

Indrajit Pal

Technical Support Role

BTech in Electrical Engineering. Working in DXC.Tech for last 1 year 5 months. Have experience in working in Linux Windows OS and Mac OS. Wants to switch to Operational support job role as Linux admin. Have experience in Linux Networking and Shell scripting.

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WORK EXPERIENCE

Senior Technical Analyst DXC.Technology

06/2018 – Present

Bangalore

Achievements/Tasks

- Includes Troubleshooting work in Mac OS, Windows OS and Linux OS. Also, expert in solving issues in iPhone and Android Mobiles.
- Have the knowledge of Web servers and the troubleshooting methods. Worked on the issues of Admin access, Password reset and Mac and Windows Hardware issues.
- Working and troubleshooting on Microsoft Applications. Domain Refreshing and Domain Joining for Mac and Windows.
- Good knowledge in LINUX Installation, Configuration and upgradation administration on LINUX and UNIX environments (RedHat Environment)
- Manage effective use of corporate tools, such as email and active directory

EDUCATION

Bachelor of Technology (EE) DIATM, Durgapur

08/2013 – 06/2017

CGPA- 7.40

Courses

- Dual Axis Tracker - Embedded in Solar System

SKILLS

In depth understanding of DNS and Networking concepts.

Understanding of different web services and troubleshooting skills.

Performing application installations, maintenance, upgrades, training, and user support within a defined application environment.

Provide operational support for enterprise applications, associated servers, directory services, email and DNS. Expertise in the technical domains: Windows, Linux, Database, Storage, Networks, Scripting, Security

ADDITIONAL TRAITS

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Provide operational support for enterprise applications, associated servers, directory services, email and DNS.

Expertise in the technical domains: Windows, Linux, Database, Storage, Networks, Scripting, Security

LANGUAGES

English
Full Professional Proficiency

Hindi
Native or Bilingual Proficiency

Bengali
Native or Bilingual Proficiency

INTERESTS

Travelling

Sports

Reading News

Gaming

Cooking