



Atanu Bhattacharya

System & Network Infrastructure | Administration

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Core Competencies

System Administration

Network Administration

IT Security & Risk Management

Problem/ Incident/ Change Mgt.

Cross-functional Coordination

Project Management

Disaster Recovery & Back-up

Infrastructure Management

Application Enhancement

Team Building & Leadership



Soft Skills



Profile Summary

- ❖ A forward-focused CCNA certified professional offering over **23 years** of multi-disciplinary experience in IT domain across Entertainment, Media, Publishing industry
- ❖ Capabilities in **extending high-end technical support** on various servers and ensuring operational efficiency; rendering services as an escalation gate to resolve critical issues of the team members
- ❖ Expertise in **spearheading the IT operations, system engineering & administration, networking, virtualization & infrastructure management** and team management; skilled in building & maintaining vendor relationships
- ❖ Proven track record of excellence in overall administration of **LAN & WAN system involving design of network layouts**, configuration and maintenance of web / servers, databases, network services and peripherals including routers/switches
- ❖ Insightful experience in windows servers, terminal server, press related Arkitex & Prinergy Software and their implementation, active directory and Hardware Firewall (specially Cyberoam now SOPHOS)
- ❖ Excellence in **assigning user nodes to various devices installed** and networked, managing allocation and protection of user rights, as per company's policies
- ❖ Key role in directing the **IT Data Centre, IT operations** including hardware (server & network) management, applications management, software versions/patches management, service level management, compliance (systems operations), backup management & contingency planning, IT asset management and IT help desk



Education

- ❖ B Com from Bangabasi College of Commerce, Calcutta University, India in 1995



IT Skills

- ❖ Microsoft Office Package (Word, Excel, PowerPoint, Outlook)
- ❖ Team Viewer, Any desk, NAS (Network Attached Storage)
- ❖ Operating Systems: Windows 7/8/10
- ❖ QuarkXpress, Photoshop, Indesign, Corel Draw, Pagemaker, Freehand
- ❖ Windows Servers, Terminal server, Press related Arkitex and Prinergy Software



Career Timeline



Organizational Experience

Since May'98

Sangbad Pratidin (Vernacular Bengali Daily Newspaper), Kolkata

Joined as Systems Engineer; presently designated as Sr. Deputy Manager - IT

Sep'97 - Feb'98

The Asian Age (English Daily Newspaper), Kolkata as System Supervisor

1996 - 1997

Century Computer, Kolkata as Desktop Support Engineer

Key Result Areas:

- ❖ Leveraging professional concepts, troubleshooting skills, policies & procedures and internal tools to efficiently and effectively resolve post-sales technical support problems escalated from L2 & L3 teams
- ❖ Managing all aspects of IT Administration including Hardware (Server & Network) Management, Applications Management, Software Versions / Patches Management, Service Level Management, Compliance (Systems Operations), Back-up Management & Contingency Planning, IT Asset Management and IT Infrastructure Support
- ❖ Leading a team & providing Support in case of any incident, change, and preventive action required
- ❖ Maintaining network & systems by managing product & capability roadmaps, establishing maintenance procedures, and working with systems administrators & other engineers to perform regular network maintenance
- ❖ Administering the design, installation, commissioning, maintenance, management, modification, troubleshooting of Security Systems & Networks
- ❖ Configuring devices for Network Monitoring, Configuration Backup Management, Release Management, and User-Id Management
- ❖ Delivering network maintenance support & responding to outages during off-hour software deployments within established Service Level Agreements (SLAs)
- ❖ Collaborating with application development and support teams on various IT projects; assisting in setting strategic direction for database, infrastructure and technology



Certifications/Training Attended

- ❖ CCNA in 2006; secured 93.6%
- ❖ Computer Hardware Engineering from CAD CAM Consultancy Pvt. Ltd.
- ❖ PC Application & Programming in COBOL
- ❖ Microprocessors Application & LAN Communication from CMC Ltd. (Govt. of India Enterprise)
- ❖ Trained by Heidelberg for Duasetter and Primesetter Image Setters, CISCO router configuration and Leased Line Modem Configuration (RAD and DLink), Wireless Router Configured for Internet



Personal Details

Date of Birth: 27th October 1972 | Languages Known: English, Hindi & Bengali

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