

### **Atanu Bhattacharya**

#### System & Network Infrastructure | Administration

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# **Core Competencies**

System Administration

**Network Administration** 

IT Security & Risk Management

Problem/ Incident/ Change Mgt.

Cross-functional Coordination

Project Management

Disaster Recovery & Back-up

Infrastructure Management

Application Enhancement

Team Building & Leadership

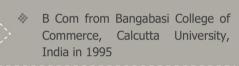




## Profile Summary

- A forward-focused CCNA certified professional offering over 23 years of multi-disciplinary experience in IT domain across Entertainment, Media, Publishing industry
- Capabilities in extending high-end technical support on various servers and ensuring operational efficiency; rendering services as an escalation gate to resolve critical issues of the team members
- Expertise in spearheading the IT operations, system engineering & administration, networking, virtualization & infrastructure management and team management; skilled in building & maintaining vendor relationships
- Proven track record of excellence in overall administration of LAN & WAN system involving design of network layouts, configuration and maintenance of web / servers, databases, network services and peripherals including routers/switches
- Insightful experience in windows servers, terminal server, press related Arkitex & Prinergy Software and their implementation, active directory and Hardware Firewall (specially Cyberoam now SOPHOS)
- Excellence in assigning user nodes to various devices installed and networked, managing allocation and protection of user rights, as per company's policies
- Key role in directing the IT Data Centre, IT operations including hardware (server & network) management, applications management, software versions/patches management, service level management, compliance (systems operations), backup management & contingency planning, IT asset management and IT help desk







- Microsoft Office Package (Word, Excel, PowerPoint, Outlook) Team Viewer, Any desk, NAS (Network Attached Storage)
  - Operating Systems: Windows 7/8/10 QuarkXpress, Photoshop, Indesign, Corel Draw, Pagemaker, Freehand
  - Windows Servers, Terminal server, Press related Arkitex and Prinergy Software

# Career Timeline

Since May'98 1996 - 1997 Sangbad Pratidin **Century Computer** Sep'97 - Feb'98 The Asian Age



### Organizational Experience

#### Since May'98

Sangbad Pratidin (Vernacular Bengali Daily Newspaper), Kolkata

Joined as Systems Engineer; presently designated as Sr. Deputy Manager - IT

#### Sep'97 - Feb'98

#### The Asian Age (English Daily Newspaper), Kolkata as System Supervisor

### Century Computer, Kolkata as Desktop Support Engineer

#### **Kev Result Areas:**

- Leveraging professional concepts, troubleshooting skills, policies & procedures and internal tools to efficiently and effectively resolve post-sales technical support problems escalated from L2 & L3 teams
- Managing all aspects of IT Administration including Hardware (Server & Network) Management, Applications Management, Software Versions / Patches Management, Service Level Management, Compliance (Systems Operations), Back-up Management & Contingency Planning, IT Asset Management and IT Infrastructure Support
- Leading a team & providing Support in case of any incident, change, and preventive action required
- Maintaining network & systems by managing product & capability roadmaps, establishing maintenance procedures, and working with systems administrators & other engineers to perform regular network maintenance
- Administering the design, installation, commissioning, maintenance, management, modification, troubleshooting of Security Systems & Networks
- Configuring devices for Network Monitoring, Configuration Backup Management, Release Management, and User-Id Management
- Delivering network maintenance support & responding to outages during off-hour software deployments within established Service Level Agreements (SLAs)
- Collaborating with application development and support teams on various IT projects; assisting in setting strategic direction for database, infrastructure and technology



### Certifications/Training Attended

- CCNA in 2006; secured 93.6%
- Computer Hardware Engineering from CAD CAM Consultancy Pvt. Ltd.
- PC Application & Programming in COBOL
- Microprocessors Application & LAN Communication from CMC Ltd. (Govt. of India Enterprise)
- Trained by Heidelberg for Duasetter and Primesetter Image Setters, CISCO router configuration and Leased Line Modem Configuration (RAD and DLink), Wireless Router Configured for Internet



# Personal Details

Date of Birth: 27<sup>th</sup> October 1972 | Languages Known: English, Hindi & Bengali Address: 567/2 Diamond Harbor Road Flat 3C, 3rd Floor Behala, Kolkata - 700034

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