CURRICULUM VITAE

IBRAHIM M Y

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| **Present Address:**No 21/73 Perianna Mestry street, Periamet,Chennai - 600003**Permanent Address:**2/224 Anna nagar,Thennandiyalam, Walajah Taluk, Ranipet- 632517**E - Mail:** Iblu444@gmail.com**Phone no:** +91 - 9500631858**Personal Data:****Date of Birth :**08th JUNE 1993 (08/06/1993) **Sex :**Male**Nationality :**Indian**Marital Status :**Married**Father Name :** T.Mohammed Yousef **Occupation :**Worker**Proficiency :**Tamil, English,Urdu | Career Objective To build upon my present knowledge and to contribute towards the growth of the organization and society with my skills and experience, leading towards my growth and development.Work History**Company:** HCL Technologies Ltd. **Duration:** Apr 2017 **To** Present**Designation:** Analyst**Previous Employer:** Zealous Pvt Ltd**Designation :** Customer Support Executive**Duration :** Jun 2016 to Apr 2017(9 Months) **Responsibilities:** * Verify scanned documents
* Check customer details
* Process customer requests
* Maintain quality
* Achieve targets
* Maintaining SLA’s

**Skills:*** Ability to work independently
* Situation Handling
* Willingness to learn
* Monitoring
* Organizer
* Process training to the new recruiters

**Overall Experience:*** Change of Name
* Duplicate Statement
* Change of address
* Interest and Balance Certificate
* Indexing

Qualifications **M.B.A** (Finance & Marketing) from **C.Abdul Hakeem College of Engineering And Technology-Melvisharam, Vellore,** 2013-2015. **B.B.A** from **C.Abdul Hakeem Arts and Science College -Melvisharam, Vellore,** 2010-2013.

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| **Course** | **University** | **CGPA** |
| M.B.A | Anna University | 6.93 |
| B.B.A | Thiruvalluvar University | 6.71 |

Academic Qualification

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| Exams | Board | Percentage |
| S.S.L.C | State Board | 78% |
| H.S.C | State Board | 56% |

* S.S.L.C Studied in Islamiah Boys Hr. Sec. School in 2008.
* H.S.C Studied in Govt. Boys Hr. Sec. School -Arcot in 2010.

 Computer Proficiency:**Technical Interest and Computer Skills*** MS-Office (Excel, Word, PowerPoint)
* Type Writing Skills(30 to 35 wpm)

Declaration I wish that your guidance is the literal place for my aspiring career. I here by declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above mentioned particulars. Place : Signature Date : (M.Y.IBRAHIM)  |  |