



Manisha Limbu

Adarsha Nagar, Uttar Bagdogra

Dist. Darjeeling

West Bengal

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Objective

Secure a responsible career opportunity to fully utilize my experience and skills, while making a significant contribution to the success of the company.

Skill Sets

- Warm Personality
- Sincerity and honesty
- Cross cultural sensitivity
- Detail oriented
- Keeping Itself Calm in the situation of conflict

Professional Skills

- Experience in fast paced and high-profile work
- In-depth information on safety and security measures
- Sound Knowledge of the Airline system & Procedure
- Good customer Service Skills

Key Responsibilities Handle

- Responsibility for the Safety & comfort of passengers
- Doing routine safety checks before take off
- Welcoming passengers as they board the plane & helping them find their seats
- Attending Pre-Flight briefings
- Dealing with High-Net-worth Individuals in a professional & mature manner
- Making sure that the flight is clean & tidy before passenger come on board

- Prior to take off making sure all passengers have their seatbelts On
- Demonstrating to the safety procedures to follow in an emergency situation
- Contributing to a customer In Flight experience
- Circulating & collecting custom & immigration document from Passengers
- At the end of a journey completing a flight report recording Important Incidents
- Promoting the sale of Duty-free products
- Serving meals & drinks to the Passenger throughout the Flight
- Dealing with difficult passengers but firmly

Employers

- Worked as Front Office Associate with Vivanta by Taj from 05/10/2011-04/10/2012
- Worked as Cabin Crew with Jet Airways from 26/08/2013- 25/08/2016
- Worked as cabin Crew with Qatar Airways from 10/11/2016- 07/08/2017
- Worked as Cabin Crew with IndiGo from 03/08/2017- 01/01/2019
- Worked as Floor Manager with Kalpataru from 11-03-2019- 07-06-2020

Certifications

- Industrial Training
- First Aid Training
- CPR Training

Education

EXAM PASSED	BOARD/UNIVERSITY	YEAR OF PASSING	DIVISION
Secondary School	C.B.S.E	2007	1 ST
Higher Secondary	C.B.S.E	2009	1 ST
Bachelor of Hotel Management	M.K.U.	2012	1 ST

Personal Details

- **Date of Birth:** 17/08/1991
- **Languages known:** English, Hindi, Nepali