivery.
- ✓ Verification of Customer Management integration with BSS and customer journey

verification, Lead generation, droplink generation. Provide support and assistance to client's team to perform bill run activity and CR go live. Retesting the deliverable and hot fixes and monitoring MR deployment on time.

✓ Possess good interpersonal skills, proficient in Client communication and Team Management, Providing Training and mentoring other testers across teams.

Tools & Technology:
✓ Ecommerce web application developed in Java technologies in Hybris Platform on Docker, SOA to CAL integration. POSTMAN, JIRA for bug lifecycle management.
✓ Adobe testing for Analytics with Omnibug, Automation testing Selenium (Hybrid Framework) tool used.

Organization: EXFO Electro-Optical Engineering PVT. LTD.
Designation: QA Analyst
Achievements/Tasks

Project: VFDE - FTB Integration (Vodafone), USCC Cellular (Canada)
✓ Prepare regression test suite for automation and review test Scripts.
✓ Identifying areas for regression test plan and perform Functional, Regression and Sanity Testing for EXFO solutions.
✓ Executing test scripts, analyse results and updating tracker to reflect current status. Work with dev team closely to get fixes on identified bugs.

Tools & Technology:
✓ Networking statistics monitoring web application developed in Perl technologies, SOAP UI for API testing. JIRA for bug lifecycle management. Automation testing with Selenium tool.
✓ Executing Unix commands to deploy MR on QA environment.

Skills:
SOAP UI, Postman, Bugzilla, Jira Selenium with Java
SQL developer, Putty, Xshell, MobaXterm Seagull, Eclipse Neon.
Java, Python
Docker, Linux, Unix
JIRA, Test Link, Jtrac
Database: MySQL, Oracle 11G

Certificates/Achievements:
✓ International Software Testing Qualification Board **(ISTQB- Foundation)** Certified in Jan'13.
✓ Customer Appreciation and Spot award.

Organizations:
✓ Sterlite Technologies Ltd. (2015 – Present)
QA Engineer- Sterlite Malaysia Operations Support, Requirement Understanding, CR demo to team, Technical documentation.

✓ EXFO Electro-Optical Engineering PVT. LTD. (2011 – 2015)
Quality Analyst Software testing for Custom Solution projects.

Education:
BE Electronics and Telecommunications (2006 - 2010)
Amravati university (First Class)