ARCCHANA SHAH

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PGDBM from NMIMS seeking for Integrated Corporate Digital & Direct marketing manager role

Career Snapshot

Marketing Specialist with decade plus experience in Lead Generation through ATL & BTL Activities for B2B & B2C (BFSI vertical)

Lead Generation (Digital Marketing & Direct Marketing)

- ✓ Website Design + Develop of internal portals/microsites, Corporate Website
- ✓ SEO On page & Off Page, Backlinks generation via Quora writing, Forum & Guest Posting
- ✓ Marketing Automations Promotional & Transactional communications, Webpush, Browser Push Notification, InApp & App Notifications
- ✓ Paid Leads Generation Google Ads, Facebook Ads, Twitter Ads, LinkedIn Ads
- ✓ CRM Lead Management & MIS Reporting
- ✓ Social Medias Social Media Marketing for Brand Awareness
- ✓ Events Event scouting & organising, Marketing Collaterals Design + Development + Content

Organisational Experience

Nirmal Bang Securities (One of the leading full service stock broker) AVP - Digital Marketing

March 2019 - till date

Successfully started a Digital Marketing Division that generates 3000 Leads p.m., at conversion rate of 4-5% (100 A/C Open + 50 Associates) at CPA of <Rs3000 from all below Digital Marketing activities (FC Included) Brokerage revenue generated from Digital Direct Clients was approx. Rs.1000 p.a. for the very First Year. The future trail commission & brokerage earnings from Direct Channel is expected be contributing up to 10-20% of P&L for retail broking arm of the organization.

- ✓ Set up a Digital Marketing team ensuring best ROI on Department KPI (Branding + Marketing + Leads) with help of team size of 12 (7 Full time + 5 Freelancers)
- ✓ Revamped website to best UX/UI standards that generate maximum traffic through on-page SEO
- ✓ Set internal standard processes for Calling team to ensure efficient TAT for Lead conversion
- ✓ Set CRM & Marketing Automation for database insights for cross sell & upsell
- ✓ Guided team for Performance Marketing & Lead Generation via SEO, Google Ads, paid social medias, events.
- ✓ Leading Corporate Brand Building through Social Media Management

Credence Analytics (India) Pvt Ltd (Leader in Treasury Software)

July 2017 - Feb 2019

Marketing Manager

- ✓ Websites & SEO, Social Media Marketing
- ✓ Preparing RFP, RFI, Commercial Proposals, Draft Proposals
- ✓ Marketing Collaterals (Print & Web media)
 - Presentations (Event, Product, Demo, Corporate), Handouts & Brochures (Road Shows, Product, Demo), Event Standees & Banners
- ✓ Content creation for Press Releases, Case Studies, Testimonials, Whitepapers, Mailers and Newsletters
- ✓ Vendors/Partners/SI & Alliances Management and all sales support activities

Miles Software Solutions (P) Ltd. (Leader in Wealth Management Software)

May 2015 - July 2017

- Assistant Manager Marcom
- Digital marketing (Design and Development of responsive website, Search Engine Optimization, Social Media Marketing and Mass Mailing)
- ✓ Event Management, Brand Management, CRM Management
- ✓ Marketing Collaterals Design and Development

Neoteam Management Services Pvt Ltd (Marketing services start-up) Operations Manager (Delivery)

Nov 2013 - May 2015

✓ Project Management for various clients eg. Aithent, Confiance, KloudKode, Sun Pharma, Candle Advisors, Nrups, Technology Holdings, Sparsa, Pioneer Group, Skill Arcade

✓ Project Management from requirement analysis to designing, coding, testing, de-bugging, documentation and implementation, Resource allocation etc

3i Infotech Ltd., Mumbai (Global Software Solutions provider of for BFSI)

Jun 2008 – Nov 2013

Associate Manager – Corporate Marketing

- ✓ Web Design Corporate Website & Knowledge Management Portal through SharePoint Designer CMS
- ✓ **Graphic Design** Development of Marketing Collaterals (Brochures, Handouts, Print Advertisements, Pull-outs, Standees E-Mailer, Newsletters, Case Studies, Business Presentations, Ad-Banners, Business Cards, Envelopes, Dockets, CD Covers, Letter Heads and Certificates, Annual Reports).
- ✓ **UI Design & Develop** Event and Product Demo, Application Walkthroughs, Prototypes in Flash and HTML (Audio Visual demos)
- ✓ Marketing Support Mass Mailing activities and Social Media Upkeep, Annual Reports, Brand Manual

Rupeetalk Financial Services Pvt Ltd (Acquired by NetAmbit)

Feb 2008 - Jun 2008

Team Manager - Web Designing

✓ Development of Collaterals, Ad-Banners, E-Mailers, Web Pages, Presentations, Animated Pop-ups etc

ICEM Communication Pvt Ltd (Web services consultant)

Jan 2007 - Jan 2008

Team Manager - Web Designing, Developing & Consultation

✓ Functioned as Web Consultant and designed various web portals through third party vendors.

Web Space Design Studio (Web Graphic start-up organization)

Apr 2003 – Jan 2007

Web Designer / Developer / Consultant

✓ Actively involved in designing and developing many websites, microsites and logos.

HCL Frontline Ltd (Presently HCL Infosystems)

Apr 1995 - Oct 1997

Channel Partner Manager

- ✓ Successfully handled direct & indirect marketing, event management, cold calling, etc.
- ✓ Effectively managed corporate accounts and channel partners.

Technical Expertise

CRM Zoho, LeadSquared

Marketing Automation Netcore, MoEngage, Hubspot

SEO & Website Audit Screaming Frog, SEMRush, GTMatrix, Moz

Graphic & Web Software CorelDraw, Visual Studio Code, Adobe Dreamweaver CS6 (HTML / CSS),

Adobe Photoshop, Javascript, Adobe Captivate, Ulead VideoStudio, Corel

Videostudio, Adobe Flash, Action Scripting

Frameworks WordPress & Bootstrap Wireframes & Prototyping Axure RP Pro 6.5, yEd

Scholastics

- ✓ PGDBM from Narsee Monjee Institute of Management Studies, Mumbai in 2013.
- ✓ Multimedia Development from Arena Multimedia, Mumbai, India 2003.
- ✓ GNIIT from NIIT Institute, Mumbai, India 1996.
- ✓ B.Com. from Mithibai College, Mumbai, India in 1995.
- ✓ Human Factors International Usability Design Analyst.

Personal Profile

Date of Birth 17th February 1975

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