

# NISHA MADAAAN

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**Overall Experience:** 4 Years 4 months

## OBJECTIVE

To secure the role of a Quality Analyst, to grasp vast experience and have immense knowledge of customer interaction along with ability to work in a team to ensure customer satisfaction which can aid in improving processes and which can generate repeat business for clients. To work, learn, grow and succeed in an environment of excellence so that the job provides the organization as well as me overall satisfaction and motivation.

PROFESSIONAL QUALIFICATION		EDUCATIONAL QUALIFICATION
<b>Programming Languages</b> Core Java	<b>Operating Systems :</b> Windows, Linux	D.A.V Institute of Engineering and Technology <b>B.Tech in Information Technology, 1<sup>ST</sup> Division , 75.6 %</b>
<b>Other Supporting Languages and Tools:</b> MS Office, HTML, JIRA, Selenium, TestNG , SOAP UI, GIT, Jenkins, Core java,Postman.  <b>Build Tools:</b> Maven	<b>Database:</b> MySQL. <b>IDE:</b> Eclipse	D.A.V Edward Ganj Senior Secondary Public School <b>Class XII 56.6%</b>  D.A.V Edward Ganj Senior Secondary Public School <b>Class X 75.8%</b>

## ORGANISATIONAL SCAN

Dec'19-till now: SynergyWorks as Quality Assurance Engineer  
Nov'18-Nov'19: Click Labs as Quality Assurance Engineer  
June'16-Oct'18: Tech Mahindra. Chandigarh as Quality Analyst  
Sep'15-June'16: Concentrix Daksh, Gurgaon

## SPECIALTIES

- Expertise in manual testing.
- Knowledge of Automation Testing Tool Selenium with TestNG.
- Strong in analyzing Business Requirements and Functional Specifications.
- Identifying Test Scenarios, developing and executing Test Cases.
- Well versed with all stages of Software Development Life Cycle & Software Testing Life Cycle .
- Good Exposure on Bug Life Cycle.
- Experienced in creating and maintaining Requirements Traceability Matrix.
- Sound knowledge of Functional, Smoke, Regression, Black Box ,Acceptance Testing.
- Basic Working knowledge of Basic UNIX Commands,web based and database testing.
- Familiar with AGILE Methodology.
- Performed Payment Gateway Testing (Paypal, Stripe).
- Well versed with various Testing Stages/Levels/Phases, Testing Types, Testing Techniques .
- Responsible for writing Test Cases according to the functional specifications.
- Basic knowledge about gits and Jenkins
- Mobile Testing IOS and Android

## Projects

### 1. SnabbLab

Dec'19-till now

Role: Quality Assurance Engineer

Team Size: 5

**Project Description:** Snabblab is a single platform for all laboratory information system helping out the healthcare industry or medical professionals. The goal of the product is to provide the easy access to manage laboratory data online. Snabblab with an intuitive interface resolves the key pain areas of all laboratory technicians and physicians.

#### Job Responsibilities:

- Integration, UI , System , Sanity , GUI testing is performed.
- Verifying the new designs of the product and making changes in them if they are not user friendly.
- Training of new interns.
- Preparing reports on all aspects related to the software testing carried out.
- Interacting with clients to understand product requirements.

### 2. Juggernaut

June'2019- Nov'2019

Role: QA Engineer

Team size: 15

**Project Description:** Juggernaut is a scalable ERP software used by manufacturers, distributors and services companies. It includes modules like HRM, Warehouse management system, Point of sale, Project management.

#### Job Responsibilities:

- Testing of multiple modules at the same time.
- Training of new interns.
- Verifying the new designs of the product and making changes in them if they are not user friendly.
- Grooming of the sprint is done.
- Go through user stories and on its basis make the test cases.
- Integration, UI , System , Sanity , GUI testing is performed.
- Test cases status is updated according to the server they are performed on.
- Mobile App (IOS and Android) testing is performed.
- Use of jenkins and git to make the build and push the code from testing server to production server.

3. **ScopeWorker:** Scopeworker is a Telecom based project. It Helps in improving the lives of workers and maximize supply chain efficiency. It Provides enterprises with a simplified roadmap for complete service supply chain digitalization. Its platforms can be accessed via its websites(panel) and mobile apps .

#### Job Responsibilities:

- Grooming of the sprint is done.
- Go through user stories and on its basis make the test cases.
- Review of test cases is done by peers or test lead.
- Acceptance criteria is updated on jira tickets.
- Smoke testing is performed on the first build provided by Developer.
- Integration, UI , System , Sanity , GUI testing is performed.
- Test cases status is updated according to the server they are performed on.
- Impact Matrix is updated correspondence to the Sprint.

4. **TransVIP:** Transvip is a ride-hailing service (transportation network company or TNC) . It offers peer-to-peer ridesharing, taxi cab services. Its platforms can be accessed via its websites and mobile apps.

**Job Responsibilities:**

- Grooming of the sprint is done.
- Go through user stories and on its basis make the test cases.
- Integration, UI , System , Sanity , GUI testing is performed.
- Test cases status is updated according to the server they are performed on.
- Mobile App (IOS and Android) testing is performed.
- Use of jenkins and git to make the build and push the code from testing server to production server.

**5. USRP-Frame/Private Line (Ordering and Provisioning)**

June'2016-Oct'2018

**Project Name:** AT&T Thunderbird BOA

**Role:** Test Engineer

**Team Size:** 10

**Project Description:** AT&T is the largest provider both of mobile telephony and of fixed telephony in the United States, and also provides broadband subscription television services, I am responsible for designing the test plan and its execution for online account management module of AT&T using Agile Methodology.

**RESPONSIBILITIES**

Primary responsibilities included:

- Understanding the client Requirements and projects Functionalities.
- Prepare and Execution of test cases as per requirement.
- Involved in Functional testing.
- Involved in System testing.
- Reporting Defects
- Mapping requirement with test cases.
- Retesting the cases where defect has been raised.

Location: Tech Mahindra, Chandigarh

**EXTRA CURRICULAR SNIPPET**

- Awarded Bravo Award for Q2 in Tech Mahindra.
- Hospitality Head – DAVIET Cultural & Technical Festival (aDAViya'2014)
- Organizer –Engineer's Day 2013, DAVIET fresher's party Charisma 2012
- Workshops Attended- Information Security and Ethical Hacking, Critical Language Awareness
- Attended planning seminar at Infosys Technologies, Chandigarh.

**Declaration:** I hereby declare that the information furnished above is true, correct and complete to the best of my knowledge.