Poornima Ghodke

BE IT (2021)

Phone: 7448283785

Address: Survey No. 11/1 Sambhaji Nagar Opp. Hyundai Showroom , Acolade Lane, Kharadi , Pune -411014

Email: ghodkepoornima24@gmail.com

I am capable of working under pressure, flexible with my time and I can work effectively up to the management expectation.
I am always willing to learn, to be trained, experience new things, and determined to succeed in every endeavor.
Other details of my qualification are specified in my profile below.
I am looking forward to contributing and be part of your company growth in every possible way I can.

EXPERIENCE

Crossbow InfoTech Pvt. Ltd.
October 2015 till June 2016

Customer Care Executive

Zensar Technologies Pvt. Ltd.
July 2016 till November 2017

Sr. Customer Service Executive

1. Experience of the Accounts Receivable (AR) Module
   Knowledge of Oracle E-Business Suite (EBS/e-BS) Release 12 (R12)
   Working Experience on salesforce. (creating salesforce cases and resolving on daily basis)
2. Attending Customer Queries regarding Billing and Invoicing
3. Contacting customers asking about the payment status.
4. Making Outbound B2B calls for collections

Tech Mahindra Business Services.
November 2017 till May 2018

Sr. Customer Finance Advisor

1. Attending Customer Queries regarding Billing and Invoicing.
2. Contacting customers asking about the payment status.
3. Making Inbound & Outbound B2B calls

Ziff Davis Performance Marketing
May 2018 - Present (CTC 3,80,000)

Research Analyst

1. As a Research Analyst examine and validate the accuracy of the data to ensure that it produces meaningful information.
   Analyze data Upon collecting the data and selling whitepaper product information to clients.
2. Skills - strong communication, analytical, sales & marketing, and computer skills.

EDUCATION

ST. Patrick's high school Pune
MARCH 2010

SSC

SSC
Maharashtra State Board 69.09%

Kasegaon Education Society's Polytechnic
SUMMER 2013

Diploma in Information Technology

Diploma in Information Technology
Maharashtra State Board Of Technical Education 70.25%
Project (2013) Online Crime Reporting & Management System

Trinity College of Engineering & Research Pune
August 2021

Bachelor of Engineering IT

Bachelor of Engineering IT 62.00%
Project (2021)
SPACE APPLICATION WITH LIVE OBJECT DETECTION AND THERMAL MAPPING

SKILLS

Python
SQL Server
Oracle R12
Java
PHP
SQL
HTML
CSS
Kali Linux
Networking
.NET
Machine Learning & Artificial Intelligence

INTERNSHIPS

Supraja Technologies

August 2020 till September 2020

Intern Ethical Hacking & Cybersecurity (CEH-V10)

As an Intern in Supraja Technologies, firstly I was given live hands-on training related to Certified Ethical Hacker - V10 and after that next related allocated tasks, so that I was able to work live on different modules as well. I personally learned Ethical Hacking & Cyber Security : 1. Complete Networking Concepts In Detail 2. Introduction to Ethical Hacking and Cyber Security 2020 3. Foot printing and Reconnaissance 4. Scanning Networks 5. Enumeration 6. Vulnerability Analysis 7. System Hacking 8. Malware Threats 9. Sniffing 10. Social Engineering 11. Denial-of-Service 12. Session Hijacking

CERTIFICATIONS

AICPTR Certification

PC Operation (CPO) (May-2010)

The Aditya academy

- Certification in PC Operation(PCO) with 'A+' Grade(May-2010).
- 3 Months.

Machine Learning Engineer AI Analyst

28 May 2021 - Present

SYMBIOSIS SKILLS AND PROFESSIONAL UNIVERSITY (Recognised by UGC & Established under Govt. of Maharashtra Act. No. XXXVII of 2017)

Machine Learning Engineer AI Analyst

MS-CIT

March 2010

The Aditya academy

- MS-CIT secured 62% (July-2010)

INTERESTS

Playing Badminton , Listening Music , Travelling