

CURRICULAM VITAE

Lovy sabharwal
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OBJECTIVES: Seeking a Challenging and Responsible position at Entry Level to enhance my management skills.

ACADEMICS & TECHNICAL

Course	Institute/Board/University
BCA	Sikkim manipal university
XII	CBSE
OS	Windows 7 , Windows 8 ,windows 10 , Mac catalina 2020 version
MCITP	IIHT (DHCP, DNS IP SEC, VPN, ACTIVE DIERCTORY,FTP, BACKUP, GROUP POLICY, ,WDS, WSUS, SOFTWARE DEPLOYMENT SERVICES, DISK QUOTA, PRINT SERVER, LAN AND WAN ETC.)
A+,N+ CCNA CCNP linux	<ul style="list-style-type: none">❖ Certified Course in Computer Hardware & Networking from IIHT NEW DELHI❖ Layers, Routing and Switching, from IIHT NEW DELHI❖ Microsoft Server Based Module❖ Cyber Security Assistance
Exchange Server	2007 2012

WORK EXPERIENCE

- ✓ A technocrat with **6 Year** of experience in installation/configuration/maintenance/testing in hardware systems..
- ✓ Taking calls of printer ,router, iphone, ipad, extender, popups, smart tv,antivirus
- ✓ Demonstrated skills in maintenance of hardware related problems, network problems on user & switch end, support for Desktops Laptops, etc.

✓ **46 year 8 months** Experience in international Calling:- US, CANADA, AUSTRALIA , UK In sales and support as an senior Sales Executive.

EMPLOYER HISTORY

- **1.5** year working experience with **QUATZAAR BPO** service PVT LTD as a sales and tech
- **1** year working experience with **S2O** as a sales and tech in Janakpuri west
- From Last **9** months working experience with **INFIA GLOBAL** in Green Park.
- **1** year experience with **GLOBTIER INFOTECH**
- **1** year experience with **TechMatrix**
- **6** months working experience in **TechHeaven**
- **ECHOSOFT INFOCOM**
- **US4 BUSINESS SOLUTIONS**

CORE COMPETENCIES

Technical:

O/System : Win 2008 & 2012 Server, win 10, win 8, Win 7, Win Vista, Win XP, linux
Apple MacBook

Product Testing/Technical Support:

- Assist in the troubleshooting of network problems and conflicts.
- Suggest improvements in the operations and processes to make the system foolproof.
- Impart technical assistance to clients staff include application support, reduce repetitive calls at client side, configure & troubleshoot Outlook & Net escape.
- Perform system software and hardware maintenance, evaluate, test and integrate upgrades to operating systems, support software and applications.
- Installation of Any windows
- Installation of Apple OS till Catalina
- Software Support (Antivirus)
- Network Firewall Assistance Microsoft Network Firewall

CURRENT JOB PROFILE:

Sr. Sales, Associate

✓ **Key project handled:**

Wi-Fi & Lan Network, Window , Anti-virus, Network Printer.

- ✓ Steered the installation and configuration of windows7, XP, machines.MAC
- ✓ Handled all software installation and troubleshooting related problem, network connectivity

- ✓ Provide the support to clients over the phone related (pop up issue ,Virus issue ,Back up Issue ,windows installation issue, Outlook. Printer connectivity issue , Drivers issue etc .)
- ✓ LMI ,Team viewer ,Supremocontrol, Go to assist, Ammayadmin
- ✓ Expert in Installation of Windows & Mac OS
- ✓ Support Assistance in Network Firewall for Cyber Security Theft

Personality Strength:

- Self-confidence.
- Flexible and Adaptable.
- Willingness to take responsibility.
- To be capable of any work under pressure and time constraints.
- Always commanded respect from juniors & seniors alike
- Smart Worker

PERSONAL INFORMATION

Date of Birth : 12 Aug 1994

Father's Name : Hari Sabharwal

Present Address : H.no 1070 Timarpur Ms flats type 2 near Vishvidhalaya metro north campus

Nationality : Indian

Language Known : English & Hindi

I hereby declare that information mentioned above is true with the best of my knowledge.

Previous company salary :- 50k

(Lovy Sabharwal)