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QUALITY ASSURANCE PROJECT LEAD

Summary

- Enthusiastic QA Project Lead with **5.4 years** of **work experience** in the domain of manual and automated **mobile and tablet testing**, eager to contribute to team success through hard work, attention to detail and excellent testing skills.
- Manage Testing for Global (NA, SWA, MEA, SEA, EUR) models.
- Strong knowledge of STLC, SDLC and QA processes.
- Followed the Agile Development process, Arranging & chairing weekly scrum calls, focusing on targets & achievements.
- Contributing to the testing of the various mobile OS and applications to ensure the highest level of quality, handled User Interface and Language Verification Testing.
- Creating SOP for new features and giving training sessions and demos to new joiners, project managers and different QA team members.
- Handled UX testing for improving usability, visibility and intractability for the customer.
- Responsibilities include the creation of test suites, creation of test cases, test case execution, defect logging, defect retesting, regression testing, staging testing and production testing.
- Proven skills in completing Black, White and Grey box tests. Background writing and implementing test cases, developing testing plans and identifying use cases.
- Proud team player focused on achieving project objectives with speed and accuracy.
- Hardworking, interested in learning something new, interested in programming and software development.

Skills

- **Testing Skills:** Regression, Smoke, Sanity, Mobile UI Testing, Field Testing, Black box, Functional, System, Application, Retesting, Exploratory Testing, API Testing, Performance Testing
- **Defect Tracking Tool:** PLM, JIRA
- **ISTQB Foundation Certified- Certified Tester**
- **Management Skills:** Resource Planning, Performance Monitoring & Feedback
- **Testing Tool:** Eclipse, Tomcat, Visual Studio, JMeter, Postman, FDM
- **Competitive Knowledge:** SQL, WordPress, Basic of Linux / Unix
- **Web Technologies:** HTML, CSS, JavaScript
- **Well versed with MS Office tools:** MS Word, MS Excel and MS PowerPoint
- **Operating Systems worked on:** Windows
- **Test Equipment:** Test Catalyst, ABRT, Android control tester, Agilent 8960 E5515C.
- **Flashing Tools:** Odin, FDM, Jig Box, Daseul Tool

Education

- **Bachelor of Technology (CSE) - NAAC ACCREDITED 'A' GRADE 2012-16**
Manav Rachna International University- Faridabad, HR
Scored 7.5 (CGPA)
- **XII - Kendriya Vidyalaya – Delhi 2012**
Scored 78.8% in CBSE Boards
- **X - Kendriya Vidyalaya – Delhi 2010**
Scored 8.6 (CGPA) in CBSE Boards

Work Experience

Project Lead (Samsung Electronics) (Aug 2018- Present)

- Key contributor in the Kickoff, Design, Development, Testing and Support of proprietary Customer Service software.
- Involved in Managing/Coordinating with Project managers, Marketing team & clients involved in testing to achieve on-schedule project completion thus meeting Factory Production & avoiding Revenue Loss of many Projects.
- Experience in handling various teams for a project and taking all the charges and responsibilities of the project.
- Understanding Software Requirement Specification and identifying the required Test Scenarios for Projects
- Involved in weekly walk-through and inspection meetings, to verify the status of the testing effort and the project as a whole.
- Execution of all system test cases using different portals.

Quality Assurance Engineer (Samsung Electronics) (Sept 2016 – Aug 2018)

Manual Test Engineer:

- Served as Senior QA Engineer under various teams due to Outstanding Performance and perform Manual testing for various development projects.
- Performed system, performance, load, regression, stress, functional, UI and data interface testing.
- Provided Developer teams with detailed reports on Quality metrics, Defect identification, Reporting and Validation.
- Designed and implemented automated test cases addressing areas including Database impacts, Software scenarios, Regression testing, Negative testing, Error/bug retests and Usability.
- Documented software defects using a Bug tracking system and Reported defects involving program functionality, output to various mobile and tablets.
- Involved in the analysis of logs for android issues with the root cause of problems and close coordination with R&D.
- Test over different situations and check the performance of the device with Load, Stress, Endurance Testing etc.
- Test all the modules of the device like call, message, contact, gallery, games, 3rd party apps etc.

Strategic, PR & Creative Head: The Rising People welfare society (TRPWS) (Aug 2016 - Present)

- Conducting and Coordinating interviews for new interns and scheduling orientation activities related to the new interns and preparation of new hire materials, overseeing checklists for all required tasks necessary to onboard new interns.
- Support the team with PR-related issues, dealing with enquiries to maintain a positive image for NGO and any problem resolution.
- Maintain/update records of Partners for a tie-up.
- Planning & Organizing Personality Development Activities & Session.
- Managing the ongoing marketing and promotion of NGOs.
- Planning Publicity Strategies
- Planning of all the meetings regarding tie-ups and collaborations
- Convincing the partners for the tie-up at The Rising People welfare society

Research and Evaluation Intern: Amoli Trust (Feb 2021 - Present)

- Educating the audience about Child Sex Abuse and its different aspects such as its statistics, the perpetrator's attitude, the emotional challenges that a child goes through, measures that can be taken to prevent it, etc.
- Involved in Brainstorming Ideas for the projects, data collection, cleaning of data, analysis and presenting data using facts and figures.
- Involved in writing scripts, short reports, preparing presentations and curriculum for children

DRDO Intern Developer (Jan 2016 – June 2016)

- Design and develop DRDO (Defence Research and Development Organization) website using CMS (WordPress). It was made for DRDO at DESIDOC lab, DRDO.
- Created the UI using HTML, CSS and JavaScript
- Created the database and connectivity using SQL and PHP.
- Used tools like Tomcat for the localhost server.

Achievements & Accomplishments

- ISTQB Foundation Level Certificate in Software Testing Professional.
- Took over as Project Lead from QA Engineer and Delivered all pending key tasks within deadline with allocated resources.
- Been Selected as SCI Champ in 2019 in Samsung Electronics.
- Organized CSR activities like teaching programs, winter clothes donations, tree plantation, orphanage visits, old age homes visit etc.
- Received Star Performer and Kudos from manager many times for putting up good work consistently.
- Received Employee of the year 2018 award
- Awarded Business Trips to Dubai, Within other states of India for fluent communication/handling of critical projects