





VATSAL JALLA	Gurugram, Haryana	
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	http://tiny.cc/otajkz	

An e-commerce professional with invaluable knowledge of managing Inbound, Outbound and Back-end process teams in an effective and efficient manner. Committed to identifying and implementing continuous improvements in the supply chain.

Looking for a new and challenging managerial position which will make best use of my existing skills and experience and further my personal and professional development.

Skills & Attributes

<ul style="list-style-type: none"> • Computer proficiency in MS Word, MS Excel, MS PowerPoint, HTML, and SQL. • Absorb, share, and understand information presented. 	<ul style="list-style-type: none"> • Collaborate effectively to get things done, building and nurturing strong relationships. • Good at scheduling own work with speed and accuracy.
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Experience

NOV 2018 – PRESENT

Sr. Executive (Operations) Conversion / Oyo Rooms

- Working as part of the content operations team to develop and implement several content processes.
- Updating, adding new Templates, Property images and to convert the visible content on app/web into traffic and conversion.
- Handling the Property owner's, Internal organizational stakeholders issue related to content on app/web within TAT.
- Handled Projects and Campaigns related web/app content.
- Experience in vendor and project management .

OCT 2017 – OCT 2018

Operations Executive / Foodpanda

- Keep maintain daily basis TAT of all the vendors to make them live on Food Panda App.
 - Managing and handling Advertising agencies for promoting campaign.
 - Responsible to keep the information displayed on the site fresh, informative, and appealing.
 - Researching, sourcing editing interesting content to be published for vendors and customers.
 - Work with Content Management Software (CMS) i.e. Zendesk.
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Education

2021

**MBA (Marketing and Operations) / Swami Vivekanand
Subharti University, Meerut**

JUNE 2018

BCA / Chhatrapati Shahu Ji Maharaj University, Kanpur

NOV 2015

**Diploma in Computer Science Engineering / Punjab State
Board of Technical Education, Chandigarh**

Accomplishments

- Awarded as an Excellent Performer in Q1 2019 at Oyo Rooms.
- Successfully organized photography exhibition and managed various workshops.

Interests and Passion

Photography, Listening to Music, Trekking.